Student Tech Survey 2017 – Gabi Martin

Q1: 674-680 students responded: 88% of students use Canvas at least weekly, 91% use Inside BC at least weekly and 94.5 % use their student e-mail at least weekly, 79% use BC website, 70 % use WIFI access, 67.6 % use personal electronics at least weekly. Down to 35% or lower for other tech.

Comments: of 28 comments: 8 = bad WIFI,

Q 2: of 672-681 students rating effectiveness either very effective or somewhat effective: Inside BC 93%, BC e-mail 91%, BC website 89%, Canvas 87%, laptop etc. 75%, WIFI access 61 %, computer lab on campus 60%.

Comments: 15 comments: 3 Canvas ineffective/ teacher not using it/ineffective

Q 3: 243 comments: 125 comments = **WIFI** slow; 5 comments = don’t know how to access BC WIFI, 12 comments = **computer lab** slow; 9 comments = **pay for print** not working or hard to figure out, 4 comments – **Aleks** difficult to navigate, 4 comments = **e-mail address** too long, **Comments regarding Canvas**: 6 comments = support poor, 7 comments: not used or inconsistently used, 4 comments = crashes, 1 comment – calendar needs updating,

Q 4: 368 comments: 164 comments = better WIFI; 25 comments = update computers; 5 comments = better staff support in library; 10 comments = shorten e-mail; 26 comments = make pay for print simpler; 9 comments = improve navigation of BC website; 8 comments = more outlets for charging electronics; 7 comments = more computers; 3 comments = replace computers; 24 comments = require instructors to use Canvas; 8 comments = fix Canvas glitches

Q 5: 190 comments: Pay for print = 40 comments; Canvas = 28 comments; WIFI = 18 comments; Inside BC = 13 comments; computers = 9 comments; registering = 5 comments

Q 6: 573 answered: 96.2 % do not use assistive technology

**Overarching Themes**

* **WiFi remains the top issue.**
* **There were several complaints about out of date computer equipment in labs.**
* **Most students who commented seemed to wish that teachers would use Canvas more consistently.**
* **Students seem frustrated with the current pay-for-print system.**
* **Several students commented that logging into systems was a hassle, partially due to the excessively long username/email addresses.**
* **Students would like more places to charge personal technology.**