Q1 In the past year, to what extent have you USED...
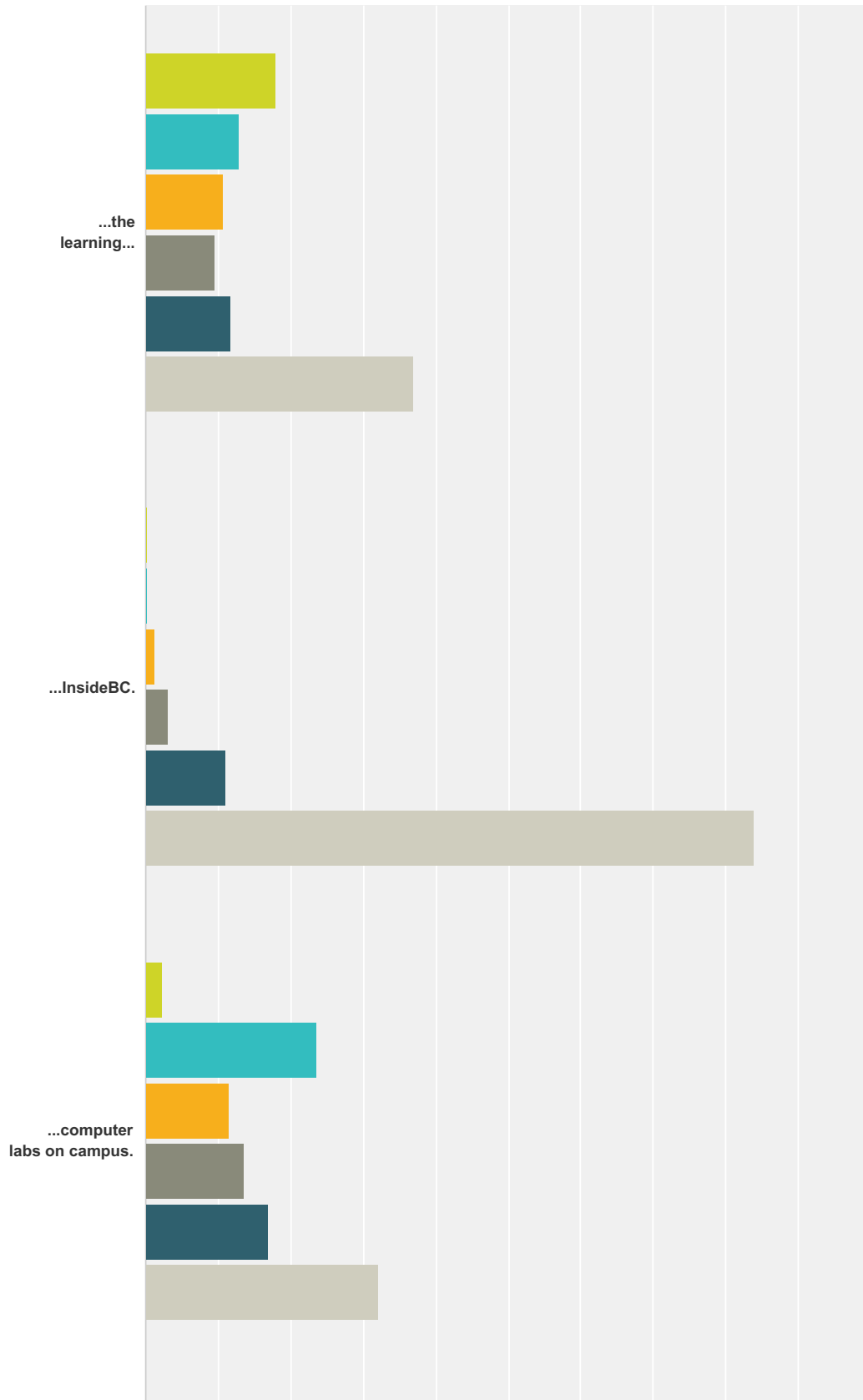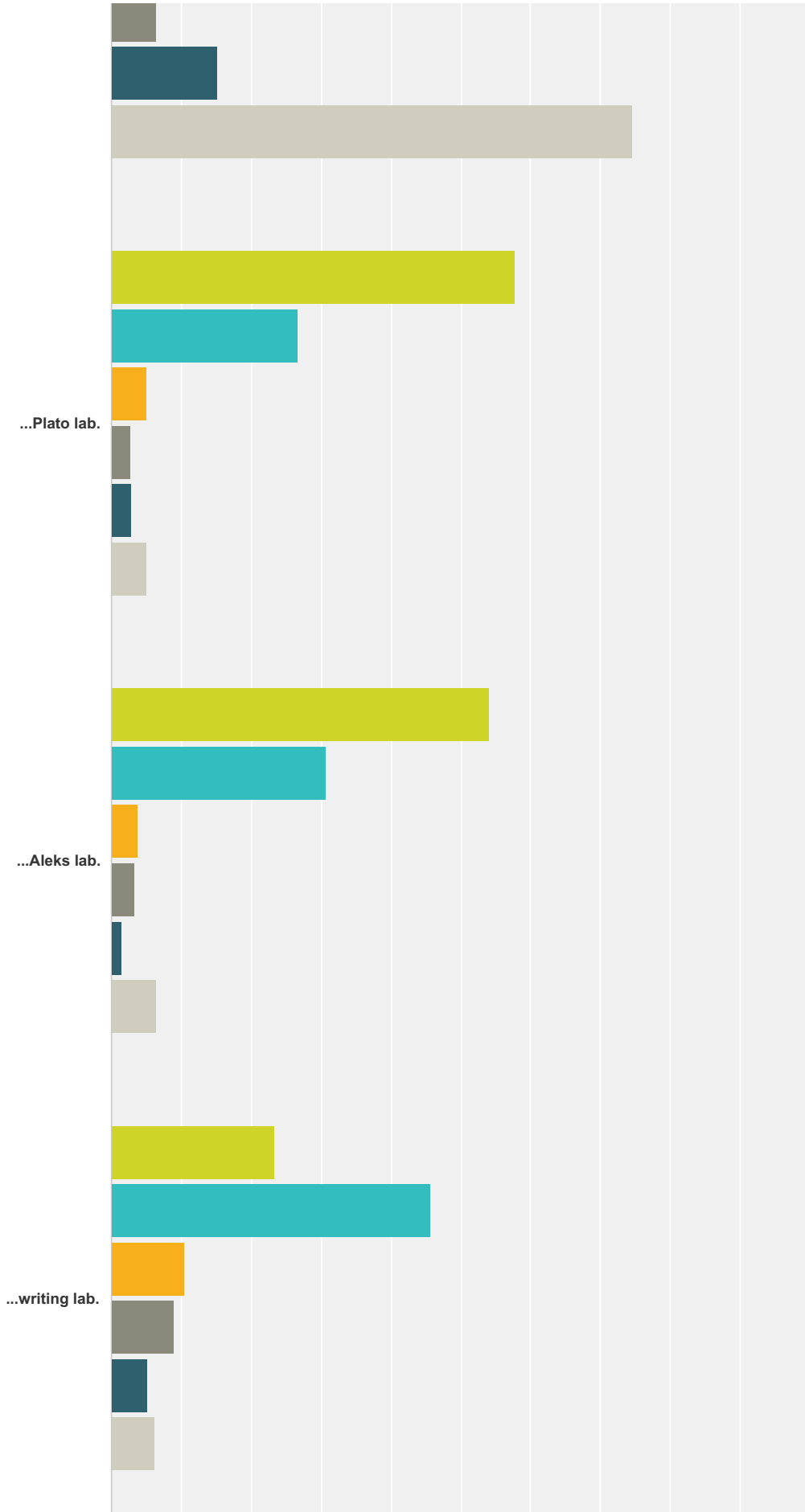
Answered: 685   Skipped: 0
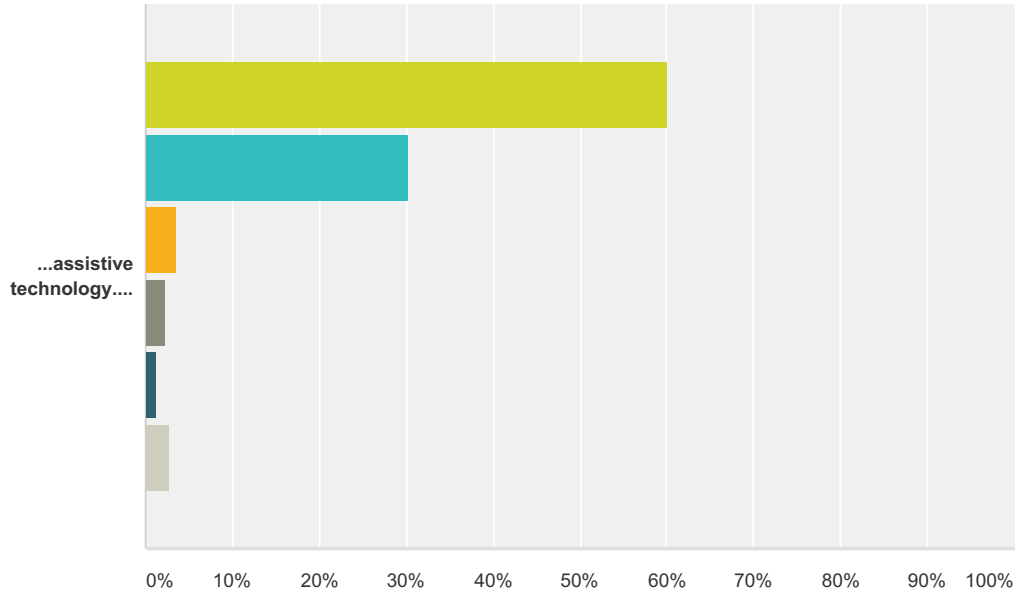

...the learning...

...InsideBC.

...computer labs on campus.

ISIT: 2015 Student Technology Survey

...the
pay-for-prin...

...your
laptop, tabl...

...wi-fi
access.

...BC web site.

ISIT: 2015 Student Technology Survey

...Plato lab.

...Aleks lab.

...writing lab.
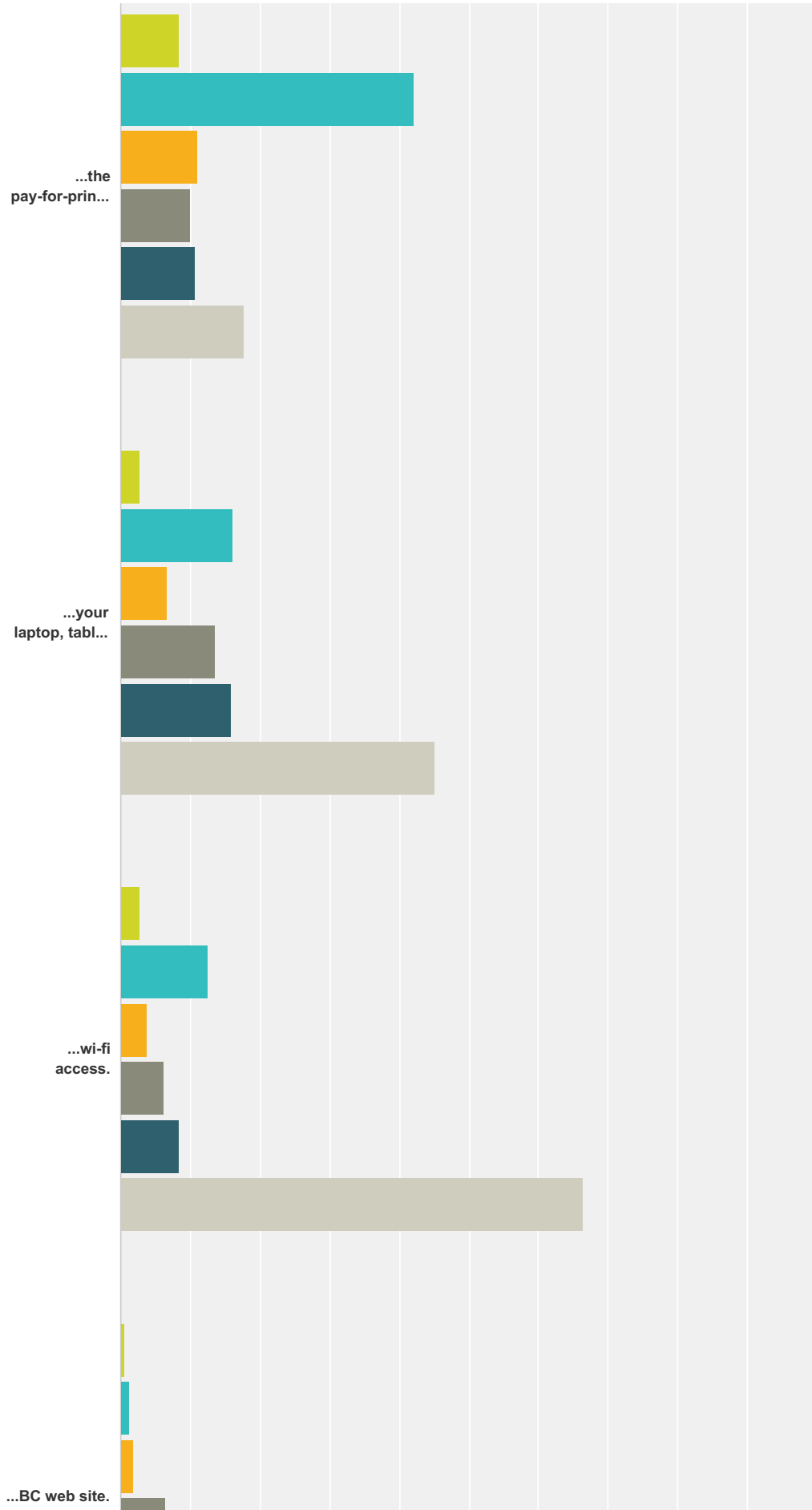
ISIT: 2015 Student Technology Survey

	I don't know what this is.	Did not use at all	Used at least once a year	Used every few months	Used every month	Used more than five times per month	Total
...the learning management system called Moodle (Used for online classes and some face-to-face classes).	**17.93%** 121	**13.04%** 88	**10.67%** 72	**9.63%** 65	**11.70%** 79	**37.04%** 250	675
...InsideBC.	**0.29%** 2	**0.29%** 2	**1.18%** 8	**3.24%** 22	**11.03%** 75	**83.97%** 571	680
...computer labs on campus.	**2.22%** 15	**23.63%** 160	**11.52%** 78	**13.59%** 92	**16.99%** 115	**32.05%** 217	677
...the pay-for-print system.	**8.25%** 56	**42.27%** 287	**11.05%** 75	**10.01%** 68	**10.60%** 72	**17.82%** 121	679
...your laptop, tablet, or phone during class (for class related purposes).	**2.65%** 18	**16.18%** 110	**6.62%** 45	**13.53%** 92	**15.88%** 108	**45.15%** 307	680
...wi-fi access.	**2.64%** 18	**12.59%** 86	**3.81%** 26	**6.30%** 43	**8.35%** 57	**66.33%** 453	683
...BC web site.	**0.59%** 4	**1.34%** 9	**1.78%** 12	**6.39%** 43	**15.30%** 103	**74.59%** 502	673
...Plato lab.	**57.82%** 388	**26.68%** 179	**4.92%** 33	**2.68%** 18	**2.83%** 19	**5.07%** 34	671
...Aleks lab.	**54.07%** 365	**30.67%** 207	**3.85%** 26	**3.41%** 23	**1.48%** 10	**6.52%** 44	675
...writing lab.	**23.41%** 158	**45.63%** 308	**10.52%** 71	**9.04%** 61	**5.19%** 35	**6.22%** 42	675
...assistive technology. (i.e. Kurzweil, Jaws, etc.)	**60.18%** 408	**30.24%** 205	**3.54%** 24	**2.21%** 15	**1.18%** 8	**2.65%** 18	678

#	Other (please specify)	Date
1	Please refer to previous Survey taken.	10/27/2015 11:05 AM

| 2	Computer and dvd player in the classroom.	10/27/2015 7:30 AM
3	None	10/26/2015 8:15 PM
4	N/A	10/26/2015 5:56 PM
5	Handicap access door near the assistance desk has not worked consistently all semester. I have complained several times now. They say they have called maintenance but when they come out it seems to work. One day I was BEATING on the door leading back from the restroom trying to get someone to pull it open for me. I had cervical spine surgery and MAY NOT pull or push a heavy door as it could pull the pins in my spine out. The assistant came and said just pull on the door. I told them I was not allowed to and they rolled their eyes at me. I suppose I could have walked outside and walked all the way around the building and reentered through the front door once more, with my cane, taking up an additional 20 minutes of non-productive time. Several times I've just stood in front of the door waiting for someone to come in or out so they could hold it open for me. One day the helper lady changed the plug the door opener was in and it kinda worked. If the non-attached-to-the-opener door does not shut completely, the motorized door will not work. It is very frustrating. Especially since I have complained many times and nothing is being done about it. I suppose I could pull the ADA card and write a formal complaint...	10/26/2015 12:10 PM
6	How may I find out what some of these technology things out? who do I ask?	10/26/2015 11:09 AM
7	have used the music lab, including programs such as Finale, Pro-Tools, Garageband.	10/26/2015 8:15 AM
8	I don't like the new printing changes.	10/24/2015 8:34 PM
9	Since I first started going to the writing lab it has been my favorite place on campus and if I'm not in class that's where I'm always at It's has everything I need and and not over crowed like the library	10/24/2015 12:11 PM
10	N/A	10/24/2015 10:53 AM
11	Coursesites	10/24/2015 2:42 AM
12	Used Zoomtext every week.	10/23/2015 11:39 PM
13	I believe the pay for print system is no to good just because a lot of student don't have their bc master card or don't have money in it and in order to print you need to have it for example I was never able to completely register mine so I don't think it's fair because of that I can't print at school.	10/23/2015 10:54 PM
14	The wifi signal is incredibly weak. Please fix.	10/23/2015 7:59 PM
15	Upgrade your internet speeds as well as your computers! The internet is too slow takes time to load, we are students we have deadlines to meet we come in quickly and leave quickly sometimes in between classes so we need fast internet to do our work print if that and get out! We dont want to wait 10 minutes for the computers to turn on then a good 15 seconds to change websites, your computers are too old we need more apple computers or much better updraded ones we have in lab and library they are cheap terrible computers. The more technology the better for all of us it least 24mbps internet connection fiber.	10/23/2015 4:45 PM
16	The computers are too slow	10/23/2015 2:43 PM
17	as a student of Auto-Cad I have used my laptop several times between classes to do assignments,however sometimes connecting to the schools WiFi can be frustrating if not impossible, especially in certain locations on campus	10/23/2015 2:00 PM
18	full-bars wifi-everywhere = phenomenal	10/23/2015 12:57 PM
19	INB	10/23/2015 12:44 PM
20	The print system last spring was great! It was fast an efficient! Now it's confusing and unnecessary. It would be so much simpler if the pay-for-print-by-card system was back. Until then I am NOT going to even spend any money whatsoever on this rediculously crappy system of printing. Please change it. Please.	10/23/2015 11:36 AM
21	The Wifi doesn't work well at all!	10/23/2015 11:17 AM
22	Wifi is good but there's no access to wifi in the language arts building.	10/23/2015 10:45 AM
23	I use the student center since I started attending classes here could not have made it without it	10/23/2015 9:59 AM
24	Pay print is hard to use I like the old school way of printing by adding money to the BC Id then swipe	10/23/2015 9:47 AM
25	It's very helpful to me in doing all my homework and projects. The only problem I have sometimes is it takes long for the system to start up. It takes around 5 minutes even if there are only a few students using computers.	10/23/2015 8:21 AM
26	WiFi is terrible, we rarely use the labs and stuff	10/23/2015 8:20 AM
27	Pay to print no access with Apple Computers in Library and NO Knowledgeable lab technicians in the library for the (digital photo) space number 18 Computer Pods available.	10/23/2015 8:17 AM

| 28 | Thank you for all your hard work, appreciate your efforts in trying to make the school a more productive and effective learning environment for all students! :) | 10/23/2015 8:12 AM |

Q2 Rate the effectiveness of ...

Answered: 685   Skipped: 0

...your
laptop, tabl...

...wi-fi
access.

...BC web site.

...Plato lab.
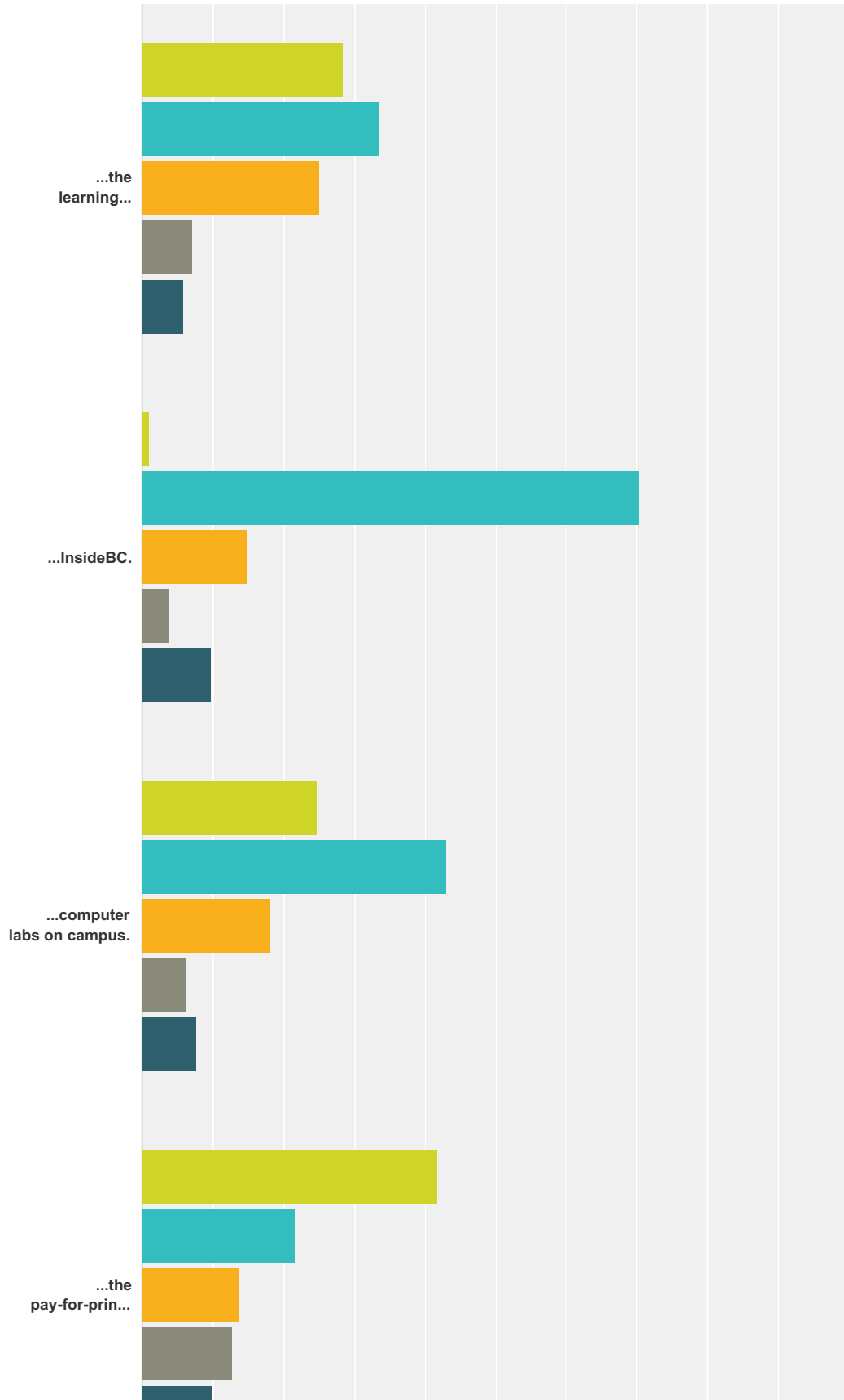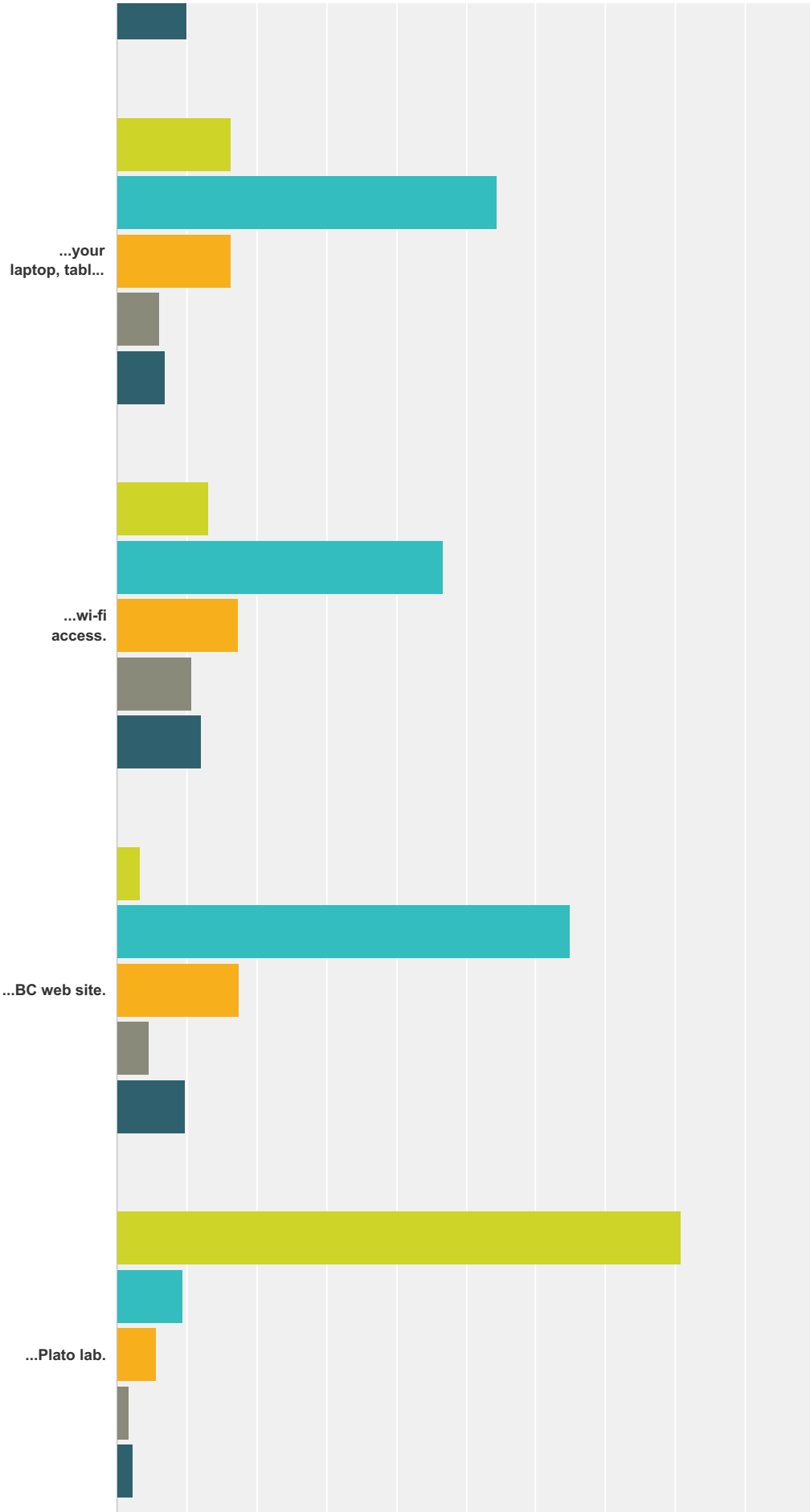
ISIT: 2015 Student Technology Survey
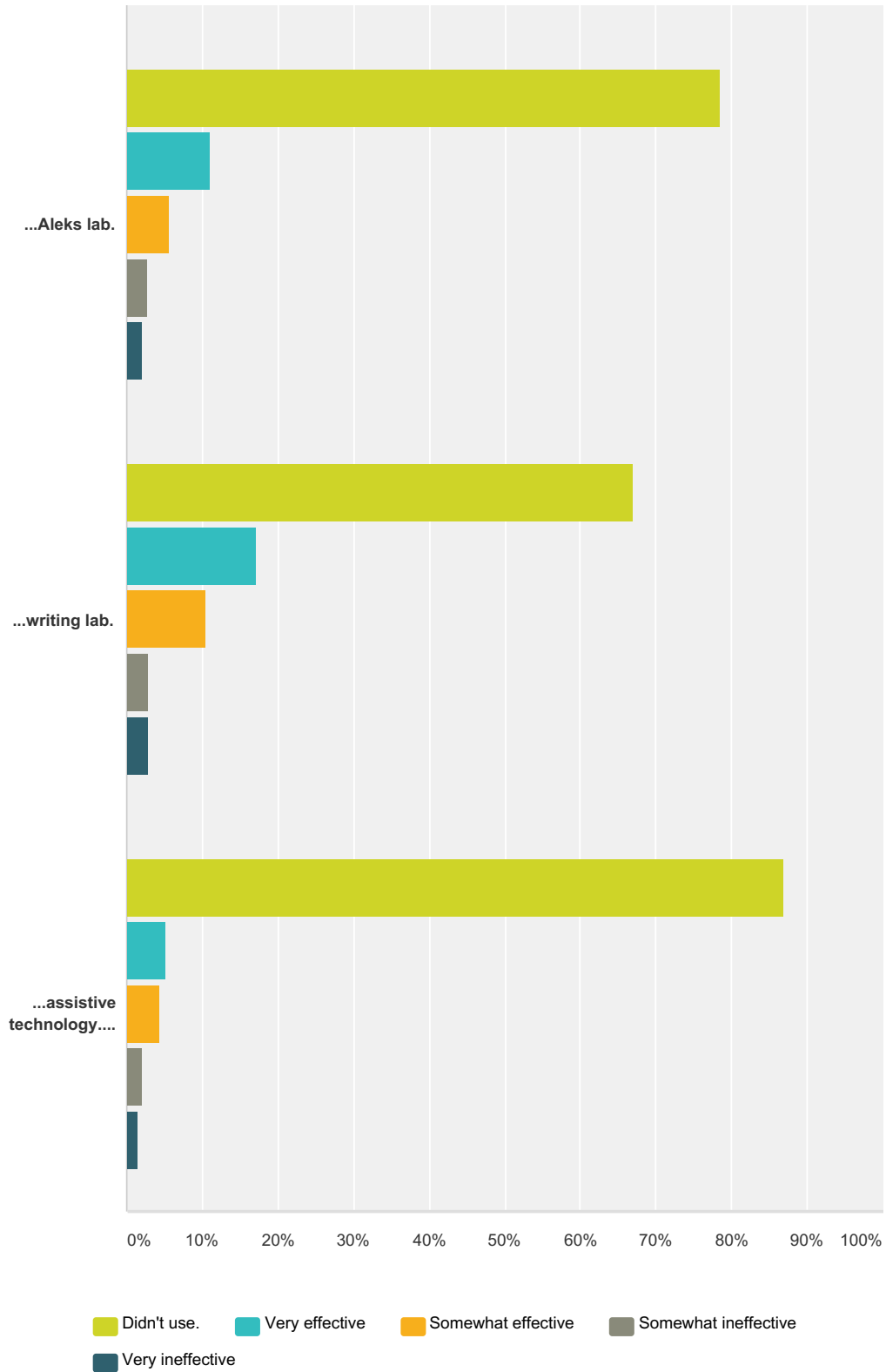
	Didn't use.	Very effective	Somewhat effective	Somewhat ineffective	Very ineffective	Total
...the learning management system called Moodle (Used for online classes and some face-to-face classes).	**28.42%** 191	**33.63%** 226	**25.00%** 168	**7.14%** 48	**5.80%** 39	672
...InsideBC.	**1.03%** 7	**70.29%** 478	**14.85%** 101	**3.97%** 27	**9.85%** 67	680

...computer labs on campus.	**24.74%** 168	**43.00%** 292	**18.26%** 124	**6.33%** 43	**7.66%** 52	679
...the pay-for-print system.	**41.76%** 284	**21.62%** 147	**13.82%** 94	**12.79%** 87	**10.00%** 68	680
...your laptop, tablet, or phone during class (for class related purposes).	**16.27%** 110	**54.44%** 368	**16.27%** 110	**6.07%** 41	**6.95%** 47	676
...wi-fi access.	**13.18%** 90	**46.85%** 320	**17.28%** 118	**10.69%** 73	**12.01%** 82	683
...BC web site.	**3.24%** 22	**64.95%** 441	**17.53%** 119	**4.57%** 31	**9.72%** 66	679
...Plato lab.	**80.86%** 545	**9.50%** 64	**5.64%** 38	**1.63%** 11	**2.37%** 16	674
...Aleks lab.	**78.45%** 528	**11.14%** 75	**5.65%** 38	**2.67%** 18	**2.08%** 14	673
...writing lab.	**66.91%** 451	**17.06%** 115	**10.39%** 70	**2.82%** 19	**2.82%** 19	674
...assistive technology. (i.e. Kurzweil, Jaws, etc.)	**86.94%** 586	**5.19%** 35	**4.30%** 29	**2.08%** 14	**1.48%** 10	674

#	Other (please specify)	Date
1	Please pull-up previous Survey taken.	10/27/2015 11:05 AM
2	None	10/26/2015 8:15 PM
3	N/A	10/26/2015 5:56 PM
4	One teacher never posted the syllabus or anything on website. There was an extra class website that had nothing on it. Although the textbook was also available online, that had an additional website to go to that worked.	10/26/2015 11:03 AM
5	The LA building does not receive WiFi, the psychology and sociology class both use a E book off of a Pearson website. We cannot access WiFi from the class rooms therefore you cannot utilize the e notes in the program during discussion time. The WiFi also doesn't reach the art building's which creates a different problem.	10/26/2015 10:12 AM
6	The moodle is only good when the teacher knows how to manage it and one of my teachers didn't know what he is doing and the class is in chaos because of that.	10/25/2015 9:13 AM
7	The wifi sucksz	10/24/2015 1:58 PM
8	N/A	10/24/2015 10:53 AM
9	The availability of computers with JAWS and KURZWEIL for the totally blind is very ineffective.	10/24/2015 2:49 AM
10	N/A	10/23/2015 10:04 PM
11	New computers. Faster Internet. Working printers.	10/23/2015 4:45 PM
12	as I stated earlier WiFi access is hard to gain at most times and on the MS computers opening the web to begin classes takes upwards of 10-15 minutes causing some students to fall behind quickly.	10/23/2015 2:00 PM
13	I appreciate the other computers used now for printing in library, makes things easier and faster.	10/23/2015 1:23 PM
14	BC site only necessary for checking some information; pay-for-print confusing for newbies and easy for veterans, so a how-to should be included step-for-step onto everyone's emails to get people to use it	10/23/2015 12:57 PM
15	I didn't use the WIFI because it would kick me out every time I tried to login	10/23/2015 12:47 PM
16	The wifi doesn't work well at all	10/23/2015 11:17 AM
17	I liked the old pay-for-print method better when we used our ID cards.	10/23/2015 10:38 AM
18	I use the campus computers, but they are extremely slow at starting up. I've heard many students complain about the same issue.	10/23/2015 8:43 AM
19	Wifi is poor	10/23/2015 8:38 AM

20	Some students want the old system: sliding your ID card to print because it is less hassle. Also they prefer to load with cash right in the commons	10/23/2015 8:21 AM
21	No one available in tutor lab for Apple or Digital Photography applications.	10/23/2015 8:17 AM
22	Some of the tutors in the labs are not all that great	10/23/2015 8:02 AM
23	Wifi is very slow and there are parts of the campus that you can't use the wifi due to poor connection	10/23/2015 7:35 AM

Q3 If you had problems related to one of the areas in question #1, please provide us some feedback so we can address the issue.

Answered: 186   Skipped: 499

#	Responses	Date
1	First, I don't know where the line is drawn between moodle, the BC website and Inside BC. Frequently, Inside BC doesn't seem to work...most of the time this happens it is just down. Another issue which happened tonight (and what prompted me to complete this survey) is this: I logged into Inside BC and began studying. A while later I resumed studying but had to log in again. I log into InsideBC successfully but when I click on my class it takes me to an unfamiliar log in page. I'm thinking, WTF I JUST logged in.	10/31/2015 9:26 PM
2	The computers in the computer lab were extremely slow to start up.	10/29/2015 8:09 AM
3	The pay-for-print service and I believe computer lab was very complicated to understand how to pay for the service, what I have to do to prepare my document, and how to print. When I first walked into to the library I was instantly confused on where to go and how to print. The woman at the front desk said to go downstairs and to the very back right hand side. So after going down the stairs I realized why she had said it so strangely; in order to get to the "very back, right hand side" you must first go through a plethora of students, computers, paper, and when you finally reach the mysterious "very back right hand side." you don't know how back to go..so I stopped at the computer where I thought you would sign into and reserve a seat, however, after looking deeper I noticed that this was not the case so I would be awkwardly standing at an unmanned desk while I waited for someone...anyone to come. After waiting for some I decided that it was time to attempt to tackle this on my own. I sat a near by computer and searched the desktop on how I was going to get my paper from my flash drive to the computer that was pretty nearly hidden. Open document, review document, print document.. seemed easy enough but then it didn't come out and I was still lost on where to pay for this unprinted document. After looking at the computer for some time I caved and ended up GOOGLING what the hell I was supposed to do. Well thank goodness for google so I clicked the link and the next and was finally able to put money on my account now for sure the document will print, right?? Nope, I was lost yet again on how to get this document printed, I also had closed the browser and was unable to find it again through the BC website and had to use google to track it down once again. So I searched and searched and nothing really turned out to help, I.. social anxiety and all.. ended up putting my NEED HELP paper on top of the cubical and began the wait. Still nothing and I began to let my eyes wonder around the room, big mistake! I read the papers posted and I knew that it was in English, I knew it was pertaining to printing, but I had no idea what it was saying what "new student card" is it talking about? (Now would be a good time to mention that I still am using my Cerro Coso student ID card) Eventually I caved and ended up asking a random student who thankfully was kind enough to take less than two minutes to explain to me what was going, I might add that there was a small language barrier as well. He pointed out to me about three "computer guys" that were frantically typing away at two over students' computers. In the end I did get my documents so the pay-for-print system does work its just difficult to navigate and understand for a first timer.	10/29/2015 7:33 AM
4	Wifi is very spotty in LA, in some parts there is no wifi.	10/28/2015 10:32 PM
5	Pay-to-Print is much more inconvenient compared to last semester. The new system interface is very nice I will admit, and it does not need to be changed. However, it needs to be integrated with the old system of payment which allowed us to use our BC cards. Or at least give us some other options to get money on our accounts.	10/28/2015 9:35 PM
6	It sometimes doesn't print all of my pages	10/28/2015 8:17 PM
7	Printing in the computer lab is now more of a hassle than an amenity. It's easier to not do an assignment all together.	10/27/2015 10:21 PM
8	I always lose my card for the pay for print system so I cant use it as often as I need to. I understand that it is more effective to schedule an appointment with the writing center but sometimes my schedule is so chaotic with school and work that I am unable to schedule a time to meet with someone because I often do not know when I have time as a result I cant use the writing lab as much as I would like to due to the limited staff availability it would be nice if there were more people to help in that area.	10/27/2015 9:15 PM
9	I've experienced problems with InsideBC and Moodle not working.	10/27/2015 8:56 PM
10	In the pay-for-print in question #1, I think it should also allow students to print and pay to the staff in the lobby instead of paying by debit/credit card because not everyone has a bank account.	10/27/2015 11:22 AM
11	no, there were no problems with the questions.	10/27/2015 11:06 AM

12	Please pull-up previous Survey taken.	10/27/2015 11:05 AM
13	No issues	10/27/2015 10:53 AM
14	There are some computers that cannot connect to the printer in Delano Campus.	10/27/2015 10:51 AM
15	Computer at the Denalo campus are always very slow. Also, half of them work and always taken.	10/27/2015 9:53 AM
16	There are certainly wifi dead-zones, and there is no wifi or cell service in the humanities lounge.	10/27/2015 9:37 AM
17	The wi-fi on campus is bad and sometimes non-exsistent in some classrooms and even buildings like the boookstore. The grading on Moodle was inaccurate and the teacher could not fix the problem easily.	10/27/2015 9:22 AM
18	Moodle closes down as soon as that class is over! There are files, lists, and information that is posted through Moodle, or dialogue that is sent over Moodle messages that are gone forever because the Moodle gets closed. If I had known this, I would have copied and pasted everything into a word document. Unlike InsideBC which is awesome, because I can visit classes from 4 semesters ago. It is the best thing to look at files or sent messages through a class that is finished. InsideBC has a tendency to have false or inaccurate or incomplete information. I keep checking the Scholarship category and it always talks about Financial Aid, but it does not tell you about scholarships, applying for them, that part is lacking. When you use InsideBC to send e-mails it often will not tell you the e-mail address, and it won't let you check the e-mail that you sent. If nobody replies to your e-mail, you can't look at what you wrote. That is annoying. I do not have money for pay for print, but it is often a necessity for last minute things. The Wi-Fi is slow… really slow. This is understandable because you have so many students on campus consuming the Wi-Fi, no matter what you do it will be slow. The problems come in when the teacher in class needs to do something that requires the internet and things slow down. The BC Website is not always accurate or up to date. When it has false information, it can cause problems.	10/27/2015 8:12 AM
19	No problems on my end	10/27/2015 8:02 AM
20	IT service is very slow to fix dvd and computer problem connections or service computer dvd players that are wearing out.	10/27/2015 7:30 AM
21	No	10/27/2015 1:58 AM
22	None	10/26/2015 10:17 PM
23	The writing lab it is a good, but we need to make appointment. sometimes the time that they have it is not the best for me.	10/26/2015 8:20 PM
24	The computers are slow.	10/26/2015 8:18 PM
25	None	10/26/2015 8:15 PM
26	I have never heard of aleks or plato labs	10/26/2015 8:14 PM
27	The wifi is not always available or down even on campus computers	10/26/2015 8:13 PM
28	N/A	10/26/2015 5:56 PM
29	Wifi is weak at some buildings	10/26/2015 3:23 PM
30	n/a	10/26/2015 3:23 PM
31	The wifi is choppy	10/26/2015 2:23 PM
32	I am currently havi g issues with loving into my Gmail account to contact my teachers I don't know the reason why.	10/26/2015 1:41 PM
33	It is difficult to book an appointment in the writing lab for the day and hour a student prefers because the staff is usually always booked for a couple days out.	10/26/2015 12:54 PM
34	There are not enough stations in the computer commons in the library during peak hours.	10/26/2015 12:10 PM
35	Make a better USer interface for Moodle.	10/26/2015 11:16 AM
36	no	10/26/2015 11:13 AM
37	Intro to Business BSAD-B20-05 never had anything posted online. Every other class I had used web technology extensively. On an alternate class webpage all it had was travel pictures from a trip teacher took to NYC a while back.	10/26/2015 11:03 AM
38	Wifi is very slow, hard to use online textbook in class	10/26/2015 10:09 AM
39	There is more than one way to print documents in the computer lab that was not shown to all students.	10/26/2015 8:15 AM
40	It could not print my documents because i could not get money on my one card. We cannot deposit money on our one card at the atm at school. Only online which is a hassle.	10/26/2015 7:22 AM

41	No problem, but it would be so much more convenient for students who use the pay-for-print system and pay with cash in hand and not a credit card online (like myself), to be able to pay in the library near the computers. It is very inconvenient and ridiculous to have to go to another building and stand in a long line just to give a dollar to someone to print. It would be so much easier if someone was stationed in the library to save students the time, hassle, and speed up the process as a whole. Not only that, but someone could take our spot at a computer that we had to wait a long time for.	10/26/2015 1:39 AM
42	N/A	10/26/2015 1:18 AM
43	none	10/26/2015 1:05 AM
44	No issues.	10/25/2015 11:53 PM
45	The printing system was changed without notification, and the new system is much more complicated than the last.	10/25/2015 11:41 PM
46	I had no problems, other than when I was trying to use my phone for in-class purposes and the wifi wasn't very strong, thus hindering my ability to open up websites.	10/25/2015 10:55 PM
47	The computer system was down too many times. It made it difficult to email homework assignments that needed on time.	10/25/2015 9:33 PM
48	In Aleks how do you know your grade?	10/25/2015 8:56 PM
49	The printing sometimes does not work especially when teachers assign PDF files to download and print. I always use the campus systems but with the new system it has become a struggle.	10/25/2015 8:53 PM
50	Printing would pause often or not print at all; therefore, I was unable to print my work and turn it on time.	10/25/2015 8:35 PM
51	The WiFi was very slow, to the point it was sometimes better to not use WiFi at all. (For technology not in classrooms or the library.)	10/25/2015 3:53 PM
52	N/A	10/25/2015 1:27 PM
53	I have never used Moodle. I just feel that the website can be organized efficiently. I'm used to using Blackboard because I came from CSUB.	10/25/2015 11:40 AM
54	Computers take FOREVER to load.	10/25/2015 11:38 AM
55	N/A	10/25/2015 11:27 AM
56	None	10/25/2015 11:16 AM
57	The inside BC account was down for several days leading me to be late on work.	10/25/2015 10:53 AM
58	I'm in the library just about every day Mon-Thurs, I've only had one problem getting on insideBC and that was because email was down. The problem was fixed quickly (within a few hours). I'm excited that we have so much access to the computers.	10/25/2015 10:00 AM
59	The only problem I have with learning management systems is the human problem. Not all professors are tech savvy and not all professors are using Moodle to its full capability. The only thing IT could do there is encourage instructors to utilize the tools that they have available to them.	10/25/2015 9:53 AM
60	The APP on my phone wouldn't show all my on-line classes. I put in a request for someone to call me and help me but no one ever responded to my request.	10/25/2015 9:13 AM
61	Inside bc hard to find bookstore link	10/25/2015 5:51 AM
62	It is hard to connect to the BC wifi.	10/24/2015 11:02 PM
63	Moodle is sometimes hard to navigate and find things.	10/24/2015 10:09 PM
64	I think it would be more effective to have computers around all campus not just the library to print papers, and also it might be too much to ask but, to be able to actually pay cash for printing jobs instead of having to deposit money into your ONE card or online printing manager and having to go in log into two different accounts to be able to print one page.	10/24/2015 9:00 PM
65	In the pay-for-print I put money in it and then when I went to print my paper it would not print even though I just put money on the card. I had to try five times to print out my paper and each time it was taking money without giving me my paper. I think that there should be a form to fill out so if this happens to other students they can fill it out to get the money put back on the card.	10/24/2015 8:03 PM
66	can never connect to wifi	10/24/2015 7:47 PM

67	The pay-for-print system has been ineffective lately, due to the lack of connection established between all computers and the two domain printers that are location on the bottom third floor in the library. For instance, there have been multiple occasions where the computer in use does not send the connection to the desktop assigned to that printer. In one case, after waiting for an hour canceling, then reprinting documents, as well as the lack of service from staff, no such connection was ever made between the computer and printer. The very next day my BC one card, which is used in order to print out documents, was swept away with my funds with a balance of $0.20 after a $10.00 deposit, in which was never reimbursed.	10/24/2015 5:12 PM
68	no problems	10/24/2015 2:55 PM
69	The wifi doesnt work	10/24/2015 1:58 PM
70	I don't get wifi at the greenhouse. I really enjoy reading In peaceful environments like the greenhouse but I don't seem to get wifi when I have to refer to it. That may be a reason why many people don't take a use of the greenhouse to study and it's a waste of a beautiful place	10/24/2015 12:11 PM
71	never had any issues	10/24/2015 11:10 AM
72	N/A	10/24/2015 10:53 AM
73	Generally the wifi coverage is great but could use some boosting in the humanities area around classroom 21.	10/24/2015 10:29 AM
74	None	10/24/2015 9:10 AM
75	The email link from insideBC sometimes will not direct me to my BC email.	10/24/2015 7:53 AM
76	Honestly, I don't even know what most of the things on the list even are.	10/24/2015 4:33 AM
77	Wifi is almost unusable in much of the humanities building, dont know about the rest of campus, and signing into a computer in the lab is a crap shoot on which one will sign in in a minute, or 10 minutes	10/24/2015 2:53 AM
78	I just don't think the InsideBC site is as user-friendly as it could be. Also, I have the hardest time checking my grades and keeping up to date. I can never find, if there even is, a central place on InsideBC to check them all at the same time. I know it's my own responsibility and I know it's up to me, but going to each teacher and or/their website (if they even have one) makes it more difficult and less likely that I will be able to keep up with my academic standing.	10/24/2015 2:42 AM
79	I have needed to print items at school but don't know where to print or where I would pay for it. Can we just have a printer that would take coins/cash/card & our student # to print items. Just a suggestion.	10/24/2015 12:51 AM
80	N/a	10/23/2015 11:57 PM
81	Moodle is so sloppy and hard to use. Simplify please!	10/23/2015 11:49 PM
82	none	10/23/2015 11:34 PM
83	Not enough computers	10/23/2015 11:28 PM
84	It would be helpful if there was a link on computers(commons) internet task bar for the pay for print log in. Also the internet connection in the humanities building is very slow or difficult to get on.	10/23/2015 11:23 PM
85	Learn more about what's available	10/23/2015 11:22 PM
86	Normal login issues	10/23/2015 10:04 PM
87	The printing, some students do not have cards. This makes it very difficult to print.	10/23/2015 9:55 PM
88	yes add auto-cad programs to the computer lab so students who don't have a laptop can go there to use a program that is needed for a BC course	10/23/2015 9:54 PM
89	N/A	10/23/2015 9:42 PM
90	There's not much information on the labs that are offered so I didn't even know some of those who existed, so maybe get the information out on what are some of the helpful labs that BC has to offer.	10/23/2015 9:29 PM
91	wi-fi access can be slow	10/23/2015 9:12 PM
92	The only problem I know of is when I can't access the school wi-fi system when I am in certain classrooms or buildings.	10/23/2015 8:45 PM
93	Return old printing system.	10/23/2015 7:52 PM
94	none	10/23/2015 7:46 PM
95	The new print system is incredibly confusing and not very efficient.	10/23/2015 6:56 PM

96	I would mostly recommend a way to input money onto an account in the computer common area again, it was very easy and simple to print, I used it when it was that way a lot, but now I rarely use it because I don't really ue my card.	10/23/2015 5:49 PM
97	the moddle was hard to acess	10/23/2015 5:40 PM
98	Improving Wifi connection	10/23/2015 5:25 PM
99	the new printing system is difficult to operate	10/23/2015 5:22 PM
100	The wifi is so slow i get a faster connection with it off than when it is on. Also the computers are so ancient they take atleast 5 minutes to warm up and thats not an exageration.	10/23/2015 4:50 PM
101	We need more and new computers your labs are outdated uncomfortable chairs old computers this is geting redundant just buy newer better tech. Apple is the best way if not upgrade these old terrible dell computers they are too slow and alot of them never work and they never get fixed. I always have to bring my notebook which i shouldnt have to but you guy's dont want to fix or update anything.	10/23/2015 4:45 PM
102	N/A	10/23/2015 4:42 PM
103	The only problem I found is that some of the computers in the library do not have Microsoft word.	10/23/2015 4:32 PM
104	Do not understand the new process very well; the way i have to pay to be able to print.	10/23/2015 4:01 PM
105	The WiFi can be difficult to get sometimes even in HotSpot marked areas.	10/23/2015 3:50 PM
106	Locating an assistant was more difficult than necessary. There was almost no one at the staff section when they are needed.	10/23/2015 2:56 PM
107	Poor signal in some buildings	10/23/2015 2:54 PM
108	Don't really know how to use pay for print system	10/23/2015 2:39 PM
109	I have not been able to connect to the school's wi-fi. I was able to last year but this year for some reason it does not work.	10/23/2015 2:27 PM
110	The pay-for-print system requires a credit/debit card AND requires you to use the computers on campus to add credit to your account. A few months ago I lost my wallet and my roommate offered to let me use his debit card to add credit to my account so I could print out an important paper the next day before class, but since we were at home it wouldn't let us.	10/23/2015 2:24 PM
111	Wifi Inexplicably boots personal computer off wifi and have to relogin to wifi to use again.	10/23/2015 2:04 PM
112	I use Moodle for my English 1A class. My Professor has her class outline posted there, as well as all assignments. There is no back button. This is very frustrating when I need to jump between different pages inside this portal.	10/23/2015 1:51 PM
113	Wifi access does not extend to every classroom. Many of my classes do not get service at all, especially in the LA building. Also, the computers in the library are so very slow, they are impossible to use for students on a time crunch.	10/23/2015 1:49 PM
114	Wifi access seems to be a problem in almost every classroom I have used.	10/23/2015 1:41 PM
115	Wifi access isn't very strong.	10/23/2015 1:23 PM
116	None	10/23/2015 1:07 PM
117	The Inside BC web site has been known to shut down in occasion.	10/23/2015 1:04 PM
118	The computers take forever to log in.	10/23/2015 12:56 PM
119	Computers in the computer lab are very slow and out of date. The keyboards are also very dirty. Wifi is usually slow. (Once, the get bus wifi from their stop was faster than the BC wifi)	10/23/2015 12:51 PM
120	I didn't use the WIFI because it would kick me out every time I tried to login	10/23/2015 12:47 PM
121	None	10/23/2015 12:33 PM
122	Moodle is slow and clunky, the organization if it is confusing, and it's not very intuitive or user friendly. If all online classes with BC looked closer to ALEKS or Khan Academy, then more students would be satisfied. I can never find what I want on InsideBC without asking at least two people. Upcoming important dates need to be made clearer, and a quick bar with financial aid, registration, class schedule, actually useful stuff would be nice. All of the hardware I've used at BC is slower than my parents 11 year old Dell desktop that was still ruining on dial-up. Find a distributor that actually makes good computers, bring in a third party to quality check the computers every year. When a student is testing on a computer, the don't want to wait 2 minutes in between questions. On he computers in MESA it takes LITERALLY 20 MINUTES to log in to print one page off a flash drive.	10/23/2015 12:30 PM

123	Stressed over math already, possibly related to disability issues. Financial hardship as well. Feltinappropriate to have to pay for ALEKS computer time.	10/23/2015 12:23 PM
124	The printing system needs to be changed back to they way it was before. It is currently too much of a hassle to print, not only that but some of the staffs aren't even trained on how to use the printing system themselves. It's too much of a hassle.	10/23/2015 12:19 PM
125	The campus computers all need to have ClearType enabled. It would be nice if there were Ethernet cables openly available to students so their devices can connect to the Internet at reasonable speeds. The range and strength of the campus' open Wi-Fi should extended, and the bandwidth of the open Wi-Fi should be increased somewhat. The technology of Bakersfield College is quite advanced and is another reason I am proud to call Bakersfield College my school. :)	10/23/2015 12:08 PM
126	N/A	10/23/2015 12:02 PM
127	I have a hard time using the wifi. Even when I connect to wifi I cannot get things to load.	10/23/2015 11:42 AM
128	The printing is an issue. I went to the lab to print out an essay before class, but because I don't have money on my debit card I was not able to print it. Very inconvenient.	10/23/2015 11:36 AM
129	There re no problems.	10/23/2015 11:36 AM
130	The wifi is only good enough to use in the business building, and only SOMETIMES works everywhere else and also is incredibly slow and unreliable	10/23/2015 11:17 AM
131	Fix the wi-fi to work on phones to.	10/23/2015 10:55 AM
132	update the inside bc page it looks outdated	10/23/2015 10:53 AM
133	Moodle is an awesome program and it is designed in a way where I would not have to collect phone numbers to contact a classmate for help, but no one uses it except to check their grade.	10/23/2015 10:48 AM
134	No wifi in LA	10/23/2015 10:45 AM
135	WiFi doesn't work on my phone.	10/23/2015 10:37 AM
136	The autoCAD software has many problems	10/23/2015 10:37 AM
137	The bc website use to be simpler...I don't like how you have to log into inside bc to access everything like student records or for registration...I think you should be able to access t from there but that you can login to your account through the reg bc site and do it from there like you use to be able to	10/23/2015 10:30 AM
138	Maybe tell teachers to spread out info on math lab and writing lab and tell them what is it	10/23/2015 10:20 AM
139	The wi-fi access in the Humanities and Language arts building needs a better range of access points since it is difficult to get access	10/23/2015 10:16 AM
140	Teachers and students both have problems with moodle . The print pay system is inefficient. I don't like that I have to go to another building to put cash on an account to print.	10/23/2015 10:09 AM
141	The WiFi signal could be better. It works closer to the library but if you have classes in the FA building there's little to no signal.	10/23/2015 10:07 AM
142	Mood let can be somewhat confusing, especially because some teachers use external websites. So we have to know noodle pkus different websites.	10/23/2015 9:58 AM
143	i would have to say the wi-if access	10/23/2015 9:48 AM
144	Some labs I didn't know we had available to us	10/23/2015 9:47 AM
145	When uploading files on Moodle (assignments) it can only upload one file. Please have an option that uploads multiple files.	10/23/2015 9:47 AM
146	Moodle is great	10/23/2015 9:39 AM
147	Had problem with online classes because Moodle crashes and loses my assignments all the time.	10/23/2015 9:35 AM
148	Wi-fi occasionaly disconnects or I have trouble connecting my device to the network.	10/23/2015 9:23 AM
149	There was one day when the pay for print system crashed and wasnt allowing me to print for a whole day.	10/23/2015 9:22 AM
150	I did not like the new printing system. It seems ridiculous that we have to load and we can't pay cash; I wish they would have at least done a two-way paying system.	10/23/2015 9:19 AM
151	The pay for print system was changed quite a bit and I felt there was not enough of a heads up or explanation for how it would work.	10/23/2015 9:17 AM

152	I cannot access the wifi. It does not connect me to it.	10/23/2015 8:58 AM
153	None	10/23/2015 8:57 AM
154	The WiFi doesn't work perfectly everywhere	10/23/2015 8:56 AM
155	wifi is glitchy	10/23/2015 8:52 AM
156	I hate that I have to go to business just to add money to my account. I don't own a credit card or a prepaid card to add money so I have to go to the business office and it's just too much. You all need to bring that machine back because it's convenient and less time. It was a dumb move to take it out.	10/23/2015 8:50 AM
157	Just like I mentioned before, the computers are very slow starting up. I know the IT Department does computer software updates regularly, don't know if that contributes to how slow the computer are, but they appear to be slowing down more. At times, the computer gets stuck and doesn't even open to my desktop.	10/23/2015 8:43 AM
158	Not being able to "remember the username" and password makes logging in to insideBC time consuming.	10/23/2015 8:41 AM
159	Wifi is poor. Always disconnects low signal strength and slow speed	10/23/2015 8:38 AM
160	The new print system has glitches and I think it should go back to the sliding the card it was much easier.	10/23/2015 8:36 AM
161	The wifi for students Can use some improvements I have trouble logging in And it's only been this semester	10/23/2015 8:30 AM
162	It's very helpful to me in doing all my homework and projects. The only problem I have sometimes is- it takes long for the system to start up. It takes around 5 minutes even if there are only a few students using computers.	10/23/2015 8:21 AM
163	NONE	10/23/2015 8:20 AM
164	The WiFi is slow and unusable	10/23/2015 8:20 AM
165	Inside BC is a little hard to navigate and registering for classes even more. I also went to CSUB and their myCSUB is pretty easy to navigate.	10/23/2015 8:20 AM
166	The only classes that seem to use moodle are technology classes. I'd like to see all teachers use Moodle to list class updates and post the syllabus and assignments. It feels under utilized.	10/23/2015 8:19 AM
167	Very difficult to register for classes. System desperately needs to be user friendly. I would strongly suggest that technicians visit other colleges to see how they do things. Northern Arizona University or Santa Cruz.	10/23/2015 8:17 AM
168	Slow or intermittent service	10/23/2015 8:15 AM
169	Regardless of which BC computer I log into (the computer lab in the library, for example), the computers most times take anywhere from 3-5 minutes just to get logged in and into the desktop. Moreover, the LA building (specifically on the 2nd floor) has very poor WiFi signal.	10/23/2015 8:13 AM
170	Don't know what the last 4 questions are	10/23/2015 8:09 AM
171	WiFi signals need improvement, most of homework gets done online nowadays	10/23/2015 8:02 AM
172	The computers in the SS building are extremely slow, once it took me 30 minutes to log on and print out one sheet of paper.	10/23/2015 8:01 AM
173	Pay for print is too much of a hassle. It takes atleast 20 minutes to figure it out & to print.	10/23/2015 8:01 AM
174	N/A	10/23/2015 7:55 AM
175	Putting money on your one card is very extensive and difficult so I never want to use it.	10/23/2015 7:53 AM
176	NONE	10/23/2015 7:50 AM
177	The computer system and computers in Sciences room 7 are very sluggish. It takes students up to ten minutes to open a class-required program.	10/23/2015 7:46 AM
178	WiFi is hard to hook up to unless you're in the labs.	10/23/2015 7:43 AM
179	The wifi signal is weak in some places and nonexistent in others.	10/23/2015 7:42 AM
180	Have no idea what the Plato lab is	10/23/2015 7:39 AM
181	N/A	10/23/2015 7:37 AM
182	The pay for print system was implemented as a new way you couldn't load your card with cash. I didn't get an email or anything of the change and because of that I lost out on a whole letter grade for not being able to print my paper. It should be easier to load or print.	10/23/2015 7:36 AM
183	Moodle needs to be better organized.	10/23/2015 7:35 AM

184	Love the equipment	10/23/2015 7:35 AM
185	Moodle is sometimes hard to understand	10/23/2015 7:35 AM
186	NA	10/23/2015 7:34 AM

Q4 Tell us ONE thing Bakersfield College can do with technology to better support your academic success.

Answered: 348   Skipped: 337

#	Responses	Date
1	Less down time. My schedule is very tight and unexpected shut downs make it difficult. I can usually work with one weeks notice.	10/31/2015 9:26 PM
2	install more and better computers	10/29/2015 3:59 PM
3	Find a way to increase the speed of the computers. Thankfully I had a long break in between classes; if not, I would have definitely been late to my next class just for waiting for the computer to boot up.	10/29/2015 8:09 AM
4	More detailed instruction and description on how and where I would use the above listed programs.	10/29/2015 7:33 AM
5	Have strong wifi access in all buildings.	10/28/2015 10:32 PM
6	Clear up confusion about how to turn in assignments in classes that use computers instead of textbooks.	10/28/2015 9:52 PM
7	Increase the convenience of the pay-to-print service. Right now the only ways to get money to print is to go to the window right before the student store (BC services I believe) and to give them money to put onto your account. This is highly inconvenient and unintuitive. Most individuals don't even know about this until they are told by someone else. They don't open till 8 AM and sometimes their systems are down and they leave students unavailable to add money to print out papers that are probably due that same day. The only other method is to use a credit card, which not everyone has access to. Make use of the BC cards again. Last semester had it right. It was convenient, efficient, it was right in the library, and it made perfect sense.	10/28/2015 9:35 PM
8	Upgrade computers.	10/28/2015 9:24 PM
9	Better wifi connections for writing class papers, as I use Google docs to type mine	10/28/2015 8:17 PM
10	Better network	10/28/2015 6:16 PM
11	Have wifi more available on campus. There are way too may spots where it is weak or cant get it	10/28/2015 2:51 PM
12	Moodle is really frustrating to navigate compared to other online class formats I have used from other schools. Improving Moodle would be amazing!	10/27/2015 11:58 PM
13	Make printing easier and more accessible on campus.	10/27/2015 10:21 PM
14	whenever we look at the list of faculty it would be helpful if when we clicked their name it directed us to their page for example Ginger Leblanc has her own page and we can find our course syllabus and such it would be helpful if when I looked her up on the faculty list instead of just her email it could direct me to her homepage	10/27/2015 9:15 PM
15	The computers and internet are VERY SLOW. Sometimes it takes 15-20 minutes JUST to log onto the computers to use them, which is a hassle and time consuming. Once on the computer it often freezes and takes a while to load. If this were improved I think it would better help students.	10/27/2015 8:56 PM
16	Better Wi-Fi!	10/27/2015 8:54 PM
17	Its already good enough.	10/27/2015 6:53 PM
18	One thing Bakersfield college can provide on behalf of technology is maybe to provide more learning websites like a Cornell note type of thing, but specify things and there meanings.	10/27/2015 5:45 PM
19	Let us use our cell phones during class (emphasis on english classes)	10/27/2015 3:03 PM
20	In some classrooms there is little to no wifi signal. Please fix.	10/27/2015 12:31 PM
21	faster internet	10/27/2015 12:21 PM
22	For some reason the internet speed is not quite fast enough (sometimes). I would say my guess would be because of many users being on at the same time, but I don't know exactly what it could be. Making it faster would be helpful.	10/27/2015 12:19 PM
23	Later/more bookstore hours at beginning of a semester.	10/27/2015 11:45 AM
24	Computer on campus are slow and printer on the lobby are not working.	10/27/2015 11:28 AM

25	I think BC should regularly check computers in the classrooms because not everyone has a working computers.	10/27/2015 11:22 AM
26	The computers are really slow, so if they were sped up people would get in and out of the computer quicker.	10/27/2015 11:06 AM
27	Please pull-up previous Survey taken.	10/27/2015 11:05 AM
28	Upgrade on the computers in the computer labs because they run slow.	10/27/2015 10:58 AM
29	Don't make us pay to print. Some of us don't have financial aid to pay for it.	10/27/2015 10:54 AM
30	Nothing everything is good.	10/27/2015 10:54 AM
31	No issues	10/27/2015 10:53 AM
32	Have more avalibility.	10/27/2015 10:52 AM
33	Probably just try and speed up the process on the monitors on the computers so that they turn on and load a bit quicker.	10/27/2015 10:51 AM
34	I think one thing Bakersfield college can do with their technology is to take of the amount of pay to print out a simple piece of paper that is needed for each course. Not everyone who is attending Bakersfield college has access to the printing system, therefore they lack the inability to keep up with their assignments because of not having the amount needed, not paying up front by desk, or the card they need to pay with the printing system.	10/27/2015 10:50 AM
35	Update the computers and Internet so when In Use they are not extremely slow.	10/27/2015 10:50 AM
36	Online Service Help	10/27/2015 10:47 AM
37	The layout for using InsideBC can be simplified in order to get to class files in shorter clicks.	10/27/2015 10:42 AM
38	Adding more working computers to the Delano campus	10/27/2015 9:53 AM
39	I don't use a lot of technology in the classroom, so I can't think of anything.	10/27/2015 9:37 AM
40	Make it useful, but not a requirement. I do not take online classes because I do not like my grade being effected by technology. Moodle, InsideBC, and e-mail should be services but not mandatory. Having computer access is a wonderful thing as we go into this technological era, but the more reliant you become on technology the more ostracizing of older students, poorer students, and the disabled. It is another hurdle or challenge that must be overcome. Does not effect my academic success but it is an important issue when considering making technology an integral part of the syllabus. For me, any of the problems in question #3.	10/27/2015 8:12 AM
41	Simplification is always the key to improving any technical aspect of school.	10/27/2015 8:02 AM
42	Faster IT service to fix problem. Slow to replace worn out parts of computers.	10/27/2015 7:30 AM
43	Get rid of the ANCIENT DINOSAUR computers and software.	10/27/2015 5:12 AM
44	Fix computer problems such as java a b bd the computer Labs for engr b19	10/27/2015 1:58 AM
45	Better wifi	10/26/2015 10:17 PM
46	May wi-fi more effective.	10/26/2015 8:20 PM
47	There is ok.	10/26/2015 8:18 PM
48	open another writing lab	10/26/2015 8:16 PM
49	Better support	10/26/2015 8:15 PM
50	technology should add closed caption automatically for the hearing impaired students.	10/26/2015 8:15 PM
51	boost up the wifi signal	10/26/2015 8:14 PM
52	Add more computers	10/26/2015 8:14 PM
53	improve wifi connection	10/26/2015 8:14 PM
54	The pay and print system is kind of confuse to use	10/26/2015 8:10 PM
55	Have wifi all over campus	10/26/2015 8:09 PM
56	Try not to do that much maintains on inside BC	10/26/2015 6:28 PM
57	Not sure at present.	10/26/2015 5:56 PM
58	Make and app for the Iphone for Inside BC	10/26/2015 4:11 PM
59	Tell us about down time on insideBC with at least a 2 week notice	10/26/2015 3:48 PM

60	On a portal, make available to students leading learning software like SPSS, MathLab, Maple 15, and MS Office.	10/26/2015 3:23 PM
61	making a faster way for the computers in the computer commons to load	10/26/2015 3:23 PM
62	Insert more computers in the computer lab, sometimes there isn't enough and people are walking around looking for some pc's to use.	10/26/2015 2:26 PM
63	Wifi in FA30	10/26/2015 2:23 PM
64	Provide access to wireless printing for use with laptops.	10/26/2015 2:19 PM
65	I hope Bakersfield College can upgrade the computers.	10/26/2015 2:11 PM
66	One thing that Bakersfield College can do is make sure that there internet is working good at all times.	10/26/2015 2:09 PM
67	Make the computers in the lobby more advance they take way to long. Also, the printing technique should be better as well.	10/26/2015 2:06 PM
68	New computers.	10/26/2015 2:06 PM
69	It improves a learning environment to students.	10/26/2015 2:06 PM
70	better technology	10/26/2015 2:05 PM
71	make the computers go faster	10/26/2015 2:04 PM
72	Make sure it's not down all the time.	10/26/2015 2:04 PM
73	Having access to Wi-Fi.	10/26/2015 2:03 PM
74	Better wifi	10/26/2015 1:41 PM
75	One card printing system	10/26/2015 1:37 PM
76	create a notice for downtime for fixing inside bc	10/26/2015 1:14 PM
77	Better wi-fi	10/26/2015 1:01 PM
78	Have better WiFi access.	10/26/2015 12:54 PM
79	You need to make the wi-fi work more often because I found out that the wi-fi doesn't cover the entire campus.	10/26/2015 12:19 PM
80	Have the teachers/professors explain better how to access the various technologies that are required and/or accessible for class. Yes, the traditional students understand current technologies. Returning students (i.e. older) do NOT.	10/26/2015 12:10 PM
81	More computers. There's always a few students waiting.	10/26/2015 11:56 AM
82	Better wifi access so it doesn't become really slow with everyone on it	10/26/2015 11:40 AM
83	Provide better seating in the library. It's not necessarily technology, but it's related to it because all of the computers are there. A lot of the seats are old and uncomfortable, so it makes sitting difficult while using a computer.	10/26/2015 11:24 AM
84	Increase school bandwidth, connectivity with wifi makes it very difficult and it shuts you off, and could be better.	10/26/2015 11:16 AM
85	no	10/26/2015 11:13 AM
86	how do I get money on my one card so I can use the printers in the computer lab if I am suspended this year for aid? please help.	10/26/2015 11:09 AM
87	Allow assignments posted on Moodle to be re-submitted or changed. One class for accounting allowed you to upload but then if you wanted to make a change (even before it was due) you had to email it instead...kind of counterproductive.	10/26/2015 11:03 AM
88	better connection to use for our tablets, phones, and lap tops	10/26/2015 10:24 AM
89	More wifi locations to even out the access of the Internet throughout campus.	10/26/2015 10:23 AM
90	make WiFi more accessible in all classrooms around campus.	10/26/2015 10:12 AM
91	Upgrade wifi	10/26/2015 10:09 AM
92	Somehow integrate some Word functions within the overall system. You guys do a great job!	10/26/2015 8:45 AM
93	One thing I found that can be helpful to me, a music major, is have the computers with notation software and programs in the computer lab more accessible.	10/26/2015 8:15 AM
94	better connection signal inside blgd.	10/26/2015 8:07 AM

95	Allow atm to deposit money, not only withdraw.	10/26/2015 7:22 AM
96	Make sure DVD players in class rooms are set up properly and working, it is kind of ridiculous when we need to watch a film and our teacher (when following all of the required steps) still has issues with the system.	10/26/2015 1:39 AM
97	No suggestions at the moment.	10/26/2015 1:18 AM
98	making the computers faster and stop failing on us students when we want to print and the computers stop working	10/26/2015 1:05 AM
99	The only thing I could think to do better is regarding wi-fi. More so the connectivity of wi-fi because in certain areas of the school you have little to no connection to the wi-fi.	10/25/2015 11:53 PM
100	Maybe make the wkfi better in the h building and FA building	10/25/2015 11:41 PM
101	One thing Bakersfield College can do is create better wifi signals in the classrooms. I have classes in the Humanities building and the MS buildings and the wi-fi in those places are quite low, even though the room has a sign that proclaims "Wi-fi hot spot."	10/25/2015 10:55 PM
102	Have better pay for print areas at the Delano Campus	10/25/2015 9:37 PM
103	Have the technology working and to keep puting reminders if the system is down. To also provide text messages for information if email is not working.	10/25/2015 9:33 PM
104	having the option to pay upfront when we pay.	10/25/2015 9:33 PM
105	Encourage professors to post homework and all class related material online. Both of my professors are not using the inside bc to post anything, it is very frustrating.	10/25/2015 9:08 PM
106	The stupid parking permits why can't you just give us a sticker when we purchase it	10/25/2015 9:07 PM
107	Give websites don't need to be bought	10/25/2015 8:56 PM
108	Update it by maybe having an app to print from phone or providing more computers.	10/25/2015 8:53 PM
109	Faster computers in computer classes. They are very slow when logging in before class.	10/25/2015 8:49 PM
110	Faster web acces , efficient printers.	10/25/2015 8:35 PM
111	More Digital Arts computers would be helpful as well as some CAD designated areas.	10/25/2015 7:00 PM
112	Have more wifi access in more areas of within the campus.	10/25/2015 6:41 PM
113	I have been happy with the technology in use at BC, so I don't have any big requests to make. I suppose I'll say that the times I've used the BC main website, I've found it difficult to quickly find what I'm looking for.	10/25/2015 6:07 PM
114	Have strong wifi signal throughout campus	10/25/2015 4:32 PM
115	The speed of the computers at the Delano extension could use some improvement.	10/25/2015 4:25 PM
116	Make the WiFi faster. When I am studying in the library, using my own devices, it can be difficult to search for information I need for my assignments. The computers in the computer labs could be updated to provide faster log in time and internet use. It's not detrimental if it doesn't happen, but it would be nice.	10/25/2015 3:53 PM
117	Everything is good.	10/25/2015 1:24 PM
118	Secure the wi-fi networks.	10/25/2015 11:49 AM
119	Have a link on the main BC website that can link you to Moodle. It just makes it easier for a student to find their moodle access immediately.	10/25/2015 11:40 AM
120	Get faster Computers	10/25/2015 11:38 AM
121	N/A	10/25/2015 11:27 AM
122	Its ok as it is	10/25/2015 11:16 AM
123	Add mobile notifications from the professors on inside bc.	10/25/2015 10:57 AM
124	Have all teacher explain to students what they have on campus to help us succeed.	10/25/2015 10:53 AM
125	Fix the bugs in the computer	10/25/2015 10:03 AM
126	More computers. Sometimes there are too many people that need computers at the same time and unable to get on one.	10/25/2015 10:00 AM
127	access to "h drive" from off-campus or personal devices	10/25/2015 9:53 AM

128	It would be nice to have a warning email sent out before insideBC becomes inaccessible because of "remodeling" or whatever it's called.	10/25/2015 9:38 AM
129	Respond to request for technical help.	10/25/2015 9:13 AM
130	Some computer are very slow, maybe upgrade them or fix it?	10/25/2015 6:42 AM
131	Allow laptop and tablet use	10/25/2015 5:51 AM
132	The websites are often hard to used such as the main BC website and the insideBC. A lot of stuff doesn't update and it's becoming harder to use.	10/25/2015 1:57 AM
133	Have it run more effectively, maybe a better wi-fi connection to be able to access power points in class on my laptop or phone.	10/24/2015 9:00 PM
134	Extend the wi-fi system to cover the whole campus, including the LA building.	10/24/2015 8:38 PM
135	Have more computers available not just in the library because it gets really packed and upstairs library should have more computers so people can spread out and use Microsoft word (upstairs computers are limited to access sometimes)	10/24/2015 8:34 PM
136	have wifi inside of every class nd bulid because sometimes the wifi doesnt reach nd we cant do our work	10/24/2015 8:17 PM
137	Make it more user-friendly. Currently, Moodle and insideBC are bland, boring, and takes time to get use to.	10/24/2015 7:50 PM
138	Post wifi passwords	10/24/2015 7:47 PM
139	Go back to the old printing system.	10/24/2015 7:12 PM
140	An easier navigation system for the insideBC website.	10/24/2015 6:35 PM
141	The best advice I can give would be to test the connection often between all the computers and the two main printers known as COMM 1 and COMM 2, if this is not done already during tests conducted throughout the semester. Furthermore, there should be more of an abundance of printers assigned to the computers on the bottom third floor, in leu of the only two dominant printers, which connects to roughly 30 desktops at once.	10/24/2015 5:12 PM
142	Make the pay for print system less complicated.	10/24/2015 3:25 PM
143	nothing that I can think of at this time.	10/24/2015 2:55 PM
144	Fix the wifi	10/24/2015 1:58 PM
145	Raise awareness about the WiFi access	10/24/2015 1:33 PM
146	less online accounts for classes	10/24/2015 1:10 PM
147	Find and use a better platform for learning than Aleks. Sometimes correct answers aren't recognized correctly and it really hinders your ability to continuously new content when you're being told something is wrong, when it's not.	10/24/2015 12:37 PM
148	have better Wi-Fi acess	10/24/2015 12:37 PM
149	Make it faster. This year the computers have been very slow for me and I'm not sure why that is.	10/24/2015 12:11 PM
150	BC Tech Workshop.	10/24/2015 11:19 AM
151	maybe put all the info about each one onto something and give one to each student so they know where to look for each one	10/24/2015 11:10 AM
152	Not sure at present.	10/24/2015 10:53 AM
153	I'd love to be able to send print jobs from my personal laptop or tablet to the pay for print system.	10/24/2015 10:29 AM
154	I would like it if my instructirs email me back faster	10/24/2015 9:10 AM
155	I think that BC should just be more alert of all the technology that we do have because there are some times when a computer for class isn't working and we have to wait thirty minutes for class to start.	10/24/2015 7:53 AM
156	Google Fiber!	10/24/2015 4:33 AM
157	clean up the computers so they sign in faster. i've avoided them in the past because so many of them are so slow at signing in	10/24/2015 2:53 AM
158	BC really needs to hire someone to fulfill the position Adee successfully carried for over 10 years. His office was down in the Commons area. Remember? He died several years ago and BC hasn't even made a futile attempt to fill that position. Adee was very knowledgable and taught us computer technology very well. BC desperately needs to start a computer class like the one Joyce Kurst used to teach. She taught us everything from how to log-in to zoom. Joyce patiently explained how to use the skills we need to know in order to use the computer.	10/24/2015 2:49 AM

159	More user - friendly InsideBC.	10/24/2015 2:42 AM
160	Keep sites up to date	10/24/2015 2:07 AM
161	Nothing, it's been very good resource for me.	10/23/2015 11:57 PM
162	Make Moodle; better it lags and is not easy to use.	10/23/2015 11:49 PM
163	none	10/23/2015 11:34 PM
164	More computers are need,there are only 16 computers	10/23/2015 11:28 PM
165	Improve wifi connection.	10/23/2015 11:23 PM
166	Better supply of the internet and printing.	10/23/2015 11:22 PM
167	More computers in Delano campus.	10/23/2015 10:54 PM
168	Hard to say, all the technology BC provides at campus has been very helpful. I am very thankful for it as well.	10/23/2015 10:04 PM
169	yeah make sure all the computers on campus have the right software i hated that my auto-cad class we had to wait a couple times for the program to get installed right	10/23/2015 9:54 PM
170	If there was a way to have good and fast internet access.	10/23/2015 9:44 PM
171	N/A	10/23/2015 9:42 PM
172	Improve some of the menus for inside be Can somewhat get confusing at times	10/23/2015 9:33 PM
173	better internet connection	10/23/2015 9:12 PM
174	Try to go through the financial aid process faster... 8-10 weeks is a very long period to wait for aid	10/23/2015 9:06 PM
175	To be able to access our grades and see how we are doing in each class would be cool. Not saying this in a mean way at all	10/23/2015 9:00 PM
176	You can make the wi-fi easier to access around campus.	10/23/2015 8:45 PM
177	Give a link to know what it's the updated on the inside BC.	10/23/2015 8:27 PM
178	Everything seems up to date for now	10/23/2015 7:57 PM
179	Providing the projectors that most classrooms have to all classrooms could help ease the way that a professor teaches. I have a class in MS 103 and they don't have one and it can make it difficult for professors to teach at times, while other neighboring classes in MS are provided with the tech.	10/23/2015 7:56 PM
180	Don't block down load servers in. The wifi.	10/23/2015 7:52 PM
181	You should fix the computer system. The computer are really slow and supposuably you guys fix them every time but that is not true. It does not help at all. Maybe upgrade the computers. That is why we pay so much? For unuseful computers? Come on	10/23/2015 7:42 PM
182	Better computers in class for professors	10/23/2015 7:11 PM
183	Revert to the former printing software! Please!	10/23/2015 6:56 PM
184	The computers at main campus, and Delano campus software run slow all the time.	10/23/2015 6:51 PM
185	Easier Access	10/23/2015 6:51 PM
186	Upgrade their system as in their computer and make them easier to use as in printing. To be able to print at BC we the students now have to login into websites just to be able to print.	10/23/2015 6:40 PM
187	Using the one card for pay to print system	10/23/2015 6:39 PM
188	I use my home computer technology.	10/23/2015 6:14 PM
189	I know it's a largely impossible goal but, having a basic built into desk computer to only take notes would be a great addition as food for thought. Many people, like myself struggle with note taking by hand due to having poor handwriting while taking notes. this can mean a lot in history courses or anything involving numbers if you write down 1784 and think you wrote 1764. I know it's an off shoot, but hey, that would be a great help for anyone who has terrible handwriting like myself.	10/23/2015 5:49 PM
190	provide laptops we could use in classes to better our learning	10/23/2015 5:40 PM
191	Improving Wifi Connection	10/23/2015 5:25 PM
192	go back to the old printing system	10/23/2015 5:22 PM

193	students should be able to print if they have no money on the card, add it up to a bill so the next time they put money on the one-card there will be the printing bill taken out of the amount that is on the card,	10/23/2015 5:17 PM
194	Newer computers. They dont even have to be super high tech they just need to not be slow as hell.	10/23/2015 4:50 PM
195	I feel everything is good so far as technology.	10/23/2015 4:49 PM
196	Faster Internet!	10/23/2015 4:45 PM
197	N/A	10/23/2015 4:42 PM
198	The only thing I could think of would be to make sure every computer had Microsoft word.	10/23/2015 4:32 PM
199	The computers on campus are very slow to load up. Is there a way to make them faster?	10/23/2015 4:08 PM
200	provide more printers. Often times printers are being used by many students at the same time and it can be hassle waiting for your own papers.	10/23/2015 3:52 PM
201	have more rooms for testing in the assessment center. Let quizzes from teachers be done on the computer especially for math.	10/23/2015 3:46 PM
202	Wifi LA building please	10/23/2015 3:42 PM
203	Habits of mind needs to be updated and is really slow.	10/23/2015 3:32 PM
204	The printing its weird I don't understand it at all I liked the way it was before not the new one.	10/23/2015 3:24 PM
205	Quit having he teachers use moodle or sapling learning websites. I'd much rather use a physical book	10/23/2015 3:17 PM
206	Upgrade accordingly	10/23/2015 3:04 PM
207	I wish all professors who wanted students to write would use moodle for at least some submissions. It saves paper and is very user friendly.	10/23/2015 3:03 PM
208	The wifi could have a stronger signal. Also be available at more locations.	10/23/2015 2:58 PM
209	I've got no complaints.	10/23/2015 2:56 PM
210	Make internet access faster so we can do work more efficiently.	10/23/2015 2:54 PM
211	Faster Internet	10/23/2015 2:54 PM
212	have a class to teach MLA format and powerpoint	10/23/2015 2:52 PM
213	More computers in Delano campus	10/23/2015 2:47 PM
214	Faster computers in the computer commons.	10/23/2015 2:38 PM
215	drop Maple TA	10/23/2015 2:32 PM
216	I believe technology on BC's part is great.	10/23/2015 2:27 PM
217	Sometimes the wifi is slow or stops working so It would be nice if it didn't.	10/23/2015 2:27 PM
218	keep a strong WiFi connection and make sure all routers are running properly	10/23/2015 2:26 PM
219	Fix the ridiculous pay-to-print system! Allow students to use cash, or allow them to add credit from home. The current system is so inconvenient that I had to go to Beale Library to print.	10/23/2015 2:24 PM
220	Enhance the Wifi.	10/23/2015 2:10 PM
221	more people should help out students using the library computers.	10/23/2015 2:08 PM
222	improve the web delivery system	10/23/2015 2:00 PM
223	Nothing. Its great.	10/23/2015 1:59 PM
224	Make Moodle more effective by adding the top action bar to each page inside Moodle.	10/23/2015 1:51 PM
225	Extend wifi to all buildings on campus	10/23/2015 1:49 PM
226	Better wifi connection all around the campus.	10/23/2015 1:34 PM
227	I would highly suggest some kind of autofill option when putting in the email address as it can be a big pain to input it whenever I need to use the websites or on campus computers. I also suggest that the Moodle be improved for a better interface. Right now, the layout is clunky and time-consuming unless you bookmark pages, which isn't something everyone does. I would update it to have a much cleaner and clearer interface to find classes with online activities. Or moreover, ditch Moodle entirely for something else.	10/23/2015 1:06 PM

228	I would suggest that instructors be more tech friendly.	10/23/2015 1:04 PM
229	Need more bandwidth	10/23/2015 1:04 PM
230	Incorporate these technologies together better, checking 3 different sites depending on which classes you have can be annoying, a single place to know everything easily would reduce laziness and/or forgetfulness	10/23/2015 12:57 PM
231	Don't charge for printing	10/23/2015 12:56 PM
232	Incorporating the Use Of Technology in all of the classes.	10/23/2015 12:55 PM
233	Improve speed	10/23/2015 12:53 PM
234	New computers that work.	10/23/2015 12:51 PM
235	I enjoy coming to BC. I'm also over 30 and work full-time. Usually I use my work computer for my assignments.	10/23/2015 12:47 PM
236	Reduce parking passes & boost the WiFi system to high quality.	10/23/2015 12:38 PM
237	I work in the tutoring center and I feel like lots of people do know about all of these programs.	10/23/2015 12:33 PM
238	So far the technology has worked for all my current needs. I'm not sure what should be added.	10/23/2015 12:33 PM
239	Have more than one goddamn IT guy so all of this shit can get done and students and faculty can use technology to its fullest capacity.	10/23/2015 12:30 PM
240	I fell loading time is delayed. WiFi is great but loading time on computer labs is 30 seconds to 2 minutes.	10/23/2015 12:25 PM
241	Speed up intranet for access. Takes forever when signing onto campus computer.	10/23/2015 12:23 PM
242	Change the printing system!	10/23/2015 12:19 PM
243	Stronger wifi signal	10/23/2015 12:12 PM
244	Provide better support for laptop use in classrooms	10/23/2015 12:10 PM
245	Possibly a text alert system for emergency situations. Maybe this is already in place, but I am unaware. I know some larger campuses have this for instances of shooters, bombs, other crimes such as theft, etc. gets the info out faster than email. Esp. If kids are in class and not checking their emails regularly.	10/23/2015 12:04 PM
246	N/A. Tech here is pretty great, keep up the good work.	10/23/2015 12:02 PM
247	Internet access is not available everywhere within campus.	10/23/2015 11:53 AM
248	shut down times happened a few times not ideal for online classes, and on weekends	10/23/2015 11:48 AM
249	It would be convenient to have more online classes because I live about an hour away from Bakersfield, so it is hard to commute all the time.	10/23/2015 11:42 AM
250	Change printing system back to the one used for spring 2015. Paying for printing by using your card.	10/23/2015 11:36 AM
251	Advertise all of the options for technology more.	10/23/2015 11:36 AM
252	If possible, WiFi access in all major buildings. It's difficult to check things online when in the LA building.	10/23/2015 11:32 AM
253	GET BETTER WIFI	10/23/2015 11:17 AM
254	Make it easier to access the registration interface page.	10/23/2015 11:17 AM
255	The wifi could have a stronger connection.	10/23/2015 11:17 AM
256	All of the teachers just the same sites for homework or syllabus	10/23/2015 11:14 AM
257	The ALEKS program is horrible. I have been taking the class for 1 year now and I am not getting any closer to passing. I am going to fail the class after 1 year. So disappointed.	10/23/2015 11:13 AM
258	The BC website and Inside BC website are both a bit difficult to navigate. The first few times I used both I was very confused. Now I use it often but the websites seem very unorganized and I get easily frustrated when using them.	10/23/2015 11:10 AM
259	I liked it better when i could add money to my card at the machine when for printing	10/23/2015 11:04 AM
260	everything looks good to me	10/23/2015 10:55 AM
261	More scanners	10/23/2015 10:55 AM
262	Don't allow teachers to use webassign. If they do force them to teach us the material on it.	10/23/2015 10:48 AM
263	Well in one of my classes.. We are still using a slide projector.. But it's cool I guess	10/23/2015 10:45 AM

| 264	Improve the Wi-Fi. Every time I need to use my phone to look up something if my professor allows us to do so, I never can because the Wi-Fi doesn't work that well at all. I'm then forced to use my data.	10/23/2015 10:44 AM
265	Please have available wifi access in the FA building (or at least in the lecture hall). Thank you.	10/23/2015 10:38 AM
266	Working WiFi	10/23/2015 10:37 AM
267	Get a subscription to auto desk software	10/23/2015 10:37 AM
268	Have more computer available for Steam mayor with more tools for those respective fields, plus better wifi coverage	10/23/2015 10:35 AM
269	Better wifi	10/23/2015 10:27 AM
270	I think the overall layout of the b.c website needs to be changed. It's not user friendly what so ever and takes entirely to long to find the information you're seeking.	10/23/2015 10:21 AM
271	Have internet that doesn't break down all the time	10/23/2015 10:20 AM
272	Have tutors that can assist you online. Sometimes its hard to go to the writing center & this would be helpful for many people who work, and don't have a flexible schedule.	10/23/2015 10:19 AM
273	Change the pay print thing. It doesn't always work!	10/23/2015 10:12 AM
274	Updating technology could be better . The computer are old and slow .	10/23/2015 10:09 AM
275	I believe that with all of the resources that you offered me they have gotten me to where I am	10/23/2015 9:59 AM
276	The pay-for-print system is horrible. I know that there's a TON of students but at certain times it can take over 30 minutes just to wait in line to get your papers. Also, a lot of times the papers get mixed up.	10/23/2015 9:58 AM
277	Be sure the financial aid software or any changes to financial aid related system issues are running smooth without problems, before semester starts. Too many problems this year with to many delays.	10/23/2015 9:57 AM
278	You could have professors know more about the technologies on campus.	10/23/2015 9:53 AM
279	The DVDs inside the classrooms aren't good and interfere with our pursue to learn the info	10/23/2015 9:52 AM
280	I think it would be great if there was a printer available before 7:20 am or the logging on process shortened. I know there are indicated hours for the library. Even if I have my paper done well with time, I have difficulty accessing a computer after midday and would have to use it the morning. I have class at 8 am. It is very time consuming to log onto the computers. The logging on takes about 8-10 minutes. So by the time I log on and print my paper, I have have roughly 5 minutes to rush to class. If someway that could be improved, it would be greatly appreciated by MANY students.	10/23/2015 9:48 AM
281	Better computers in the computer labs and library. Sometimes I need to copy my essay and we have older computers that don't have a sd card slot or adaptor so I would have to use the Mac computers that are only to be used for digital art...we can also use some headphone in the library and please better staff for assistance in the library sometimes I need help but it takes them 30 min to see that I need help it takes me 1 minute to get up and ask for assistance ..this is rediculous	10/23/2015 9:47 AM
282	WiFi is to weak	10/23/2015 9:39 AM
283	Have more up to date computers	10/23/2015 9:38 AM
284	Better Wifi.	10/23/2015 9:35 AM
285	Need better WI-FI throughout ALL campus!	10/23/2015 9:35 AM
286	Improve wi-fi access on campus.	10/23/2015 9:23 AM
287	extreme dislike for the new printing system. I would start a petition but I don't want to print.	10/23/2015 9:19 AM
288	Give better explanations on how to print things out, connect to the Wi-Fi.	10/23/2015 9:17 AM
289	Hire a UX Developer to fix the insideBC website. NOT user friendly at all.	10/23/2015 9:11 AM
290	Have the wifi signal reach all areas of buildings.	10/23/2015 9:03 AM
291	The wifi on campus is not secure enough for me to use my laptop around campus.	10/23/2015 9:02 AM
292	Provide wifi.	10/23/2015 8:58 AM
293	Nothing	10/23/2015 8:57 AM
294	N/A	10/23/2015 8:56 AM
295	Better WiFi. Some places don't have good WiFi.	10/23/2015 8:54 AM

296	Make Inside BC more personal so that we can use it as a community, commultievely as a school. That's one of the biggest concerns.	10/23/2015 8:53 AM
297	Faster network for logging in on campus. Finale music software available throughout campus computers.	10/23/2015 8:52 AM
298	make the wifi not glitchy	10/23/2015 8:52 AM
299	You guys are doing a great job in that area.	10/23/2015 8:50 AM
300	If they haven't cleaned the computers, maybe they can clean them up so they don't take as long to retrieve our "sign in" information.	10/23/2015 8:43 AM
301	Not all classes have wifi access	10/23/2015 8:40 AM
302	Better wifi	10/23/2015 8:39 AM
303	Increase the wifi strength for connection and speed	10/23/2015 8:38 AM
304	New print system	10/23/2015 8:36 AM
305	Get the pay for printers to be more easier to use.	10/23/2015 8:32 AM
306	The computers in the business computer lab take forever to turn on. I have to get to class 10 minutes early just to get my computer on before class.	10/23/2015 8:31 AM
307	Computer are slow need more speed	10/23/2015 8:25 AM
308	Better wifi service	10/23/2015 8:24 AM
309	Have a more friendly librarian that will actually help.	10/23/2015 8:21 AM
310	One thing is Better internet and wifi access. The on-campus computers appear to be very slow	10/23/2015 8:21 AM
311	Make all the computers load faster. There should be a loading machine in the library for cash in transferring money into their "pay for print" account.	10/23/2015 8:21 AM
312	Bakersfield College can use technology to better support my academic success by investing in it finding new and simpler ways to get things done.	10/23/2015 8:20 AM
313	Better WiFi coverage	10/23/2015 8:20 AM
314	I don't know if BC has wifi for students or if students are just unaware of it. But 4G signal around campus does not work when you need to study just before class or look at an email. If BC has wifi capabilities for students, please let us know through our BC emails.	10/23/2015 8:20 AM
315	Utilize Moodle for all types of classes not just computer science.	10/23/2015 8:19 AM
316	Fix Plato, and do away with Ebook for classroom tests.	10/23/2015 8:17 AM
317	Upgrade wifi	10/23/2015 8:15 AM
318	Monitor students who take up computers for hours just to use social media, view movies ..Etc that are not school realated which make it difficult for those who need to use a computer to work on a school assignment	10/23/2015 8:09 AM
319	Make it more avalable to use	10/23/2015 8:09 AM
320	Have better wi-fi signals if possible.	10/23/2015 8:07 AM
321	Seems fine.	10/23/2015 8:06 AM
322	The WiFi access in some areas on campus is very poor, that definitely needs improvement. The Humanities section there sometimes is no signal	10/23/2015 8:02 AM
323	Based on my experience with inside bc and moodle, I believe that the websites should be visually updated in order to improve navigation and provide better access to information. Organizing the website into drop down menus instead of boxes with copious amounts of links would improve user experience imensly.	10/23/2015 8:01 AM
324	Add more wifi on campus since certain parts of the school is not connected.	10/23/2015 8:01 AM
325	WiFi Access can be better	10/23/2015 7:59 AM
326	Make all of the instructors use the Moodle site...I know...good luck, but I depend on it for everything and when you have one that doesn't use it, it's a big pain! (And I'm an older student! 48)	10/23/2015 7:59 AM
327	Get more computers please!	10/23/2015 7:56 AM
328	One thing BC can improve is the professor's knowledge of the technology their class employs.	10/23/2015 7:55 AM

329	It would be nice if all the stuff worked in the plc class.	10/23/2015 7:53 AM
330	Have a universal grading website for classes. Like on BC website have all classes use noodle.	10/23/2015 7:53 AM
331	Do a free print system every other month! I struggle with money and if the printing was free every other month that would help me a lot! Especially if I have to print like 5 pages of a report!!	10/23/2015 7:50 AM
332	The wifi around campus is weak and it's difficult to do homework somewhere other than the library which is very inconvenient.	10/23/2015 7:49 AM
333	More computers in the library.	10/23/2015 7:49 AM
334	Keeping classroom computer systems updated	10/23/2015 7:46 AM
335	Make WiFi more easily accessible.	10/23/2015 7:43 AM
336	Improve moodle navigation	10/23/2015 7:42 AM
337	Graveyard hours for computer access and/or library	10/23/2015 7:42 AM
338	More support for open source (free) text books	10/23/2015 7:39 AM
339	Improve sign in time. Takes too long to sign into a computer	10/23/2015 7:39 AM
340	It's perfect For me as is	10/23/2015 7:39 AM
341	Better the computers in the library newer faster ones.	10/23/2015 7:37 AM
342	Wi-fi should be better quality and the network on campus computers isnt well supported.	10/23/2015 7:36 AM
343	Get better wifi and computers. Taft College has Mac so step up your technology	10/23/2015 7:35 AM
344	Have more	10/23/2015 7:35 AM
345	Nothing, great job guys.	10/23/2015 7:35 AM
346	Make printing easier to use.	10/23/2015 7:35 AM
347	The computers take a really, really long time to log on..	10/23/2015 7:35 AM
348	You're already doing great!	10/23/2015 7:34 AM

Q5 When you need support for school-related technology activities, which sources do you typically use?

Answered: 649   Skipped: 36
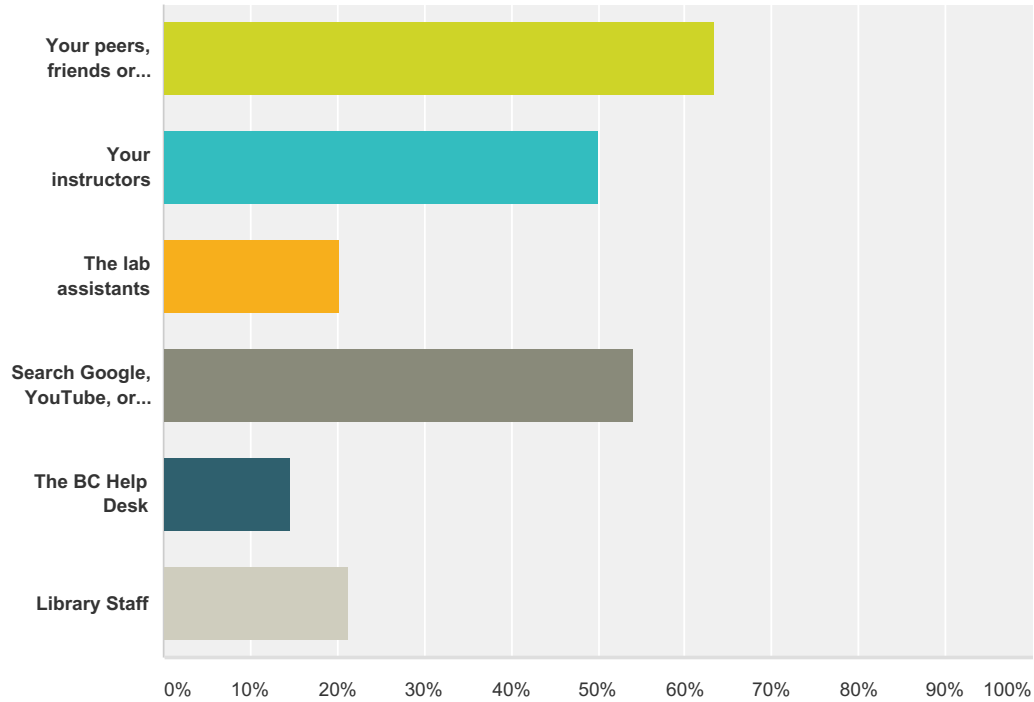
Answer Choices	Responses	
Your peers, friends or family	**63.48%**	412
Your instructors	**50.08%**	325
The lab assistants	**20.34%**	132
Search Google, YouTube, or another online source	**54.08%**	351
The BC Help Desk	**14.64%**	95
Library Staff	**21.26%**	138
Total Respondents: 649		

#	Other (please specify)	Date
1	Myself, I am a tech support specialist.	10/31/2015 9:26 PM
2	Veterans Lounge	10/28/2015 9:52 PM
3	I just give up. I don't have time to get help.	10/27/2015 10:21 PM
4	Please pull-up previous Survey taken.	10/27/2015 11:05 AM
5	Tutoring and writing center	10/27/2015 10:50 AM
6	I pray to God.	10/27/2015 8:12 AM
7	Self	10/27/2015 5:12 AM

8	The book that is provided by my class	10/26/2015 8:22 PM
9	N/A	10/26/2015 5:56 PM
10	other students	10/26/2015 1:14 PM
11	i call the company directly, Pearson for example is a picky program that requires a newer computer to have full access to all the quizzes and modules. I fought for the first month of school just to have the program work on my computer.	10/26/2015 10:12 AM
12	computer lab helpers	10/25/2015 10:04 PM
13	Never have asked for help	10/25/2015 1:24 PM
14	I am majoring computer science, I do not often need assistance. The things that are over my head or above my security require BC Help Desk.	10/25/2015 9:53 AM
15	I didn't ask anyone else.	10/25/2015 9:13 AM
16	N/A	10/24/2015 10:53 AM
17	Myself	10/24/2015 10:29 AM
18	Library Online Scholastic Resources	10/24/2015 7:53 AM
19	This has nothing to do with this subject, but I want to use this opportunity to say that the Delano Campus needs to expand their bookstore. The lines are way too long when the new session starts up. And very very slow. I've been in line for an hour just to have them close and to be told to come back the next day. Not good.	10/24/2015 12:42 AM
20	N/A	10/23/2015 10:04 PM
21	A lot of the time I can't understand my math professors so I just YouTube methods and learn online when studying for exams.	10/23/2015 7:56 PM
22	I have a desktop computer at home to complete on-line assignments or create Microsoft documents.	10/23/2015 6:14 PM
23	none us these are useful i find my everything on my own very sad.	10/23/2015 4:45 PM
24	Myself	10/23/2015 2:24 PM
25	BC Facebook page for any questions.	10/23/2015 2:08 PM
26	tutors from the tutoring center	10/23/2015 12:41 PM
27	The tutors in tutoring center or si	10/23/2015 12:33 PM
28	The current BC library/IT help staff don't know shit. I can turn it off and back on again. Most of these are client side hardware problems or server side problems that KCCD needs to step up and fix.	10/23/2015 12:30 PM
29	Random person eating lunch at my table in the cafe.	10/23/2015 10:48 AM
30	I find that when I need help I hit an endless circle of people not knowing anything. I just end up trouble shooting it on my own	10/23/2015 10:21 AM
31	The Commons assistants are the best. they should be payed more for all their hard work.	10/23/2015 8:53 AM
32	Go to a Windows operating system with a library staff jumping between Apple and Windows just to pint something in Black and white. How about offering color printing for a few cents more?	10/23/2015 8:17 AM
33	Local library	10/23/2015 8:06 AM
34	No one	10/23/2015 8:02 AM
35	BCs website	10/23/2015 7:49 AM

Q6 Tell us what assistive technology you've used in your classroom or lab.

Answered: 583   Skipped: 102
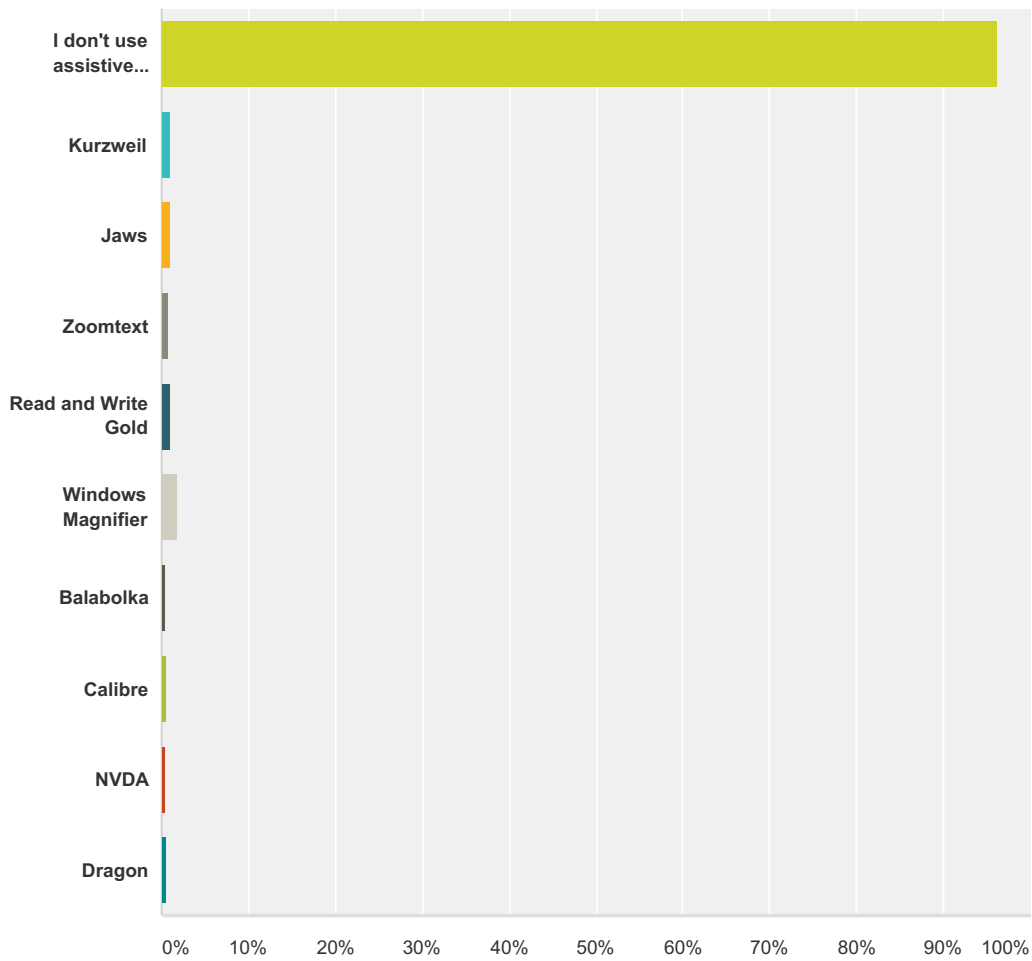
Answer Choices	Responses	
I don't use assistive technology	96.23%	561
Kurzweil	1.03%	6
Jaws	1.03%	6
Zoomtext	0.86%	5
Read and Write Gold	1.03%	6
Windows Magnifier	1.89%	11
Balabolka	0.51%	3
Calibre	0.69%	4
NVDA	0.34%	2
Dragon	0.69%	4

Total Respondents: 583	

#	Other (please specify)	Date
1	Engrade and turnitin	10/30/2015 12:40 PM
2	Socrative	10/28/2015 10:32 PM
3	Tues., 10-27-2015, I didn't press the below - "done" - square-button because I cliked the upper-red-square button @ upper right corner, instead, but I hope you got it anyway, since all my feedback for this-Your Survey-is what I/We students want You to know; even though I'm speaking about myself here. Thank You!!!	10/27/2015 11:05 AM
4	I mostly just use the televisions to show video clips or things on Moodle.	10/27/2015 9:37 AM
5	None	10/26/2015 8:15 PM
6	Recorder to record lectures	10/26/2015 5:56 PM
7	Adobe Acrobat Reader	10/26/2015 3:23 PM
8	SPSS	10/26/2015 11:40 AM
9	tape recorder	10/26/2015 11:13 AM
10	None of the classes used or directed us to assistive tech.	10/26/2015 11:03 AM
11	unknown	10/25/2015 9:13 AM
12	Didn't know these existed	10/25/2015 5:51 AM
13	My own personal recorder	10/24/2015 10:53 AM
14	WRITE	10/24/2015 12:03 AM
15	N/A	10/23/2015 10:04 PM
16	The interactive white board in the MS building. Very cool!	10/23/2015 9:55 PM
17	I occasionally use the upstairs library computers.	10/23/2015 6:14 PM
18	lap top	10/23/2015 2:26 PM
19	I don't know what these are.	10/23/2015 2:10 PM
20	Dictation software on my phone	10/23/2015 1:04 PM
21	Moodle	10/23/2015 12:56 PM
22	in my health class we are using a "clicker" to input answers	10/23/2015 12:47 PM
23	I have online classes this semester so i dont fell that assistive technology applied to me	10/23/2015 12:41 PM
24	Aplia Cengage	10/23/2015 11:09 AM
25	none	10/23/2015 8:02 AM
26	Rs logix 5000	10/23/2015 7:53 AM