Student Technology Survey 2014

Q1 In the past year, to what extent have you used...

	Did not use at all	Used at least once a year	Used every few months	Used every month	Used more than five times per month	Total
...the learning management system called Moodle (Use for online classes and some face-to-face classes).	**34.76%** 406	**12.33%** 144	**10.36%** 121	**8.48%** 99	**34.08%** 398	1,168
...InsideBC.	**1.11%** 13	**0.77%** 9	**2.23%** 26	**9.85%** 115	**86.04%** 1,005	1,168
...computer labs on campus.	**22.65%** 265	**9.74%** 114	**15.98%** 187	**17.26%** 202	**34.36%** 402	1,170
...the pay-for-print system.	**41.85%** 488	**11.23%** 131	**14.84%** 173	**11.15%** 130	**20.93%** 244	1,166
...your laptop during class (for class related purposes).	**49.87%** 584	**9.22%** 108	**8.63%** 101	**9.39%** 110	**22.89%** 268	1,171
...wi-fi access.	**14.35%** 168	**4.27%** 50	**5.81%** 68	**8.20%** 96	**67.38%** 789	1,171
...BC web site.	**1.54%** 18	**2.14%** 25	**5.90%** 69	**15.47%** 181	**74.96%** 877	1,170
...Plato lab.	**84.18%** 979	**4.73%** 55	**3.27%** 38	**2.32%** 27	**5.50%** 64	1,163
...Aleks lab.	**80.79%** 938	**5.25%** 61	**3.88%** 45	**1.81%** 21	**8.27%** 96	1,161
...writing lab.	**66.35%** 771	**11.19%** 130	**9.90%** 115	**4.48%** 52	**8.09%** 94	1,162
...assistive technology. (i.e. Kurzweil, Jaws, etc.)	**89.98%** 1,042	**3.80%** 44	**2.33%** 27	**1.12%** 13	**2.76%** 32	1,158

#	Other (please specify)	Date
1	Read,Write,Gold	11/25/2014 10:37 AM
2	N/A	11/25/2014 9:39 AM
3	N/A	11/25/2014 9:18 AM
4	cctv scranner	11/24/2014 10:50 PM
5	Tutoring Lab used more than 5 times	11/24/2014 11:26 AM
6	I have not enrolled in Aleks program yet. Plato I used last semester on a weekly basis.	11/24/2014 7:02 AM
7	Cengagebrain/Aplia	11/23/2014 8:11 PM
8	Microsoft Power Point Microsoft Excell Microsoft Word	11/23/2014 5:49 PM
9	I occasionally need to email professors to BC email. All emails sent to professor Riess have come back as undeliverable.	11/22/2014 11:09 AM
10	Kurzweil can only be used by students with disability and that's why not many students use it.	11/20/2014 5:25 PM
11	NA	11/20/2014 3:38 PM
12	The computers in the classrooms, especially in LA203 don't work sometimes. And the computer lab in the LA building there are a number of computers that do not work	11/20/2014 2:38 PM

13	The parking ticket machines have stolen my money 4 times this month. It ridiculous.	11/20/2014 9:23 AM
14	Drop i tutor, I used once a month.	11/20/2014 7:51 AM
15	I use my laptop with the Wi-Fi available in the library for homework before and after classes.	11/20/2014 12:11 AM
16	Professor Dommer is an awesome guy who does his job extremely well. He must love it. I'm glad I took is class, and plan to take all of them. Thanks	11/19/2014 6:11 PM
17	Tutoring Writing	11/19/2014 5:22 PM
18	Haven't used too much-this is my first semester back at BC	11/19/2014 4:51 PM
19	I have to use My Math Lab for every math class so far.	11/19/2014 3:47 PM
20	The eop office needs new computers .	11/19/2014 11:19 AM
21	CART	11/19/2014 11:03 AM
22	Writing Center, Success Lab, and the Library's computers	11/19/2014 10:10 AM
23	I believe they should make it easier to access our old ban web to get information on our financial aid. It is a lot harder now to find out how to find out many types of financial aid information that was very easy before through ban web.	11/19/2014 9:44 AM
24	NO.	11/19/2014 9:43 AM
25	My Math Lab	11/19/2014 9:38 AM
26	I'm a Digital Arts major and have used tablets for illustrating during class provided by BC.	11/19/2014 9:13 AM
27	good	11/19/2014 7:52 AM
28	Schedule/Bill Pay	11/19/2014 6:43 AM
29	Better wifi	11/19/2014 3:26 AM
30	Tutors, Great Job! Thank you.	11/19/2014 12:33 AM
31	My Math Lab	11/18/2014 11:39 PM
32	CAD LAB. Wood Shop Lab	11/18/2014 9:02 PM
33	I never heard of the Plato lab and Aleks lab	11/18/2014 7:57 PM
34	Wifi has a lot of problems connecting	11/18/2014 6:57 PM
35	You need to improve the wifi around campus, would be to the schools' advantage to have a tower set up in the middle of campus or in the quad.	11/18/2014 6:51 PM
36	I used a Kendall Hunt website for a communication class. It is horribly designed, and the teacher had to set up a lot of the things because the website manager didn't do it in time for the semester to start.	11/18/2014 6:14 PM
37	n/a	11/18/2014 5:51 PM
38	engrade.com	11/18/2014 5:14 PM
39	I don't have a laptop but I would use it in class if I did.	11/18/2014 5:05 PM
40	My computer usage is 98%. Very seldom, do I use our lovely Local Libraries; it's about 2-5%.	11/18/2014 5:02 PM
41	Skills lab	11/18/2014 4:42 PM
42	Online Library. Journal libraries.	11/18/2014 4:20 PM
43	Moodle isn't usually accurate and professors have said not to completely rely on it, the structure needs work. Instead of having to scroll to the bottom of the screen to get to the current week, the program should have drop down menus for each week and month.	11/18/2014 4:11 PM
44	None	11/18/2014 4:10 PM
45	I am a DSPS student. The computers with larger screens (visual) as well as height adjustment and scanners are used 3x a week, minimum to compensate for disabilities.	11/18/2014 4:00 PM

46	SAM Engrade	11/18/2014 3:59 PM
47	I don't currently use my laptop in class but plan to use it a lot once I get my new laptop (Surface Pro 3)	11/18/2014 3:55 PM
48	Computer commons across from financail aid office, where EOP&S is located.	11/18/2014 3:52 PM
49	Bu	11/18/2014 3:49 PM
50	STEM and MESA rooms, Classroom laptops	11/18/2014 3:48 PM
51	none	11/18/2014 3:46 PM
52	I have had trouble logging into my email from the inside bc website	11/18/2014 3:43 PM
53	Have more options for students with dyslexia.	11/18/2014 3:39 PM

Q2 If you had problems related to one of the areas in question #1, please provide us some feedback so we can address the issue.

Answered: 302   Skipped: 877

#	Responses	Date
1	The wi-fi sometimes went out or was slow to load any page.	11/25/2014 9:48 PM
2	The website is terrible. It is among the worst interface on the web. Moodle is also terrible. The interface is a joke and it almost as unintuitive as the BC website. It amazes me that google provides all of this free guidance for app development and design and none of the site builders seem to utilize the resources. Further, everything should interface seamlessly with Google+. If I have to explain why then you are in the dark ages and need to wake up. Scrap the entire site and start over because it sucks. Look at a more user friendly intuitive design aesthetic and you'll land on your feet. Some of the points illustrated above could be elaborated on in great detail, but I will not do that here.(for example: The terrible computer lab full of broken chairs and slow computers that are usually crowded with kids watching One direction videos or scrolling facebook...) Hope that helps.	11/25/2014 3:25 PM
3	No issues at home but on campus it does take more time to load up some of the programs and websites.	11/25/2014 2:12 PM
4	constant dropped or limited wi-fi signal	11/25/2014 12:34 PM
5	no problems	11/25/2014 12:20 PM
6	My Read,Write, Gold doesn't work on my laptop in Windows. I had to use the computers in library.	11/25/2014 10:37 AM
7	N/A	11/25/2014 9:39 AM
8	N/A	11/25/2014 9:18 AM
9	I have no idea what Plato lab is	11/24/2014 10:50 PM
10	I think the internet access at BC is rather slow. Maybe provide better connection.	11/24/2014 7:12 PM
11	New inside BC interface is too time consuming. You have to click and double click to get into your info or register, check classes etc.There is too much going on, it takes too long to look up things or find what you need.	11/24/2014 4:01 PM
12	Most classes do not allow laptop use during class.	11/24/2014 1:42 PM
13	N/A	11/24/2014 12:36 PM
14	NO WI-FI	11/24/2014 11:43 AM
15	Having to wait for computers in the lab. Some student would put their things in a spot log in than take off be gone for long time than come back.	11/24/2014 9:20 AM
16	In general the campus computers are dreadfully out of date, they are slow, clunky, and barely work at times. There are countless examples of a power point presentation needing to be used and the computer simply "deciding" it didnt want to work anymore. Its not only frustrating but actively deters the learning experience.	11/24/2014 7:23 AM
17	I use moodle daily.	11/24/2014 7:02 AM
18	I've been using the computer labs for CS related classes. I've noticed these systems are quite sluggish when running standard office type applications including MS Access & Word. I understand that systems refresh for such systems is cost prohibitive. Perhaps a cheaper solution would be to update/upgrade some components in each system in the mean time. A day may come where computing labs become fully BYOD, but until that time, it is very useful to have functional systems with which to work. I do appreciate the efforts BC has made to maintain a decent computing standard in the labs at present.	11/24/2014 1:14 AM
19	none	11/24/2014 1:11 AM
20	If I could see options within an area presented on tabs instead of hitting the back button.	11/23/2014 11:28 PM
21	I had trouble using my Samsung tablet with the schools wifi	11/23/2014 11:03 PM

22	With the Internet connected. I still don't have access to some websites for class	11/23/2014 10:22 PM
23	none	11/23/2014 3:33 PM
24	The computer's are extremely slow.	11/23/2014 11:23 AM
25	With the ITV system for distance learning, it does not work correctly at the Ridgecrest campus at times.	11/23/2014 10:08 AM
26	Computers on the Delano campus are down very often and many people are stuck monitoring other students waiting for them to release their spot on a working computer. Keep computers running smoothly. Fix them asap.	11/23/2014 12:23 AM
27	It is quite difficult to get wi-fi access around campus.	11/22/2014 6:11 PM
28	I would like to see an Output link in insideBC to BC's lab programs so I can be helped with zero problems within less quantity of time instead of clicking page after page to find it in the calendar section.	11/22/2014 2:37 PM
29	Inside BC was better the way it was before. It's a bit confusing how you now can only access it when you log on.	11/22/2014 2:23 PM
30	No problem	11/22/2014 2:02 PM
31	none	11/22/2014 1:02 PM
32	Most of the computers on campus do not have Adobe Reader or SPSS.	11/22/2014 11:52 AM
33	Occasional connectivity issues in moodle and trouble emailing professor Riess.	11/22/2014 11:09 AM
34	slow computers. some dont even start, needs new modern keyboards.	11/22/2014 1:39 AM
35	printing copies should only be 5 cents per page and 10 cents for color right know there are no printers that print in color	11/21/2014 11:42 PM
36	The wifi is terrible. Websites like mymathlab, youtube, rutube, wolfram, etc. do not run properly and lag a lot.	11/21/2014 7:10 PM
37	The computer lab in the allied health building usually has many computers that are not working	11/21/2014 7:06 PM
38	I frequently use the CAD labs in the MS building. The computers are very slow and glitchy. They live to freeze, crash, or just not boot up at all. Also, the wifi connection in this building is very weak. I can connect to it with my laptop, but it's so slow that nothing loads. My professor and numerous other students have also had this issue.	11/21/2014 6:21 PM
39	none	11/21/2014 5:11 PM
40	There have been several times where I've had issues logging on to inside bc. A couple of these times professors had to give extensions on tests or important projects that required use of the website. The wifi signal is difficult to reach and sustain throughout classes where internet access can be useful.	11/21/2014 4:59 PM
41	The only issue I had, was I received an email from the BC website help center about a password change that I did not request.	11/21/2014 3:04 PM
42	Search is very difficult on the BC website. The site design is not very clear.	11/21/2014 2:00 PM
43	Weak wifi access in some buildings, very frustrating.	11/21/2014 1:18 PM
44	Its difficult to use a computer in the computer lab because they're always full.	11/21/2014 12:19 PM
45	I sometimes have trouble logging in to Moodle because of cookies.	11/21/2014 11:58 AM
46	More staff in Writing Center	11/21/2014 10:22 AM
47	Computer lab is excellent, but the chairs need to replace	11/21/2014 12:50 AM
48	Wi-fi sometimes seems to be weak in certain areas on campus.	11/20/2014 11:56 PM
49	The WiFi was sometimes really slow.	11/20/2014 10:59 PM
50	Inside Bc tabs were sometimes not working, I couldn't locate the student tab (it would be missing on the normal pages I access it) I still cannot login to the scholarship page using my email and id and ive gone back to try again and it says its too busy and to try back later. I've never heard of the assistive technology listed so I would consider a lack of information on the available tech a problem.	11/20/2014 10:02 PM
51	The BC website has changed since I first attended and it looks great, even has a mobile version. Although, the InsideBC part still looks the same as before and along with other variius parts of the site. I don't think it would hurt to give it a touch up, or I guess it's fine how it is. Reguardless, people will eventually adapt to either sticking with the same or learning the new. Overall, it's not a big issue! :]	11/20/2014 9:54 PM

52	Sometimes there is issues opening documents.	11/20/2014 7:04 PM
53	ok	11/20/2014 6:44 PM
54	n/a	11/20/2014 6:27 PM
55	No.	11/20/2014 6:12 PM
56	the computers in campus is very slow and it will help if the school have the fund to change the computers to better ones.	11/20/2014 5:25 PM
57	WiFi on campus too slow, would not load content or stay connected	11/20/2014 3:39 PM
58	NA	11/20/2014 3:38 PM
59	can not download properly	11/20/2014 3:24 PM
60	The wifi here is terrible	11/20/2014 2:38 PM
61	HAVE A HARD TIME CONNECTING TO BC WIFI.	11/20/2014 2:13 PM
62	Sometimes I have trouble with Moodle.	11/20/2014 1:19 PM
63	Wifi reception is horrible. How can I get online on my laptop or on Instagram on my phone without it?!	11/20/2014 12:58 PM
64	none	11/20/2014 11:47 AM
65	none	11/20/2014 11:05 AM
66	The only teachers I know that used moodle were my math and Health	11/20/2014 11:04 AM
67	I've had problems with the wifi to access moodle with my tablet so i stop bringing my tablet.	11/20/2014 10:34 AM
68	there are a lot of computers in the lobby that need to be fix. Two of them have been broken it for a year!! We need more computers!	11/20/2014 10:07 AM
69	The wifi on campus is not always the easiest to access. I used to do my homework while on campus through wifi but now I have to drive back home to do my homework because the wifi keeps disconnecting from my computer.	11/20/2014 9:54 AM
70	slow wifi	11/20/2014 9:52 AM
71	Only a slow computer every now and then in the Computer Lab downstairs in the library. Most of them are lightning fast, but a few are slower than a dead turtle.	11/20/2014 9:12 AM
72	I had no problems when using it for class related input and interaction however last two or three classes have not been necessary to do so	11/20/2014 8:52 AM
73	Can't always access wifi in certain classrooms.	11/20/2014 8:48 AM
74	Moodle needs to be easier to use.	11/20/2014 8:02 AM
75	NA	11/20/2014 6:26 AM
76	InsideBC unwieldy/poorly designed.	11/20/2014 2:45 AM
77	i wanted to use my iPad with wireless in medical terminology but was told no electronics were allowed in class	11/19/2014 11:38 PM
78	N/A	11/19/2014 10:18 PM
79	Slow wifi	11/19/2014 9:55 PM
80	The WiFi at the Delano campus is slow and sometimes doesnt connect.	11/19/2014 9:53 PM
81	Wifi is not very good on campus	11/19/2014 9:45 PM
82	No idea what Plato or Aleks labs are.	11/19/2014 9:40 PM
83	Wifi is slow	11/19/2014 8:25 PM
84	The internet connection in the library is slow, especially from 11am to 1 pm.	11/19/2014 7:19 PM
85	Slow wifi, inside BC shows that their web page is undergoing construction too many times where it becomes inconvenient and sometimes it just glitches and freezes.	11/19/2014 7:04 PM

86	The campus Wi-Fi won't work for me.	11/19/2014 6:53 PM
87	slow access to the computers once you have signed in... (loading)	11/19/2014 6:53 PM
88	I'AM NEW AT BC AND JUST GETTING TO WHAT'S AVAILABLE PLEASE POST MORE INFO	11/19/2014 6:48 PM
89	I did not know what some of the questions where	11/19/2014 6:20 PM
90	accessing wifi on my laptop can some times be difficult because of router side firewalls	11/19/2014 6:12 PM
91	No, I did not	11/19/2014 6:11 PM
92	Computers, out dated, and slow moving. Slow to load up, and difficulty because of hand impairments.	11/19/2014 5:22 PM
93	I use moodle out of necessity. Professors post content that is available only through moodle.	11/19/2014 5:15 PM
94	I did not use the print for pay because i did not want to enter my private information when i found out that it is linked to credit inquiry to us bank. i do not	11/19/2014 4:43 PM
95	It's just the wifi issues that's not very reliable with some buildings in campus	11/19/2014 4:42 PM
96	The school's wifi seems to have slowed down as the semester progressed.	11/19/2014 4:32 PM
97	Bakersfield College need to upgrade the computer they slow and freeze sometime & they should upgarde the Wi-Fi access range and speed.	11/19/2014 3:51 PM
98	The WiFi is way too slow so I usually tether my smartphone to my laptop and use my mobile data.	11/19/2014 3:17 PM
99	n/a	11/19/2014 3:09 PM
100	pay for print process..	11/19/2014 3:06 PM
101	Hate Moodle. Never have been able to see my grade or access the site. Have to wait to see what my semester grade will be.	11/19/2014 3:00 PM
102	The BC wifi on mobile is very weak.	11/19/2014 2:53 PM
103	The computers in the library often stop printing.	11/19/2014 2:44 PM
104	The key boards in most of the labs are sticky, and plain gross. I'd rather haul around my own laptop then use the labs because it's disgusting to know they're not taking care of on a daily basis.	11/19/2014 2:29 PM
105	The only problem I've had with any of the technologies is the spotty Wi-Fi reception. Closed classroom doors in the Humanities building shuts the Wi-Fi off. Sometimes I have to log into the Wi-Fi multiple times to get Wi-Fi. My data package on the my phone and laptop is minimal, and with most everything in all the classes have Internet based material, it's hard to connect through Wi-Fi and do the work sometimes.	11/19/2014 2:22 PM
106	Whilst using Moodle, I noticed the teachers have varying styles when it comes to how they use the site. One of my professors, Richard Hughes(Health), is a GREAT teacher, the students im sure all love the guy, he obviously knows how to use Moodle. where as my other Professor, Penelope Young (Art Appreciation), seems to have a hard time understanding the way Moodle runs, How Deadlines for Getting students Proper Assignments, Keeping Dates for Said assignments deadlines, and not wavering when it comes to initial due date. There on more then a handful of occasions Professor Young changed homework midweek without changing also our deadlines. She has gone to put up dates early, while next day, or even up until the week the assignments due, will then change how the assignments supposed to be handled and due. It really does feel as though the teacher wasn't prepared for the students or workload. I have contacted her, and it seems as though she really does not understand where i or my fellow peers are having trouble with, in her class. i Would GREATLY appreciate some help in the matter. I Understand this is hard for all parties involved. Thanks & Cheers	11/19/2014 1:59 PM
107	Certain links on the InsideBC do not work all the times such as the Career Path.	11/19/2014 1:59 PM
108	When I would log out of my inside bc and later come back Moodle was asking me to log in. computers in the commons are too slow. On a positive note though, I am very grateful to have the computer commons here on campus.	11/19/2014 1:56 PM
109	In the computer lab commons in the library, I've had computers freeze, turn off, and turn back on. It's very irritating and I would wish for this problem to get fixed. Usually on the computers by the elevators and stairs.	11/19/2014 1:46 PM

110	When opening moodle in Google Chrome the buttons near the browser search bar at the top disappear in the new window; the forward, back, refresh and settings buttons are gone. Also, an academic institution should have a decent wifi system in place to contribute to academic success. The current one really showcases the mediocrity of the school.	11/19/2014 1:27 PM
111	wifi sometimes didn't connect.	11/19/2014 12:59 PM
112	N/A	11/19/2014 12:10 PM
113	none	11/19/2014 11:48 AM
114	The computer labs on campus do not have updated access to all of the programs that are needed for assignments. The Java updates were not completed on the computers along with other programs. The people who work in the computer labs should know how to use all of the programs on the computers, and they do not. I was in the computer lab in the library, and nobody knew how to use the excel program.	11/19/2014 11:39 AM
115	WiFi speed	11/19/2014 11:33 AM
116	None	11/19/2014 11:29 AM
117	I would really LOVE if BC would get the printing ID's with our pictures on them!! It was always nice to have and Identification with picture!! We don't get student discounts anymore for this same reason!!! Please bring back out picture ID's (don't get rid of the one card just let us get our old ID's back :)	11/19/2014 11:23 AM
118	the wifi is not very strong. i constantly get kicked out and the internet speeds are too slow. logging into the computer is too slow	11/19/2014 10:41 AM
119	n/a	11/19/2014 10:38 AM
120	I'm sure everyone is going to mention the Wi-Fi and how sometimes it can be unstable. I understand its free and we should be thankful but that's the only problem that I've had.	11/19/2014 10:38 AM
121	The wifi sucks in the LA building	11/19/2014 10:26 AM
122	Can't connect to Wifi at all.	11/19/2014 10:15 AM
123	Sometimes, the internet is really slow and it takes a while to load to the next page.	11/19/2014 10:10 AM
124	Wifi doesn't really work half the time, and noodle kept messing up and would freeze which is nerve wracking when taking a timed test	11/19/2014 10:07 AM
125	No problems, I only used it once or twice because my professors do not ever post homework or worksheet printouts in moodle. In my three years I have only had one professor use moodle.	11/19/2014 9:44 AM
126	NO.	11/19/2014 9:43 AM
127	The wifi is VERY slow and glitchy.	11/19/2014 9:36 AM
128	A couple of times Moodle was not accessible, this creates a problem with assignment deadlines and readjusting strict schedules.	11/19/2014 9:13 AM
129	The wifi is really blotchy but that's understandable for how many people are at the school.	11/19/2014 9:12 AM
130	N/A	11/19/2014 9:08 AM
131	Wi-Fi doesnt seem to reach certain places on campus (this semester for me it was the L.A. building's 2nd floor.	11/19/2014 8:56 AM
132	Having or updating a system that will allow student workers be able to official be able to "kick off" student who are not using computers efficiently to allow other student to use them, Also, a majority of chair in the commons are broken, so if you could supply chairs that are functional to replace the broken ones that would be awesome.	11/19/2014 8:50 AM
133	I have never used Moodle.	11/19/2014 8:41 AM
134	I don't have any problems	11/19/2014 8:39 AM
135	n/a	11/19/2014 8:27 AM
136	Aleks is a horrible program and I won't take any classes that use it.	11/19/2014 8:17 AM

137	Logging into the campus wi-fi is annoyingly slow and needs to be repeated in-betwixt web sessions. Opening the wi-fi or allowing for time-duration log-ins (perhaps 4 or 5 hours) would be better. Also I am appalled that we now have to use our student id to print; I used to use the on-campus printers once every few months, but since my cash is no longer accepted I have stopped. Additionally, why in the name of the gods do we not have a PHOTO on our school id? That seems like an amateur oversight.	11/19/2014 8:09 AM
138	I don't think I heard of Moodle.	11/19/2014 8:04 AM
139	The wifi is very slow in certain areas of campus ie. The math lab.	11/19/2014 7:59 AM
140	no problem	11/19/2014 7:52 AM
141	The computers on campus are very slow and tend to have several glitches.	11/19/2014 7:34 AM
142	The computer network on Bakersfield College campus is slow due to multiple group policies running on older machines...	11/19/2014 7:29 AM
143	I needed to type a paper downstairs in the library and there were no open spots. There were also other students needing computer access as well. I asked the librarians if there was somewhere else to go and no one had knowledge of where else you can type a paper. The library needs more computers.	11/19/2014 6:59 AM
144	The Schedule/Bill Pay needs to be more flexible. I accidently clicked through when i was using my phone and the discount card was already selected. So now i hace to get a refund for it instead of just removing it; because its optional and i didnt want it. Please make optional payments removable and dont automatically take my option away by already having it selected before entering the first time. Thank You.	11/19/2014 6:43 AM
145	the problems I have were non-disabled students using the computers designated for disabled students	11/19/2014 6:36 AM
146	getting my BC email through Gmail	11/19/2014 6:32 AM
147	Moodle always has hiccups causing me to be behind in my class.	11/19/2014 6:29 AM
148	I had no prolems.	11/19/2014 5:58 AM
149	I tried to use wi fi in the child development center and I was not able	11/19/2014 5:26 AM
150	Better wifi	11/19/2014 3:26 AM
151	Computers in the class at the library too slow. (Assistance software)	11/19/2014 12:33 AM
152	The wifi is slow	11/19/2014 12:15 AM
153	run into problems with moodle often when exam time. multiple problems signing in, it doesn't recognize my login info and keeps going back to login	11/19/2014 12:08 AM
154	The wifi system for BC seems to be very slow and does not work at all.	11/18/2014 11:46 PM
155	Need more computers for students to use. Students are always having to wait for. Computer. Takes about 30 min to find a computer if your lucky. Tooo many students not enough computers.	11/18/2014 11:42 PM
156	i didn't have any problems	11/18/2014 11:40 PM
157	None.	11/18/2014 11:40 PM
158	My Math Lab is slow to respond at times. Wifi can lag and cut in and out at times as well.	11/18/2014 11:39 PM
159	The wifi needs to be better.	11/18/2014 11:25 PM
160	Wifi connection at times is a struggle to maintain, most notably in certain buildings including the FA buildings, the SE building, and at times the library. Poor wifi connection in the library is usually only experienced when crowded (many users connecting to library wifi at once).	11/18/2014 11:19 PM
161	InsideBC	11/18/2014 11:18 PM
162	I always have a problem connecting with wifi. I have at&t	11/18/2014 11:08 PM
163	I can't remember about Plato lab.	11/18/2014 11:04 PM
164	Wifi isn't affective in some classes where I wish I could look up definitions to get a better understanding of what I am reading about in class.	11/18/2014 11:04 PM
165	Slow wifi	11/18/2014 11:02 PM

166	Inside BC loads SO slowly and is error occur every few times I log in.	11/18/2014 11:01 PM
167	The computers can be very difficult to access because of too many users. The computers can, sometimes, process requests very slowly.	11/18/2014 10:54 PM
168	no, i dont have any problems related to question !	11/18/2014 10:40 PM
169	The computers a little dated, it logs, too slow, sometimes i can't login the solution is to just go to other unit.	11/18/2014 10:19 PM
170	Need faster connection with signing into computer and loading things	11/18/2014 10:14 PM
171	You blocked IRC on campus. I understand blocking installing chat clients on the computers and such, but blocking the protocol on our personal computers? That's ridiculous. You can't claim bandwith or load issues because I'm communicating with text packets while people are watching rap videos on Facebook.	11/18/2014 10:13 PM
172	No issues.	11/18/2014 10:04 PM
173	I'm an Industrial Drawing major as we've had some issues with the lab in MS-9, pertaining to long login times to the computers, but I think that was related to someone stealing RAM out of the computers in that lab.	11/18/2014 10:04 PM
174	No	11/18/2014 9:57 PM
175	Moodle is sometimes under construction or is having work done at inconvenient times. InsideBC also is at times being worked on at inconvenient times. They should make those corrections when there are no classes, not during finals or the beginning of classes.	11/18/2014 9:12 PM
176	Always a 10 minute wait to sign on in Cad Lab. Cad Lab hours are scarce, not enough computers. Wood shop not enough classes are offered.	11/18/2014 9:02 PM
177	pay print machines	11/18/2014 8:56 PM
178	More machines to load my BC one card	11/18/2014 8:44 PM
179	The wifi isn't the best in ss building	11/18/2014 8:41 PM
180	The LA building needs better WIFI!!!!!!!!	11/18/2014 8:38 PM
181	N/A	11/18/2014 8:35 PM
182	The wi-fi signal is weak in the Humanities building and rarely connects	11/18/2014 8:26 PM
183	I could not accesses the school's Wi-Fi and I'm not the only one. I Know a few student, classmates, and friend that were not able to accesses it either.	11/18/2014 8:15 PM
184	On My Degree Path, it would show me that I didn't declare a major, but I did, and it wouldn't allow me to use it. I don't get any school wifi on my devices in the LA builing.	11/18/2014 8:06 PM
185	Both moodle and inside BC tend to log students out when not in use. If the time period of not in use time could be increased it would be better for students.	11/18/2014 8:02 PM
186	At the Delano campus the wifi cut off excessively.	11/18/2014 8:00 PM
187	I would like to see more math tutoring.	11/18/2014 7:56 PM
188	Wifi never worked	11/18/2014 7:34 PM
189	only one of my four teachers used moodle.	11/18/2014 7:28 PM
190	10 cents to print is to much at least 5 max.	11/18/2014 7:24 PM
191	There aren't enough computers in the library. Most of time I have to wait.	11/18/2014 7:23 PM
192	Wi-if access isn't easily accessible.	11/18/2014 7:23 PM
193	Poor wifi signal in some buildings humanities and math and science	11/18/2014 7:22 PM
194	In delano there is many computers that don't work	11/18/2014 7:16 PM
195	The wifi is very spotty. I would sometimes even lose the wifi connection in the middle of doing homework on campus.	11/18/2014 7:14 PM
196	Computer labs are very outdated and overcrowded. Not enough computers for students.	11/18/2014 7:10 PM

197	I've had an issue a few times with the WiFi not letting my device re-authenticate and thus could not get access.	11/18/2014 7:03 PM
198	Inside B.C. had many problems, i wasn't able to log in on certain days and the same with moodle.	11/18/2014 6:56 PM
199	The computers in the eops center never work	11/18/2014 6:50 PM
200	I think is not fair to pay for printing since we paid a lot pf money to go to school	11/18/2014 6:49 PM
201	Wifi on campus is very difficult to access.	11/18/2014 6:46 PM
202	dirty computer desks at library computers..	11/18/2014 6:43 PM
203	The BC website loads too slow. Half the time it takes several attempts to get into the insideBC or my email. Wifi access in the cafeteria is way to slow and makes doing homework near impossible to do.	11/18/2014 6:30 PM
204	Computers are very slow. Pay-for-print system was a little complicated at first.	11/18/2014 6:28 PM
205	Not enough computers in the computer lab.	11/18/2014 6:25 PM
206	computers are too slow	11/18/2014 6:23 PM
207	ALEKS makes you repeat the same exercise over and over if you miss one thing and once you get that one thing fixed you have to complete it 3 more times correctly but if you typo once you have to repeat the process over again... It's frustrating.	11/18/2014 6:21 PM
208	There is never wifi access in the FA building	11/18/2014 6:20 PM
209	Most of the computers are slow. Faster computers would really help.	11/18/2014 6:16 PM
210	Inside BC can sometimes be slow. When using Inside BC it will only occasionally give me the e-mail address after I have sent an e-mail, meaning I have to e-mail again through inside BC. I wish that when I sent an e-mail through Inside BC that it would save all the sent e-mails so I can look back at them. Moodle has a problem with google chrome and firefox. It prefers internet explorer which is an inferior browser. Inside BC won't save my password and Username like Moodle does. Sometimes Moodle won't open all the way and it will just be the text boxes. The teacher and the students see two different things, so occasionally when the student asks the teacher because there is a technical problem, the teacher can't solve it because on his version it looks perfect. The Wi-Fi access is INCREDIBLY slow. A teacher wanted to show some Youtube movies and had to wait 35 minutes for it to fully buffer. The internet in general is pretty slow.	11/18/2014 6:14 PM
211	A little better range on the wifi. There are several spots that I get little to no signal on campus.	11/18/2014 6:12 PM
212	WiFi really doesn't work	11/18/2014 6:12 PM
213	*	11/18/2014 6:09 PM
214	The Aleks program/lab is great, but it would be nice to be able to have reminder posters for the different formulas up on the wall for reminders while taking the tests. That was the hardest part for me was remembering the formulas.	11/18/2014 5:52 PM
215	n/a	11/18/2014 5:51 PM
216	I didn't have a transfer tab on inside bc even though I was a transfer student	11/18/2014 5:48 PM
217	The wi-fi will always have speed-related problems. At one point (something I want to note), I somehow gained access to the employee wi-fi. I don't recall the procedure I took, exactly, but I used a valid 802.1x certificate. I downloaded it off the website - you may want to check to see if any access points are open.	11/18/2014 5:46 PM
218	The computer labs are so slow it is beyond frustrating. I use the computers in the Allied Health Computer Lab and so many of the computers have broken USB's, earphone jacks and mouses. Irritating when you really need to complete your hours, or watch a video and it become a major production trying to find a working computer, get logged on (never less than 5 minutes), and realize your earphone jack doesn't work and that video you had to watch ain't gonna happen.	11/18/2014 5:45 PM
219	Some times the Wi-Fi doesn't work with my smart phone. It's hard to connect to it if I want to use it to search for the words that are not familiar to me.	11/18/2014 5:44 PM
220	The campus wifi is very poor in some areas of the campus	11/18/2014 5:38 PM
221	I have had no problems.	11/18/2014 5:37 PM
222	I didn't even know a lot of these resources existed. Maybe something to get the word out.	11/18/2014 5:31 PM

223	Hard to get in Moodle sometimes	11/18/2014 5:30 PM
224	I have had problems with receiving tests and teacher announcements.	11/18/2014 5:26 PM
225	None, really. This technology fits most students' needs	11/18/2014 5:18 PM
226	The wifi gets slow around campus but it is good in the library.	11/18/2014 5:13 PM
227	Can't get wifi in seats along the wall of the hallway inside he business building.	11/18/2014 5:12 PM
228	I am continually getting dropped from Wi-Fi even while in areas marked "Wi-Fi Hotspot" (e.g. library lounge area). During summer session the library closed weeks before classes were over. It was almost impossible to find a place to add money to the pay-for-print system in the morning.	11/18/2014 5:09 PM
229	Using InsideBC for a lot of stuff is very irritating. Looking up and adding classes is stressful because the website feels broken when you need to go back or refresh. It is a really useful feature, but I feel sometimes it is not efficient.	11/18/2014 5:05 PM
230	The Computer Room in the West SS Bldg. have at least 3-5 computers that are broken, or have no mouse present. The workers in the Writing Center-Plato-have been stare(ing) people to intimidation to get them to leave the usiage of a computer that they are using. It is in order to let their buddies, or incoming students sit down and use a computer. Many times, the remedy is to stare back to them, but that throws a student off their concentration, as they are devastated or feeling low from that bullying retailiation, minutes ago or for an entire 30 minutes . This bullying tactic is used on a daily basis.	11/18/2014 5:02 PM
231	Moodle has been more of an issue than a benefit to my education. I do not like online programs especially when they come with the books	11/18/2014 4:58 PM
232	Great but need to update wifi	11/18/2014 4:58 PM
233	The computers at school are the worst. They were the reason I had to cut a speech short because websites wouldn't load ect	11/18/2014 4:55 PM
234	Moodle and insideBC shuts down often and has maintenance issues constantly. It hardly shows correct information and takes a long time to finally correct it. I.e. Class information such as credit value, etc.	11/18/2014 4:54 PM
235	I have to sign in every time I use the wi-fi.	11/18/2014 4:53 PM
236	The number of computers available. The amount of students in BC is growing; which means the number of people that will have to use the computer increases as well. I would also have to say the wifi deadzone around the school. The classes that I need the wifi the most are the deadzones. The humanities, LA, and FA are example of places where we lack internet access.	11/18/2014 4:51 PM
237	The wifi is really hard to connect to and the signal is never very strong	11/18/2014 4:50 PM
238	Computers in library are VERY slow WI-FI signal is weak across campus, with certain areas receiving no signal at all	11/18/2014 4:47 PM
239	I haven't had any problems.	11/18/2014 4:42 PM
240	I've had the issue of needing to sign back into the KCCD wifi access several times even when I have already logged in once that day. Whether I leave campus or if I stay on campus, I am asked to sign back in on several occasions and I do not know why. The BC website, especially for looking up classes or adding classes, does not seem to work well on mobile platforms, specifically for iPhone. I've tried looking up a class and drop down selections are not chosen unless I choose two or more, where it then only picks one class or a wrong selection.	11/18/2014 4:42 PM
241	I don't know if it was the system or the professor, but my experiences with moodle have almost entirely turned me away from taking any online classes. I was constantly confused and had no real communication with the professor beyond emails which never got responses.	11/18/2014 4:37 PM
242	The wifi is not accessible in every class, in some classes there is not a reliable wifi signal.	11/18/2014 4:37 PM
243	I am not told where to go for the writing lab so I never use it.	11/18/2014 4:35 PM
244	Rather have free printing.	11/18/2014 4:35 PM
245	The Wi-Fi ABC is awful it drops calls and what you're doing constantly then you have to re-log back on her moved to a different location it is ridiculous	11/18/2014 4:34 PM
246	Please extend the wifi range and increase the wifi strength.	11/18/2014 4:32 PM

247	The computers on campus are so slow and sometimes they kick you out of stuff you are working on. I'm in the nursing program and dread it when we have to do a proctored exam for nursing.	11/18/2014 4:32 PM
248	Wifi is kind of slow	11/18/2014 4:31 PM
249	n/a	11/18/2014 4:30 PM
250	Wifi is EXTREMELY slow. Moodle is not user friendly at all.	11/18/2014 4:30 PM
251	Finding things on Inside BC is hard sometimes	11/18/2014 4:28 PM
252	The wifi works poorly while in classrooms	11/18/2014 4:26 PM
253	No problems	11/18/2014 4:23 PM
254	I'm currently taking COMP B5, which requires me to use Microsoft 2013, however not all the computers in the computer lab have the 2013 version. It makes it difficult, when I have to use a specific pod because there is not always an available computer for me to use.	11/18/2014 4:20 PM
255	N/A	11/18/2014 4:19 PM
256	The wifi wouldn't always work for my laptop.	11/18/2014 4:19 PM
257	Wifi it's slow and doesn't work in some areas	11/18/2014 4:14 PM
258	We need more computers in the Computer Lab PLEASE!	11/18/2014 4:11 PM
259	The wifi is awful. No connection.	11/18/2014 4:11 PM
260	Slow computers in the computer labs. Sometimes they take forever to load up. Upgrade the processors. Also the screen resolution is bad, go at least wide screen.	11/18/2014 4:10 PM
261	I used MyDegreePath on Monday morning on November 17th, but when I tried to use it again later that day, the link was no longer under the student tab on Inside BC and I could not access MyDegreePath.	11/18/2014 4:10 PM
262	None	11/18/2014 4:10 PM
263	Na	11/18/2014 4:09 PM
264	Computers outdated taking excessive amounts of time just to sign on	11/18/2014 4:02 PM
265	The WiFi service is horrible.	11/18/2014 4:01 PM
266	In some areas in campus WiFi is weak	11/18/2014 4:01 PM
267	Moodle is notorious for problems that need to be taken to the professors for corrections. I have found it necessary to print all work and tests on this site as proof when Moodle looses them.	11/18/2014 4:00 PM
268	Keeping grades updated throughout the semester for Moodle classes.	11/18/2014 3:59 PM
269	A lot of links on both insidebc and the college website were broken	11/18/2014 3:58 PM
270	None	11/18/2014 3:58 PM
271	None	11/18/2014 3:58 PM
272	The pay-for-print feature is tedious and tone consuming sometimes with there only being one of them in the library. And also I found it very frustrating to use most of the devices and equipment as a new student since the guides and instructions were poor at best especially for how printing documents work.	11/18/2014 3:56 PM
273	The wifi doesn't work very fast or very well on my phone	11/18/2014 3:56 PM
274	Sign on for profiles is very slow. Sometimes taking up to ten minutes.	11/18/2014 3:55 PM
275	I never had any problems, everything worked perfect for me.	11/18/2014 3:55 PM
276	Moodle is Horrible!!!!! Applia much better!!!	11/18/2014 3:55 PM
277	Wi-Fi needs to be available campus wide. Some areas of campus there is a really weak signal or no signal at all.	11/18/2014 3:54 PM
278	No problems	11/18/2014 3:54 PM
279	It takes a long time to load my settings when I log on at any campus computer.	11/18/2014 3:52 PM

280	There are several computers down in the computer lab commons across from financail aid office, where the EOP& S office is locate . They won't even turn on. The ithers take an excruciating long time to log the user on, if it does at all. The computer at the far west end of the area doesn't even have a mouse. I use this area a lot and would love to see it fixed. The other computer commons on campus are fine, including the wifi on my phone.	11/18/2014 3:52 PM
281	I have no idea what Plato and Ales lab are.	11/18/2014 3:50 PM
282	When I would use the printer in the library it wouldn't let me print my papers. It would say my password was wron every single time when it wasn't because I always made sure I typed it right	11/18/2014 3:50 PM
283	WiFi doesn't always reach everywhere I go on campus.	11/18/2014 3:49 PM
284	The classroom laptops have a hard time allowing everyone on the server.	11/18/2014 3:48 PM
285	I sometimes have trouble logging in to moodle from insideBC. I can log in, but it signs me out when I click on my course and I have to sign into Moodle again.	11/18/2014 3:48 PM
286	Moodle.kccd.edu is horrible	11/18/2014 3:47 PM
287	On the moodle website there were errors in the grading area.	11/18/2014 3:47 PM
288	Takes to long for the on campus computers to load your profile, to us the computers	11/18/2014 3:47 PM
289	Only issues i have faced with technology are difficulties at home with my internet or printer.	11/18/2014 3:46 PM
290	Slow wifi.	11/18/2014 3:44 PM
291	I had huge issues with the Web Time Entry tutorial for my on campus employment. I could not access it anywhere; computer commons, home, other computer labs on campus. I finally gave up and used the Tutor coordinator's computer to complete it.	11/18/2014 3:44 PM
292	I don't know what Plato or Alex labs are.	11/18/2014 3:43 PM
293	The WiFi on Delano campus doesn't reach very far. In one room, no access at all. Across the hall - 5 feet away - works excellent.	11/18/2014 3:41 PM
294	Schedule and registration incorrect for UC workshop on Transfer tab of insideBC.	11/18/2014 3:41 PM
295	Wifi is really slow during the middle of the day	11/18/2014 3:41 PM
296	Slow loading times.	11/18/2014 3:40 PM
297	Not enough computers in lab	11/18/2014 3:39 PM
298	Students accessing my files from library computers.	11/18/2014 3:39 PM
299	We need stronger Wi-Fi	11/18/2014 3:39 PM
300	N/A	11/18/2014 3:38 PM
301	N/a	11/18/2014 3:38 PM
302	Wifi would disconnect and wasn't reliable	11/18/2014 3:38 PM

Q3 Tell us ONE thing Bakersfield College can do with technology to better support your academic success.

Answered: 566   Skipped: 613

#	Responses	Date
1	Early hours	11/26/2014 12:06 AM
2	Make more computers and study area available.	11/25/2014 7:19 PM
3	REBUILD THE WEBSITE COMPLETELY. DITCH MOODLE, IT SUCKS.	11/25/2014 3:25 PM
4	I believe they can definitely upgrade the Internet site because some times it is kind of slow.	11/25/2014 3:17 PM
5	They could improve there wifi because I know some areas of campus have a harder time accessing it.	11/25/2014 2:12 PM
6	Develop an app with school related info on it (maps with vending machines/stores, list of events, calendar, school ID, class schedules, etc)	11/25/2014 1:13 PM
7	increase the strength and reach of the wi-fi for student access	11/25/2014 12:34 PM
8	Can't think of one	11/25/2014 10:37 AM
9	The biggest problem i have is the loading time to access InsideBC. It takes at least 5 minutes to get to the main page of InsideBC after i login into it.	11/25/2014 10:23 AM
10	give students at least a few free "emergency" school related prints	11/25/2014 9:48 AM
11	Nothing I can think of.	11/25/2014 9:39 AM
12	Cannot think of anything at this time.	11/25/2014 9:18 AM
13	Our computers in bakersfield college library run slow sometimes and that prevents us to get our work done faster. The computers just need to be working more faster then it currently is.	11/25/2014 9:00 AM
14	Make sure you web site is secure as well as your wifi	11/24/2014 10:50 PM
15	Letting more of the Freshman in college or new comers know about the different technical programs that BC offers, because most of us, including myself, I had no idea that the Zoomtext,Read and Write Gold, programs eve existed until know that I am taking the survey.	11/24/2014 8:34 PM
16	Send people notifications of what there is to offer	11/24/2014 8:23 PM
17	Have computers at MESA for students	11/24/2014 8:08 PM
18	Have faster service for classrrrooms	11/24/2014 6:37 PM
19	More computers for Delano Campus. There is always waiting time to use one:)	11/24/2014 4:20 PM
20	Improve the website interface, the last thing students need is to have to navigate to look for an option, or dig through different screens to check our schedule.	11/24/2014 4:01 PM
21	More access points for internet access.	11/24/2014 2:51 PM
22	Fix the the nonworking computers at the Delano campus lobby. Add a few computers purely for printing use only for students seeking to only print, so they no longer have to wait or hope a computer becomes available.	11/24/2014 1:42 PM
23	I'm not especially tech savvy, so I cannot think of anything.	11/24/2014 12:48 PM
24	More digital textbooks	11/24/2014 12:42 PM
25	N/A	11/24/2014 12:36 PM
26	NOTHING REALLY . EVERYTHING SEEMS FINE.	11/24/2014 11:43 AM
27	I think Bakersfield college needs to make no changes. everything is fine just as it is.	11/24/2014 11:36 AM

28	Some of my classes have had some serious computer and sound issues related to computer use.	11/24/2014 11:26 AM
29	Honestly, expanding the wifi to make sure it works well in every classroom. I upload most of my schoolwork to some type cloud based storage and to be inable to access my notes, homework, or even lecture noted uploaded by the professor does nothing to slow down my ability to keep up. Internet has become a vital product in modern life, to the point where congress and the president are contemplating making the internet a vital good, that to loose access to it at your school can be an inconvenience that could cost you a letter grade.	11/24/2014 7:23 AM
30	Go big with the LMS! Online learning is HUGE now. I've enjoyed using the current Moodle implementation, but I think there is plenty room for improvement on that interface. When I suggest improving your course delivery mechanisms, I'm thinking along the lines of Coursera, where courses are provided by multiple universities. Codeschool & Code Academy are others that comes to mind when I think of current and trending online learning environments. Perhaps its as easy as loading up a Moodle theme to pep it up. I had at least one class that really used another LMS, but the teacher had kind-of integrated it into his Moodle class. That was cool with me. I say open it up. Bring your own LMS even (meaning teachers - it is sort of already this way and probably always will be). Put courses out on 3rd party online learning providers/partners. Anyway, the main point is to promote further use of online learning at BC & KCCD. I'm a big fan of it now and with a better user portal or more powerful LMS, things can only get better. Imagine being able to take any course online or in class. More flexibility will certainly bring me back for more classes. Less flexibility will probably push me and those like me to other learning sources such as Coursera and other 3rd party online learning content providers like them.	11/24/2014 1:14 AM
31	It would be great if there was a phone app that can be downloaded to access inside bc and emails that would really help to make checking emails much accessible	11/24/2014 1:11 AM
32	I would prefer to see and use tabs on Inside BC. I don't care for the redundant movements needed when looking up classes, or moving around in my registration, schedule area.	11/23/2014 11:28 PM
33	I dont know I fell behind in my Solidworks class due to the failure of my new HP laptop and never recovered. I wil fail my class	11/23/2014 11:03 PM
34	More tutors. Office hours should be longer. Restrooms shouldn't be closed untill 15-30 min after the last class of the day	11/23/2014 10:22 PM
35	I can't think of anything, thanks.	11/23/2014 8:11 PM
36	More accessible Wi-fi services throughout the campus. Make printing more accessible rather than having to carry around a card.	11/23/2014 5:49 PM
37	online counseling!	11/23/2014 5:02 PM
38	more computer departments	11/23/2014 3:33 PM
39	Allow for a alternative way to pay for printing items when ID is not available.	11/23/2014 12:59 PM
40	Speed the Internet up a notch	11/23/2014 12:22 PM
41	Update the computer's.	11/23/2014 11:23 AM
42	Better support of the distance learning campuses.	11/23/2014 10:08 AM
43	Fix the broken computers.	11/23/2014 2:32 AM
44	Either fix the computers, printers, and internet available to us or provide more working ones.	11/23/2014 12:23 AM
45	If I were able to log on to the internet inside class rooms I could access information for my classes. This is usually not an option because the wi-fi signal is too weak.	11/22/2014 6:11 PM
46	We need on campus plug in ports to charge our electronics.	11/22/2014 2:56 PM
47	Better access to the wifi network on laptops by using KCCDstudent instead of KCCDopen. i.e. logging into wifi with student I.D. number as the password to have better and faster internet speed.	11/22/2014 2:37 PM
48	Have more available computers at the delano campus.	11/22/2014 2:23 PM
49	I think they should add another machine to add money to our ID cards for printing. It would be great at the SS building.	11/22/2014 2:02 PM
50	We need more computers because most of the time i want to use one, they are taken.	11/22/2014 1:20 PM
51	none	11/22/2014 1:02 PM

52	Have a tutorial of the inside BC not a lot of students know about the Degree Path.	11/22/2014 11:52 AM
53	Need Faster Internet	11/22/2014 11:45 AM
54	stronger wifi signal	11/22/2014 10:19 AM
55	new computers and keyboards	11/22/2014 1:39 AM
56	have printers that print in color give away items periodically for paper, ink catridges, laptops, laptop cases on rollers, etc Get these items donated by outside vendors, which I am a whiz at achieving donations, which I would get a paid job from BC to obtain donations. We then can provide a scholarship equipment programs with papers submitted by students on why they would need these items, there social history, and their educational goals.	11/21/2014 11:42 PM
57	update banWeb program to a simpler format with easy-to-read keys, guides, etc.	11/21/2014 11:31 PM
58	Fix the wifi. Really tedios.	11/21/2014 7:10 PM
59	Ensure the computers are fixed in a timely manner in the smaller computer labs such as the one in the allied health building.	11/21/2014 7:06 PM
60	Hopefully it will be possible to update the computers in the technology buildings. It's unfair to students who need computer classes for their major to have such outdated and unreliable computers and tech service.	11/21/2014 6:21 PM
61	Add more online classes for students who cant come on campus.	11/21/2014 5:11 PM
62	Offer more online classes for those who cannot attend campus classes. Several classes that I need are only offered as day classes and I have a hard time arranging day care so online classes would be very beneficial.	11/21/2014 4:59 PM
63	Improve Moodle, so that is is easier to navigate and access. I've had several professors who use Moodle for schedule updates and homework, but it sometimes malfunctioned, causing some students to not receive the homeowrk or other assignments.	11/21/2014 3:04 PM
64	Have more computers available at the Delano Campus, and have earlier hours for the library to use the computers	11/21/2014 12:30 PM
65	Maybe provide a couple more cumputers.	11/21/2014 12:19 PM
66	Try to make Moodle not so dependent on cookies for login.	11/21/2014 11:58 AM
67	The wi-fi on campus is completely terrible. It never loads anything and I can never access the internet.	11/21/2014 11:36 AM
68	Email/opt in for texts for any upcoming events/important reminders as a weekly reminder. Some people don't look at the school website or inside bc enough to keep track of what is going on.	11/21/2014 11:08 AM
69	Better Wifi	11/21/2014 10:22 AM
70	An Elective of Technology	11/21/2014 9:24 AM
71	improve wifi connection all over campus	11/21/2014 9:16 AM
72	no complaints whatsoever...great job	11/20/2014 11:39 PM
73	More wifi hotspots	11/20/2014 10:59 PM
74	streamline it. less searching through different tabs and toggling back and forth to access the page we need. there are two different tabs labeled student, and in order to get to the one that takes me to my personal information I have to click student, click registration status, and then click on the student tab again.. sometimes that tab isn't even available when the school is updating the system.. ? and Fix the scholarship page ASAP	11/20/2014 10:02 PM
75	STRONGER AND MORE RELIABLE WIFI THAT COVERS THE LIBRARY AND CAFETERIA! EMAIL LOGINS ARE TOO LONG (Logging in to insidebc is okay since that just our first part of the email and it doesn't need to include the "@email.bakersfieldcollege.edu" BUT, you have to type it all in for logging into the computers on canpus, which shouldn't be necessary.) Another thing is the loading time for logging into the campus pc's is pretty long too. Overall: wifi & Login efficiency	11/20/2014 9:54 PM
76	its already good how it is	11/20/2014 9:14 PM
77	Provide more computer access for the students. Many students are unable to work on their homework or essays because of the limited computers.	11/20/2014 8:43 PM
78	Expand wifi access to reach all classes and not cut out.	11/20/2014 7:14 PM

79	Improve the WiFi system.	11/20/2014 7:04 PM
80	nothing, everything is fine	11/20/2014 6:44 PM
81	Continue with the access programs. Some classes are mandatory proctor tests with certain computers, but it is nice to have access to our own lap tops if need be.	11/20/2014 6:27 PM
82	To have more computers.	11/20/2014 6:12 PM
83	faster computers, faster wifi.	11/20/2014 5:25 PM
84	my id barcode was not working the 1st time i tried to use it when i attempted to put money on it to pay for my english paper that was due that day. was very embarrassed to ask anyone to use theirs, and the library workers were really rude when i told them about my situation. if you can make sure the barcode is activated as soon as it's made. because i know i am not the only one who has had that problem. i go to the public library because of it.	11/20/2014 4:35 PM
85	faster internet	11/20/2014 3:39 PM
86	NA	11/20/2014 3:38 PM
87	go back to the old system; to make it easier to download from bc site	11/20/2014 3:24 PM
88	When I toke typing class with Professor Ivey the typing area is close between 2 and 4 is very inconvenience to be close.	11/20/2014 3:07 PM
89	Maybe someday if the parking pass dispensers took credit cards like the food machines or even change. Since free parking is pretty much non existent here now when I'm in a bind I need to buy a parking pass late in the semester, it's hard because sometimes I don't have all ones or a five dollar bill	11/20/2014 2:38 PM
90	Assign homework and projects to be done on the internet.	11/20/2014 2:36 PM
91	Have wifi all over the campus not just a few spots	11/20/2014 2:23 PM
92	MAKE WIFI EASIER TO CONNECT TO.	11/20/2014 2:13 PM
93	have a program for renting out laptops or tablets for school.	11/20/2014 1:43 PM
94	I would like to log into moodle without having to get technical support. I was told it might be my computer. But I am grateful for the help that I received.	11/20/2014 1:19 PM
95	wifi	11/20/2014 12:58 PM
96	more computer	11/20/2014 11:47 AM
97	Nothing really - you'll have to remember that when I first attended college it was 1976 and my exciting technological device was a hand held calculator! It's amazing how much easier research, papers, etc are now with the internet and word processing programs. Graphs are so easy now, and it's no longer a literal cut and paste :)	11/20/2014 11:41 AM
98	more helpers, or tutuors	11/20/2014 11:27 AM
99	To be able to see potential schedule of classes including ones that are waitlisted.	11/20/2014 11:05 AM
100	IDK but everytime there is a change its a whole new process to learn how to navigate.	11/20/2014 11:04 AM
101	Faster speed of the Internet.	11/20/2014 10:36 AM
102	Make sure all computers are up to date because some computers take over 15 minutes to load (signing in). Homework assigned by instructors are a hassle to get to online because programs are not accessible.	11/20/2014 10:34 AM
103	internet is very slow especially Wi-fi access, so it need to be faster.	11/20/2014 10:28 AM
104	Keep computers working, fix it as soon as they break. And we need more computers, a bigger lab, or bigger library.	11/20/2014 10:07 AM
105	It would be great if the professors actually posted assignments and grades online throughout the course or used the site at all for information and reminders.	11/20/2014 9:54 AM
106	I am not aware of all the computer labs students have access to on campus	11/20/2014 9:52 AM
107	New parking ticket machines	11/20/2014 9:23 AM

108	There are still a few areas on campus that do not recieve wi-fi. Some rooms in MS and some rooms in LA come to mind. It's not a huge deal, but sometimes the only time I have to get a little online work done is while I'm waiting for class to start.	11/20/2014 9:12 AM
109	Any issues that I have had using any technology has been rectified upon request… No other problems	11/20/2014 8:52 AM
110	Have wifi in all classroom.	11/20/2014 8:48 AM
111	The text with codes stuff is way too much trouble and never works effectively.	11/20/2014 8:02 AM
112	Technology is not a major key to my academic success.	11/20/2014 7:35 AM
113	There are some areas on campus that have no cell sevice or WiFi.	11/20/2014 7:14 AM
114	Mobile app	11/20/2014 6:26 AM
115	I think they could offer more online classes. Also classes than run on a 8-9 week rotation instead of the 16 week.	11/20/2014 4:31 AM
116	A centralized homework site for the various courses on campus. Having to know a new username and password for each professor's preferred site.	11/20/2014 12:11 AM
117	Less confusing website	11/20/2014 12:06 AM
118	I can not think of anything at this time.	11/19/2014 11:38 PM
119	registration interface isn't always smooth, especially if you're checking/searching classes from a mobile device	11/19/2014 11:38 PM
120	Make sure all computers work properly.	11/19/2014 11:09 PM
121	N/A	11/19/2014 10:18 PM
122	Better wifi connection	11/19/2014 9:55 PM
123	If wifi is better, students can get better access to their inside BC on their phone, tablet, or laptop.	11/19/2014 9:45 PM
124	If anything, just newer equipment. Other than that, everything is fine.	11/19/2014 9:44 PM
125	Free printing.	11/19/2014 9:42 PM
126	Provide tablets for students.	11/19/2014 9:40 PM
127	Provide faster computers please.	11/19/2014 9:34 PM
128	Monitor people in the computer lab to make sure they are actually using the computers for school related things, instead of watching youtube videos and playing video games.	11/19/2014 9:31 PM
129	Have better connection to the wi-fi.	11/19/2014 9:26 PM
130	get more computers!!!! like in the SS building for the modules and things!	11/19/2014 8:41 PM
131	Give us all I pads	11/19/2014 8:33 PM
132	Update to new computers in library. Repair and install new computer desk for computer commons.	11/19/2014 8:27 PM
133	Faster wifi	11/19/2014 8:25 PM
134	Nothing	11/19/2014 8:20 PM
135	Just overall better wi-fi support would be appreciated.	11/19/2014 8:12 PM
136	Access to write point. And plagerism checker	11/19/2014 7:50 PM
137	Hopefully making people's personal BC passwords and course information private.	11/19/2014 7:25 PM
138	We need better and faster WiFi access.	11/19/2014 7:21 PM
139	Faster internet, and better technology setups in classrooms.	11/19/2014 7:19 PM
140	Faster computer systems.	11/19/2014 7:17 PM
141	I think Bakersfield College does a wonderful job with technology.	11/19/2014 7:11 PM
142	provide better wifi connection.	11/19/2014 7:04 PM

143	Bakersfield College does a good job of using technology to help academic success. The only thing I can think of is making the Wi-Fi faster..	11/19/2014 6:53 PM
144	faster load times when logging on to the computers or wifi use	11/19/2014 6:53 PM
145	I believe the system has upgraded since last semester.	11/19/2014 6:46 PM
146	Get better wifi connection	11/19/2014 6:39 PM
147	Pay for print from home (credit card), pick up next day(s)	11/19/2014 6:22 PM
148	computers available before 8 am classes, more machines to deposit money in one card to print	11/19/2014 6:17 PM
149	Faster network speed, upgrade computers	11/19/2014 6:12 PM
150	Consider all suggestions	11/19/2014 6:11 PM
151	Provide me with a laptop and let us use them in the classroom	11/19/2014 5:44 PM
152	Create a Bakersfield College app that directly connects to your Inside BC account. This would help tremendously.	11/19/2014 5:43 PM
153	Stronger Wi-Fi	11/19/2014 5:31 PM
154	Voice activated software for students with disabilities with hands and etc,updated faster computers, and software.	11/19/2014 5:22 PM
155	Upgrade/streamline print and copy services	11/19/2014 5:15 PM
156	three things: color copies could be made more accessible; at my previous institution printing was free up to 100 pages total per semester; find a better way to pay for copies	11/19/2014 4:43 PM
157	Better Wifi	11/19/2014 4:34 PM
158	The computer labs are normally pretty full. More computers would be nice.	11/19/2014 4:32 PM
159	have faster wi-fi. for when we do bring in our lap tops	11/19/2014 4:10 PM
160	Bakersfield college can support by releasing a app can guide the students for example the app can support the student from any formula in mathematics or in any subject and guide the students for any event coming up.	11/19/2014 4:03 PM
161	Upgrade.	11/19/2014 3:51 PM
162	Change the way the Financial Aid tab into the one that is in the Student tab.	11/19/2014 3:39 PM
163	Stronger signals	11/19/2014 3:31 PM
164	Have more computers available for students to use.	11/19/2014 3:29 PM
165	Upgrade the old, slow computers.	11/19/2014 3:17 PM
166	Computer labs and study areas around campus instead of just in the library.	11/19/2014 3:16 PM
167	The only frustrating part is to not have information updated on the BC website regularly. It seems to be getting better but at the beginning of the Fall 2014 semester it was not the case.	11/19/2014 3:09 PM
168	more computers	11/19/2014 3:06 PM
169	Call or Text when a class is canceled for a day. Emails don't always get received and then some students drive across town and waste gas or take the bus and spend money they need.	11/19/2014 3:01 PM
170	Don't require students to use programs or sites we are unfamiliar with. Have instructors who want to force their classes to do so, to inform and assist us on familiarizing us with these program. Otherwise there will be a gap, dissonance, and resentment,	11/19/2014 3:00 PM
171	More equipment for Science classes.	11/19/2014 2:53 PM
172	Every time I log in to my inside BC, it takes a while to load and get to the next page. If it's a little bit faster, that would be great. Thanks!	11/19/2014 2:47 PM
173	Rent out tablets.	11/19/2014 2:44 PM
174	Add more computer, so that everyone gets the chance to use. and install Microsoft in them as well	11/19/2014 2:43 PM
175	Have better WiFi	11/19/2014 2:29 PM

176	Avoid long lines-related to "Counseling" issues..by the use of "in-counseling dept." computer access. The Wait times are "mostly" related to "need to talk to a counselor"...avoid long lines by the use of computer access for "basic" questions.	11/19/2014 2:28 PM
177	Better Wi-Fi!	11/19/2014 2:22 PM
178	more computers	11/19/2014 2:09 PM
179	Better wi-fi connection in certain classrooms around campus.	11/19/2014 2:00 PM
180	I wish i was able to get a scholarship to help purchase a laptop for school. Im unaware at this point of any help i might receive to better my schooling capabilities seeing as how i use an aging Pc which is on its near last leg, also not having a desk to type at is Quite painful on the wrists. A laptop would fix all problems im currently dealing with Externally of Moodle.	11/19/2014 1:59 PM
181	Instead of having a row of numbers representing a class on our worksheet when we are registering for classes, it would be better if we could have the times and dates also included; so in the end we may be able to decide and select the classes we want to registered.	11/19/2014 1:59 PM
182	The computers in the commons are so slow, when logging into the computer it takes almost 5 minutes just to get to the home screen.	11/19/2014 1:56 PM
183	Help with better signal Wi-Fi on phones. I use my phone but its usually too slow.	11/19/2014 1:46 PM
184	inform us!	11/19/2014 1:37 PM
185	Better wifi	11/19/2014 1:29 PM
186	The inside BC area times you out for inactivity too quickly. I understand the necessity of this but it is extremely counterproductive in my classes that utilize moodle in class, especially with the time it takes to log back in.	11/19/2014 1:27 PM
187	Keep giving out WiFi so students can work on their own laptops	11/19/2014 1:23 PM
188	Always make sure computers are working. It sucks to go to a lab and think that a computer is available when the seat is available only because computer doesn't work.	11/19/2014 1:16 PM
189	Faster wi-fi.	11/19/2014 1:10 PM
190	Create a type of electronic and online-accessible planner for class assignments with an option for mobile notifications/alerts. These alerts would have options to be notified in the week it's due, or provide an interval system, where it gives alerts every week for major projects. This may be developed possibly as a mobile application like Habits of Mind.	11/19/2014 1:05 PM
191	Wifi	11/19/2014 12:59 PM
192	Have allteachers post grades on the inside BC website	11/19/2014 12:50 PM
193	Instant messages app for teachers Online grade check	11/19/2014 12:44 PM
194	more computers in the computer lab, because sometimes they are all full and students cant get their work done, or printed.	11/19/2014 12:39 PM
195	its all good	11/19/2014 12:31 PM
196	it would be nice if you could use personal devices to print from the on-campus pay-for-print system since it is so difficult to find an open Computer in the lab	11/19/2014 12:24 PM
197	Don't update it. Keep it the same. Keep it SIMPLE!!!!	11/19/2014 12:10 PM
198	Make wifi available in every part of campus.	11/19/2014 12:02 PM
199	Faster sever.	11/19/2014 11:52 AM
200	none	11/19/2014 11:48 AM
201	Allow coins or cash for printing	11/19/2014 11:43 AM
202	Please make wifi faster. Japan fast. 500mbps+. The technology is here....	11/19/2014 11:40 AM
203	The computers need to be updated on a regular basis, and the people who work in the labs need to know the programs.	11/19/2014 11:39 AM
204	Implement an easy to check grade chart for classes that teachers can update on the website	11/19/2014 11:33 AM

205	Rent out tablets/laptops (take home) kind of like a book you can check it out and turn it in with in a 1 week period	11/19/2014 11:23 AM
206	more pcs on campus. make sure all pcs can access bc website without "locking up" allow automotive technology students to log in or something of the sort to access all data or mitchell on demand whenever they need to, or use simulated diagnosis software programs which is only available during an automotive class lab across the way by elet b1	11/19/2014 11:18 AM
207	Make sure it is in working order	11/19/2014 11:03 AM
208	SMART BOARDS FOR MATH classes	11/19/2014 11:01 AM
209	Quit changing some of the programs, especially in the Culinary Arts Classes. We had a new program one semester and by the time we figured it out a lot of the students were behind. I think the first one was Wiley Plus and then the next semester they switched it to CourseMate by Cengage and again it caused the students to fall behind.	11/19/2014 10:44 AM
210	More signal strength for the wifi and faster internet speeds	11/19/2014 10:41 AM
211	When Moodle is going to be down, the only alert we get is a small banner underneath the login to insideBC. I think it would be better if we received an email that Moodle will be down, because most students don't even bother to read that banner.	11/19/2014 10:38 AM
212	Increase Wi-Fi range and strength so when I'm accessing it for schoolwork I can actually do it and not worry about getting tripped up about errors.	11/19/2014 10:38 AM
213	Better wifi access in some of the buildings... Especially LA	11/19/2014 10:22 AM
214	Make the Wifi work in every building.	11/19/2014 10:15 AM
215	More stable website insidebc	11/19/2014 10:11 AM
216	Make it so that all homework assignments can be finished on online websites like Pearsonmylab, Mcgraw Hill connect, and Moodle. Also more learning exercises online and explanations why you submitted the wrong answer would be nice.	11/19/2014 10:10 AM
217	Help to make sure it doesn't freeze, moodle that is	11/19/2014 10:07 AM
218	Get more computers at the Delano Campus	11/19/2014 9:53 AM
219	Make an easily accessible and noticeable link to our ban web for financial information such as awards, holds, requirements, and award payment schedules.	11/19/2014 9:44 AM
220	YES.	11/19/2014 9:43 AM
221	Get more computers because it's always busy.	11/19/2014 9:36 AM
222	Improve the wifi i.e. make it faster and more reliable.	11/19/2014 9:36 AM
223	To better monitor the time other students use the computers in the computer lab. Often each computer is taken when I need to print. I always see some students watching movies or just playing around on them. They are not using the computer for its original purpose. It should only benefit students who need to print or work on homework assignments. Not anything else.	11/19/2014 9:30 AM
224	Make the BC internet system usable with Google Chrome. IE and Firefox seem to be virus magnets.Also I could not register for Spring 2015 classes on Google Chrome.	11/19/2014 9:22 AM
225	The school should speed up its wifi services	11/19/2014 9:19 AM
226	Better educate instructors on how to operate moodle. Many who want to seem like they are left to figure it out for themselves	11/19/2014 9:17 AM
227	Stronger wi-fi	11/19/2014 9:17 AM
228	To provide each classroom with projectors/screens or smart boards. Mandate all professors to keep an updated list of assignments/point values and grades for students on an online site (like Moodle). This will help students be aware of their grades at all times	11/19/2014 9:13 AM
229	Increase Bandwith	11/19/2014 9:11 AM

230	Make more courses using the Moodle system and if possible more online courses available.	11/19/2014 9:08 AM
231	BC should enable Adobe Flash video plug-ins.	11/19/2014 9:05 AM
232	Expand the Wi-Fi in some classrooms. There are some classrooms that have no access to the Wi-Fi they are too far out in range to be reached.	11/19/2014 8:59 AM
233	stronger wifi signal to connect throughout the entire campus	11/19/2014 8:56 AM
234	Student workers should be able to monitor students to kick them out if the students on computers are not doing homework and there are students waiting. New chairs would be great.	11/19/2014 8:54 AM
235	Having or updating a system that will allow student workers be able to official be able to "kick off" student who are not using computers efficiently to allow other student to use them.	11/19/2014 8:50 AM
236	Better computers	11/19/2014 8:47 AM
237	I think it is fine the way it is.	11/19/2014 8:41 AM
238	More computers	11/19/2014 8:39 AM
239	Setup online tutoring because there are times when tutoring is offered and it's around the times I'm not available.	11/19/2014 8:27 AM
240	Increase amount of computers and printers available for student use on Delano Campus	11/19/2014 8:22 AM
241	Less hybrid math classes, add an actual fully online math class.	11/19/2014 8:17 AM
242	Open the wi-fi; allow cash for printing, instead of mandating our cards; and put a PHOTO on our school id.	11/19/2014 8:09 AM
243	Put more computers in delano camps and also update 2013 windows. Fix computers that are not working most part they are not working to slow . Have ink to print paper reports so on .	11/19/2014 8:07 AM
244	they already did everything.	11/19/2014 8:04 AM
245	Faster Computer speed, please.	11/19/2014 8:00 AM
246	Make inside BC more simple, there's is a lot going on when you first log in, sometimes it's very slow.	11/19/2014 7:59 AM
247	Can you change the BC email so that it is shorter to type? I hate writing the whole email address to "name1234@email.bakersfieldcollege.edu." when you need to login to insideBC or the gmail. Can you shorten it to "name1234@bc.edu" or something similar?	11/19/2014 7:53 AM
248	spread the computer out across camp more	11/19/2014 7:52 AM
249	Get a better internet service provider. Something faster or at least more stable. Also add wifi hotspots, there are buildings with very little wifi in them.	11/19/2014 7:32 AM
250	upgrade computer equipment.	11/19/2014 7:29 AM
251	Somehow supply better WIFI	11/19/2014 7:28 AM
252	Better, faster wi-fi and more iMacs throughout campus. I feel they are much more faster and effective than the PC's.	11/19/2014 7:08 AM
253	I am in the nursing program. Currently I have a professor that does the flipped classroom. We watch her lecture online before class (which is posted on www.cccconfer.org and not BC btw) and then do activities related to the lecture in class. I have learned so much more with this structure than with the traditional lecture format. I think that if the tech were available to other professors and they were aware of how good it works that they would teach this way. Making it easier for other professors to implement (maybe a webcam class or a class on how to do video lecture would be good) would be my suggestion.	11/19/2014 7:00 AM
254	See #2	11/19/2014 6:59 AM
255	Free downloadble software; partnering with microsoft or something [free promotion].	11/19/2014 6:43 AM
256	quit changing classes every semester when you first start you need ex amount of classes then by time your ready to graduate they have added 3 more classes	11/19/2014 6:36 AM
257	I think it would be better if you could at least print like 3 pages for free the first time and then after that start charging because I went in the lab for the first time and needed to print something and didn't know I had to pay and so I couldn't print because I had no money! So I think if someone comes in and wants to print maybe have a card on hand or something because I was really mad when no one could help me out with the situation!	11/19/2014 6:19 AM

258	Tech support	11/19/2014 6:14 AM
259	The instructors could respod to emails. They sometimes do not, and I have to figure out what to do myself.	11/19/2014 5:58 AM
260	Provide new computers for the classrooms	11/19/2014 5:53 AM
261	Have more computers available, most of the time there are students walking around waiting for a computer to become available.	11/19/2014 5:53 AM
262	have more computers accessible for students	11/19/2014 4:49 AM
263	Better wifi	11/19/2014 3:26 AM
264	Stop using that Math website. It's the most frustrating think in the school so far. Have to drop per-calc because of it.	11/19/2014 3:07 AM
265	Make it more up to date, user friendly, make it something attractive.	11/19/2014 1:10 AM
266	Some of the computers freeze up or Bog down when in use.	11/19/2014 12:53 AM
267	There's been slight issues with using the Wi-Fi. I know it's not easy to fix and I also doubt it can be done without spending money but I know it's very frustrating to try to read my BC email on my laptop on campus and several others agree that, mostly due to lots of students using it at once, it can be frustrating when you just want to do some research while eating.	11/19/2014 12:37 AM
268	New computers in the class at the library & a printer at the tutoring center.	11/19/2014 12:33 AM
269	Delano Campus needs a bigger lobby with more computers	11/19/2014 12:17 AM
270	Faster internet	11/19/2014 12:14 AM
271	not at this time	11/19/2014 12:08 AM
272	Have a faster internet service and easy accessible open wifi for easy use of internet on own device.	11/18/2014 11:46 PM
273	BC's website should not give so many errors	11/18/2014 11:43 PM
274	More computers.	11/18/2014 11:42 PM
275	update technology	11/18/2014 11:40 PM
276	Wifi can improve a bit better in some areas.	11/18/2014 11:40 PM
277	More Wifi coverage, faster wifi, wifi that stays connected at all times.	11/18/2014 11:39 PM
278	Is it possible to connect to school printers in the writing labs via wifi? Sometimes I write English papers on my laptop instead Of the lab computers and its a small hassle to email them to myself to print them from the desktop.	11/18/2014 11:32 PM
279	If anything, perhaps a stronger WiFi connection (relating to above question #2).	11/18/2014 11:19 PM
280	It would help if someone could update the course name changes for math and computer science on the MyDegreePath page so I could see my actual GPA. Some of them aren't checked off because of the name changes from last year.	11/18/2014 11:18 PM
281	Buy Apple computers	11/18/2014 11:16 PM
282	Make IGETC easier to find	11/18/2014 11:13 PM
283	There's no reception in certain buildings.	11/18/2014 11:08 PM
284	Wifi connection every where	11/18/2014 11:04 PM
285	Better wifi, a discription of the course being taken when you are applying for classes, more tutoring programs, less construction, more parking, etc	11/18/2014 11:04 PM
286	Get faster wifi	11/18/2014 11:02 PM
287	Improve inside BC.	11/18/2014 11:01 PM
288	make the internet access available in more areas of the school	11/18/2014 10:55 PM
289	Update computers.	11/18/2014 10:54 PM
290	More online classes	11/18/2014 10:43 PM

291	to make us use it more to improve our grades	11/18/2014 10:40 PM
292	Faster login at the beginning when asking for school email and password.	11/18/2014 10:28 PM
293	Update the computers	11/18/2014 10:16 PM
294	Make the computers faster	11/18/2014 10:14 PM
295	Unblock IRC so I can communicate with my fellow students without using some resource hog like Skype.	11/18/2014 10:13 PM
296	Many of the computers located in the Delano BC campus lobby do not function properly	11/18/2014 10:11 PM
297	Not sure if there is already a station but have a station of computer specifically for thfor the use of printing only	11/18/2014 10:07 PM
298	Implement a rule that all professors use the moodle.	11/18/2014 10:04 PM
299	I can't really think of anything specifically.	11/18/2014 10:04 PM
300	More time	11/18/2014 9:57 PM
301	make the emails shorter and more accesable	11/18/2014 9:51 PM
302	Have better tech support other than 'contact' ALEKS or Kendall Hunt (Communication B1) directly.	11/18/2014 9:50 PM
303	Emphasize to students (like me) to READ the opening page at BClogin as it has ALL of the navigation information.	11/18/2014 9:45 PM
304	The wifi is slow most of the time and often kicks me off when Im using it. Certain areas are stronger than others.	11/18/2014 9:44 PM
305	Better wifi	11/18/2014 9:34 PM
306	Make the computers and wi-fi faster.	11/18/2014 9:31 PM
307	Faster internet.	11/18/2014 9:26 PM
308	I have no suggestions at the moment.	11/18/2014 9:22 PM
309	Supply computer repair free of charge for students. This is offered at California State University, Bakersfield.	11/18/2014 9:16 PM
310	Consistent wifi connection all around campus.	11/18/2014 9:13 PM
311	Have Java and other programming necessities installed on all computers, especially the library's computers. Have features such as video chat on Moodle or something along those lines.	11/18/2014 9:13 PM
312	Have another way to pay for pages other than just our BC one card. It's inconvenient sometimes when someone only has some cash on them.	11/18/2014 9:12 PM
313	Add additional computer labs!	11/18/2014 9:06 PM
314	Have more printers/copy machines in the library, and to lower the price!	11/18/2014 9:05 PM
315	Have more computers available in the computer lab.	11/18/2014 9:03 PM
316	Upgrade the technology such as computers, in the CAD Lab and augment the number of computers and hours of open lab. Wood shop lab, offer CNC fast track training, or class. Or create an all incompacing course, where all aspects of 3d printing, laser cutting, cnc, and wood shop would be open for use for students already familiar the technology, and at the same time introduce students to the technology.	11/18/2014 9:02 PM
317	Add more websites to library for sourses , sometimes its hard to find what im looking for	11/18/2014 9:00 PM
318	The WiFi gets over crowded often	11/18/2014 8:57 PM
319	Improve moodle.	11/18/2014 8:56 PM
320	Make the pay to print easier to access. It is difficult to access all labs when there is not an option to pay without having to stop what you are doing and find a pay station or walk across campus to put money on your card.	11/18/2014 8:56 PM
321	Better the wifi in some building. Not everywhere am I allowed or connected to the wifi around campus.	11/18/2014 8:44 PM
322	It would be nice if each of the professors had their own website where they could post information.	11/18/2014 8:42 PM
323	If the technology can be well maintained and updated or kept in check, to work out any bugs in its system so that it may work flawlessly for students and can continue to do well as it is doing so far in my opinion it will be great.	11/18/2014 8:42 PM

324	Have more computers in Delano Campus, and give the access or passwords to the online library.	11/18/2014 8:39 PM
325	Make sure the time a councilor schedules you to see the councilor at the councilor center is not the same time you are in a class, for when they say it alright to go when you get out it isn't ok to go when you can get their. They are mean in the councilor center.	11/18/2014 8:39 PM
326	WIFI in the LA building	11/18/2014 8:38 PM
327	N/A	11/18/2014 8:35 PM
328	Make InsideBC more user friendly and efficient.	11/18/2014 8:34 PM
329	I think Bakersfield College does more than enough to support their students academic success.	11/18/2014 8:33 PM
330	Stronger wifi connection on more locations on campus	11/18/2014 8:26 PM
331	make it mandatory for ALL teachers to provide grades online, either through insideBC or any other website.	11/18/2014 8:26 PM
332	Maybe there could be a system created that enables professors to send an automated text to students if they are not going to be having class that day. It could work something like the BC alert system.	11/18/2014 8:24 PM
333	Have more computers available for use. For a student population of 17,000+, the student to computer ratio is highly unequivocal. Maybe consider investing money into building an additional computer lab.	11/18/2014 8:18 PM
334	They can fix insideBC	11/18/2014 8:17 PM
335	Make the US Bank/ OneCard setup less complicated.	11/18/2014 8:17 PM
336	Better wifi in certain areas like the LA building.	11/18/2014 8:06 PM
337	newer computers in lab	11/18/2014 8:05 PM
338	I think moodle should be linked up with our email or inside BC because it's hard to keep track of all school related website	11/18/2014 8:03 PM
339	I think it is okay.	11/18/2014 7:56 PM
340	wi-fi is very slow.	11/18/2014 7:40 PM
341	Get some iMacs and better wifi	11/18/2014 7:34 PM
342	Providing more computers in our lobby for more space and room for students to study.	11/18/2014 7:32 PM
343	Little more updated technology and current software .	11/18/2014 7:29 PM
344	More outlets in classrooms for laptop use. A better bandwidth cap for wifi. There would be times when myself or my friends couldn't connect.	11/18/2014 7:28 PM
345	Better wi-fi signals	11/18/2014 7:24 PM
346	Widen the range of wi-fi, that way it is easier for students to use internet not only on cellphones or tablets, but also on laptops. A laptop would be nice to carry around for my classes, but without easy access to wi-fi, there is no use in bringing a laptop.	11/18/2014 7:23 PM
347	Maybe provide E-books	11/18/2014 7:19 PM
348	Fix the internet	11/18/2014 7:16 PM
349	Pre req transfer info availability online.	11/18/2014 7:14 PM
350	I believe if BC could allow free printing it would really help student success. Also if there were different computer labs located on campus would help because the computers in the library are always in use.	11/18/2014 7:14 PM
351	Improve Internet speed	11/18/2014 7:13 PM
352	make the wi-fi faster	11/18/2014 7:12 PM
353	Have the library open fire more days and time so we can use the computers.	11/18/2014 7:10 PM
354	Bakersfield College can encourage more professors to utilize online learning management systems like moodle, etc.. to keep their students up to date by allowing them to view their current grades and assignments online.	11/18/2014 7:10 PM
355	Update the computers software in the computer labs on campus.	11/18/2014 7:09 PM

356	Make the connections better throughout the campus, not just in certain areas. And make the internet a little faster.	11/18/2014 6:56 PM
357	Find a way to make the WiFi a wider range.	11/18/2014 6:52 PM
358	See other....	11/18/2014 6:51 PM
359	Fix the computers in the eops center	11/18/2014 6:50 PM
360	Update all computers! Using computers in the lab can be very risky, they are slow and sometimes very unreliable.	11/18/2014 6:48 PM
361	Have accurate and fast update and information when there are emergencies or something that is related to student safety.	11/18/2014 6:47 PM
362	In regards with our email. Is there any way that we can open our email to say laptop while its already open to my phone because I have access to my email on my smartphone and I get my notifications right away. But when I open my email on my laptop I cant get access to it.	11/18/2014 6:46 PM
363	library computer lab late closures.. more available computers...	11/18/2014 6:43 PM
364	Improve wifi network around school campus to look up research better	11/18/2014 6:40 PM
365	Have more wifi access on camps because it's very limited.	11/18/2014 6:38 PM
366	wifi access in humanities.	11/18/2014 6:38 PM
367	I haven't had many problems. The only thing I would look into	11/18/2014 6:35 PM
368	Make the wifi better.	11/18/2014 6:30 PM
369	More access to computers around campus.	11/18/2014 6:28 PM
370	Wifi access in the parking lot. Us students have lap tops and would like to study in a comfy place / environment. Finding a place to sit comfortably is rare.	11/18/2014 6:28 PM
371	Faster internet.	11/18/2014 6:27 PM
372	Make wifi sign in easier.	11/18/2014 6:25 PM
373	New computers	11/18/2014 6:23 PM
374	With the Smart Boards teachers can review past notes by saving them after lecture then pulling them back up on a later date to review and makes it possible to review notes if you have to miss lecture because the notes can be made available online.	11/18/2014 6:21 PM
375	The wi-fi speed and connectivity isn't very good. I use it almost every day and have a hard time reaching it in certain areas and an even harder time getting it to load pages in a reasonable time. Very slow. :(	11/18/2014 6:21 PM
376	Reduce Wifi dead spots	11/18/2014 6:20 PM
377	Change the computers for newer ones.	11/18/2014 6:16 PM
378	Make sure that it can work when the teacher needs it to work. It is annoying to rely on something, only for it to not work when needed. Many times, it is a frivolous thing. It is an added benefit, it is a good example, but sometimes it is absolutely necessary and it won't work. Anything that can help the teacher in his/her presentations, that is what is needed.	11/18/2014 6:14 PM
379	The Internet speed on computers	11/18/2014 6:14 PM
380	Provide places to charge my devices.	11/18/2014 6:12 PM
381	Better WiFi	11/18/2014 6:12 PM
382	Advertise better where help for certain issues can be obtained. Specifics!	11/18/2014 6:10 PM
383	Faster computer	11/18/2014 6:08 PM
384	Open up little pod areas around campus students can plug in their laptops and work on the material they need to get done.	11/18/2014 6:07 PM

385	Update the classroom setups. Many rooms are still utilizing over-head projectors and VCRs. This situation could be updated and consolidated into one simple PC/TV setup, allowing both the professors and students greater flexibility.	11/18/2014 6:07 PM
386	More than any other issue, it seems to be with the in class technology not being up to par.	11/18/2014 6:07 PM
387	Make printers accessible in more areas on campus.	11/18/2014 6:04 PM
388	Make wifi stronger and update computers	11/18/2014 6:04 PM
389	the wifi tends to drop out depending on where I am on campus. being able to get wifi everywhere would be great	11/18/2014 6:04 PM
390	At times of mid-terms and finals they should open a temporary computer lab. I've had to go on a waiting list a few times just to use a computer.	11/18/2014 6:01 PM
391	The computers should be upgraded as things load slow on them.	11/18/2014 5:56 PM
392	The computers in the class room are ridiculously slow. Specifically in the Business building.	11/18/2014 5:54 PM
393	i don't necessarily think it's the technology but the teachers that need improvement. for example I'm taking an online health class this semester and I email the professor and never hear back. But the technology is great.	11/18/2014 5:52 PM
394	We need MORE COMPUTER LABS. If I don't get into my typography class this semester it could seriously ruin my entire academic career for at least a year because of how limited the class selection is (which is tied into how small the labs are).	11/18/2014 5:51 PM
395	Better wifi	11/18/2014 5:49 PM
396	upgrade the wi-fi; it takes forever to load anything and when you connect your phone or table or anything it rarely ever lets you open any of your apps.	11/18/2014 5:49 PM
397	Have the wi-fi available in all classes for us "students" who bring there own laptops to class.	11/18/2014 5:48 PM
398	Allow printers in more classrooms	11/18/2014 5:48 PM
399	Nothing. Rather, the teach process and methods need to be revised. As well as the instructors in many courses. Grade inflation is too large a problem here, which reflects on the quality of the education received (and the abilities of the graduated) by each student.	11/18/2014 5:46 PM
400	Everything works well. I would have to say that maybe if there were more updating computers it would be faster.	11/18/2014 5:45 PM
401	Update the computers, fix the broken ones.	11/18/2014 5:45 PM
402	better computers sometimes the internet/programs are slow	11/18/2014 5:44 PM
403	Give us a handout on the benefits of using the programs you mentioned at the bottom of this survey. For example, what is Windows magnifier and how can it help us; or the Jaws, and how can we use it to help us in our academic success.	11/18/2014 5:44 PM
404	A faster internet would be great.	11/18/2014 5:42 PM
405	Make wifi more reliable! Trying to access it from class was definitely a pain and I usually had to resort to my phone off the wifi.	11/18/2014 5:41 PM
406	if anything get a few more computers because when i enter the computerlab its sometimes packed and i can not get a computer to do school work at times	11/18/2014 5:41 PM
407	You guys are great.. Just the wifi I needed during class was poor	11/18/2014 5:38 PM
408	The school needs better, more powerful WiFi. It's often slow due to student usage and can even not connect if too many people are using it at once.	11/18/2014 5:37 PM
409	no comment.	11/18/2014 5:37 PM
410	It can make it faster	11/18/2014 5:33 PM
411	More technology	11/18/2014 5:31 PM
412	Get faster internet!!!	11/18/2014 5:30 PM
413	Give teachers lessons	11/18/2014 5:30 PM
414	It would be great if all the teachers email would function properly.	11/18/2014 5:26 PM

415	Have less printer breakdowns (even though they are immediate fixed by staff)	11/18/2014 5:18 PM
416	More internet access or more computers!	11/18/2014 5:16 PM
417	help people using any new kind of system and giving instructions on how to use them like class accounts for grades or class work (engrade, maple-comm class)	11/18/2014 5:14 PM
418	InsideBC could be a bit more intuitive	11/18/2014 5:14 PM
419	Have more computers on campus	11/18/2014 5:13 PM
420	The wife sometimes is not good enough in every area of the campus	11/18/2014 5:13 PM
421	More online classes	11/18/2014 5:12 PM
422	Improve the Wi-Fi situation	11/18/2014 5:09 PM
423	The College should have a more better connection of WiFi most of time it's ether full of students using the wifi or that the speed is bad	11/18/2014 5:09 PM
424	The wifi does not work most of the time. The computers need to be upgraded.	11/18/2014 5:07 PM
425	Add more computers	11/18/2014 5:04 PM
426	It would be nice to repair the computers in SS-East Bldg. and discipline those who have caused that to occur, the ones behind the customer service desks of each department that BC has given students access to use their computers within the designated time periods, and to return the mouses' back from hoarders, along with other missing parts. Rearrangement makeovers for computer rooms to expand from congested areas to open expants; that is to more of an access, and BC Laws, time periods, and FCC guidelines that are continually keeping BC's inner and outer workings, decent and in order!	11/18/2014 5:02 PM
427	There is enough computers for everyone to use; however, some students access the Internet to check emails, facebook, and other website that are no school related. That's one issue. Also not all computers have Microsoft word.	11/18/2014 5:02 PM
428	Not include access keys with our books so technology doesn't impact book price increase and increase usage on my computer	11/18/2014 4:58 PM
429	Please include wifi in the LA building please we students need access for all time for our education.	11/18/2014 4:58 PM
430	Wi-Fi should be a little faster.	11/18/2014 4:56 PM
431	They could update the computers and get a bigger server. Maybe make wifi campus wide	11/18/2014 4:55 PM
432	Wi-Fi stronger	11/18/2014 4:55 PM
433	Strengthen the wifi signal A LOT. upgrade systems.	11/18/2014 4:54 PM
434	Installation of a better Wifi.	11/18/2014 4:51 PM
435	Provide an area for computer access in each building	11/18/2014 4:47 PM
436	More employers in the writing lab.	11/18/2014 4:46 PM
437	I think everything is great.	11/18/2014 4:42 PM
438	I wish computers are faster	11/18/2014 4:42 PM
439	A constant wireless connection throughout campus would be beneficial. I know that there are various hotspots but a lot of places on campus have little to no connection.	11/18/2014 4:42 PM
440	link bookstore with inside bc without having to sign in again, be able to request academic records or anything to do with the school online and not have to go to campus or mail anything to do it. It is the year 2015 almost we should on college campuses atleast be able to all transactions online, this will make the students life more workable in the future.	11/18/2014 4:39 PM
441	Set up the networks in the library so that they are faster. Also make sure all programs have licenses, because I've tried to use various installed programs on the computers in the library, wait 30 minutes for the computer to start up, only to find out that I can't use said programs because they don't have a license?	11/18/2014 4:39 PM
442	why are the computers in classrooms so slow	11/18/2014 4:39 PM
443	More plug outlets in the library	11/18/2014 4:39 PM

444	The wifi signal to be stronger & faster.	11/18/2014 4:38 PM
445	Newer, more up to fade hardware in the digital arts classes. Still using CS6 and older macs on older OSs	11/18/2014 4:37 PM
446	Make printing free.	11/18/2014 4:35 PM
447	Email contact or messaging to the assessment center.	11/18/2014 4:35 PM
448	It is ridiculous that the way you log on to the BC website inside BC or Wi-Fi secured debt or the math computers or the library computers that you have to put your entire name and the at simple symbol along with email.Bakersfield College.edu Bakersfield college should have it so the at simple and Bakersfield email Bakersfield College.edu is automatically on all the computers and a person just has to put in their name	11/18/2014 4:34 PM
449	making it quicker even when it is slowing down.	11/18/2014 4:34 PM
450	Update the computers and wifi	11/18/2014 4:32 PM
451	Can't think of anything	11/18/2014 4:31 PM
452	WiFi strength is too weak sometimes so I can't have access to educational materials online when there are too many people using the internet.	11/18/2014 4:31 PM
453	n/a	11/18/2014 4:30 PM
454	Increase wifi speeds and availability.	11/18/2014 4:30 PM
455	Get a better internet provider.	11/18/2014 4:29 PM
456	Reduce the hacks students receive while using Wi-Fi.	11/18/2014 4:29 PM
457	Improve wifi connectivity across campus. It is great in some hot spots, but can be absent in other areas.	11/18/2014 4:28 PM
458	Provide an extra computer lab because it is always very full.	11/18/2014 4:27 PM
459	Try to prevent shutdowns of the system.	11/18/2014 4:27 PM
460	Improve moodle	11/18/2014 4:23 PM
461	Maybe start by adding more computers to the lobby at the Delano campus.	11/18/2014 4:22 PM
462	BC Should buy more computers for the lobby because students here need them,and have more printers .	11/18/2014 4:22 PM
463	Give students access to the H:\ drive off campus	11/18/2014 4:20 PM
464	Use the cloud for student and teacher profiles for file management. Diamond Technologies hosts a cloud platform locally for school districts.	11/18/2014 4:20 PM
465	faster internet/	11/18/2014 4:20 PM
466	I've noticed that sometimes when I log into Inside BC, if I want to access my email it makes me type in my user name and password again. It gets tiresome because our college assigned emails are so long.	11/18/2014 4:20 PM
467	N/A	11/18/2014 4:19 PM
468	Make wifi more accessible	11/18/2014 4:19 PM
469	Up network speed	11/18/2014 4:18 PM
470	Make instructors be uniform in the way we access their materials (moodle)	11/18/2014 4:16 PM
471	Improve maintenance times	11/18/2014 4:16 PM
472	Better wifi service	11/18/2014 4:15 PM
473	Upgrade wifi	11/18/2014 4:14 PM
474	Provide more computers in delano campus for people to use. And more printers	11/18/2014 4:14 PM
475	Better And Stronger WiFi Network Throughout The ENTIRE Campus. Not Just Specific Buildings Or Classrooms! CellPhone/Tablet -Charging Stations Via Micro USB And Lighting Connectors Inside BC Mobile App - Via App Store And Google Play Store	11/18/2014 4:13 PM

476	Not having to typ in @email.bakersfield.com Or have it fill in after it identifies the correct information.	11/18/2014 4:13 PM
477	Better the wifi at bakersfield college	11/18/2014 4:12 PM
478	We just need more Computer in the Computer Lab.	11/18/2014 4:11 PM
479	Easier website to use.	11/18/2014 4:11 PM
480	Add a computer area just for printing and leaving instead of waiting on people who will be on the computers for hours this way people can go to their BC emails and print the pages needed and leave.	11/18/2014 4:11 PM
481	Give free laptops.	11/18/2014 4:10 PM
482	Extend the amount of time we have every time we are logged on to Inside BC.	11/18/2014 4:10 PM
483	Wi-fi access is spotty in certain areas of campus. For some classes you can not access in the classrooms, but have to stand outside. Needs better coverage throughout the whole campus; this also includes the Delano campus.	11/18/2014 4:10 PM
484	I think everything is good right now.	11/18/2014 4:10 PM
485	Please improve the areas on campus where wifi access is available.	11/18/2014 4:10 PM
486	Don't get rid of books	11/18/2014 4:09 PM
487	A system on the website that keeps grades and assignments fully updated. For students to keep track of personally.	11/18/2014 4:08 PM
488	Update the desktop computers.	11/18/2014 4:08 PM
489	Storage for our supplies (school computers) inside the classroom.	11/18/2014 4:06 PM
490	Wi-Fi should be faster on the computer lab on campus and Wi-Fi	11/18/2014 4:05 PM
491	Continue	11/18/2014 4:04 PM
492	Faster computers	11/18/2014 4:02 PM
493	Some classes do not provide the right amount of time to use our laptops in case we need to.	11/18/2014 4:02 PM
494	If the WiFi access was better I'd be able to bring my tablet to view notes and lookup stuff for class instead of writing everything and trying to remember it when I get home.	11/18/2014 4:01 PM
495	The ASL class is calling for "Go-React" a web site that requires a camera on the computer to complete the assignment. There is supposed to be one computer setup on campus in the LS building 2nd floor.	11/18/2014 4:00 PM
496	When the bomb threat happened the response time was amazing. However, the automated call and text saying saying classes wwere rescheduled needs to be at least 1 hour before the class starts. For many of the BC studens use the GET bus system.	11/18/2014 4:00 PM
497	N/A	11/18/2014 3:59 PM
498	Live online tutors	11/18/2014 3:58 PM
499	Putting complete information online. Having to go between the websites and administration to get all the info was confusing and inconsistent.	11/18/2014 3:58 PM
500	none	11/18/2014 3:58 PM
501	More books	11/18/2014 3:58 PM
502	Faster Wifi	11/18/2014 3:58 PM
503	More access to charging stations for phones/tablets/laptops.	11/18/2014 3:57 PM
504	Allow the the solid world's software to all STEM majors and not just to the students who use it on a daily basis. Doing so will allow for greater inspiration, and motivation as a STEM student and to get them better with the software they could be using in the future.	11/18/2014 3:56 PM
505	Less down time on the inside BC	11/18/2014 3:56 PM

506	I have Windows 7 Pro on my laptop. Would IT be able to set it up to allow me to sign into my student network profile directly from my laptop either from home or on campus Wi-Fi? Not being able to access the Course and H: drives severely hinders my ability to be productive outside of campus computer labs.	11/18/2014 3:55 PM
507	Extending hours a week prior to finals week would help significantly since for many of my classmates and me can only have study sessions in the evening. So extending library hours will allow us to use this recourse along with WiFi and study rooms more efficiently.	11/18/2014 3:55 PM
508	As far as I know nothing needs to be done to better support our academic success. Every thing is perfect.	11/18/2014 3:55 PM
509	Better reception for WiFi on campus	11/18/2014 3:55 PM
510	Stop using Aleks. I learned nothing from that program. It doesn't give you enough times to practice problems and the grading system sucks. Why test people for parts of the curriculum that hasn't even been learned yet? It makes no sense. I had to re-take both math B60 and B70 under Aleks. I feel that if I had just taken the in-class math I could've passed both classes in one semester.	11/18/2014 3:55 PM
511	Improve the Wi-Fi.	11/18/2014 3:54 PM
512	I think everything is going well.	11/18/2014 3:54 PM
513	nothing	11/18/2014 3:54 PM
514	Free printing	11/18/2014 3:54 PM
515	The wifi access should work great for one whole building and not just a few parts of the building. For example the wifi in the LA building is rubbish it doesn't work while inside class but as soon as I get out of the class it works	11/18/2014 3:53 PM
516	In the computer lab, make sure people are using the computers for school work. All too often, I need a computer to do homework and none are available, but there are a handful of students using Facebook or Tumblr. I could be using that computer productively unlike them.	11/18/2014 3:53 PM
517	The computer commons area needs additional computers as there are always numerous students waiting for computers to become available.	11/18/2014 3:52 PM
518	Maybe get finger prints back faster for student workers. I've been waiting over a month now for mine. Don't know if that's anything Tech can help with or not.	11/18/2014 3:52 PM
519	Wifi to reach more areas around campus. In classrooms would be helpful to have access to the wifi.	11/18/2014 3:51 PM
520	Printing form our own personal computers.	11/18/2014 3:51 PM
521	Updating all software like: Microsoft office, internet explore etc.	11/18/2014 3:50 PM
522	Better wifi	11/18/2014 3:50 PM
523	Get Apple computers for the lab. They run faster and can't get viruses as easily.	11/18/2014 3:50 PM
524	An app that has access to all of the aspects within the BC website.	11/18/2014 3:49 PM
525	I would love to use my laptop more but the wireless is so slow..	11/18/2014 3:49 PM
526	Have more WiFi hotspots. Also there are certain classrooms where I do not get service on my phone like the (MS) building. It would be nice if you could figure out the problem in case of emergencies.	11/18/2014 3:49 PM
527	You're doing a good job BC!	11/18/2014 3:48 PM
528	Never switch to Windows 8. The only thing it will do is confuse people a lot.	11/18/2014 3:48 PM
529	Fix computers that are not working in labs asap	11/18/2014 3:48 PM
530	Make the computers log in faster, if you can.	11/18/2014 3:48 PM
531	Increase spots of Wi-Fi access since one classroom that I am in in the Language Arts buildings had a weak connection to the wifi interent	11/18/2014 3:48 PM
532	Allow printing of documents from laptop to printer	11/18/2014 3:47 PM
533	Advertise the technology a bit more	11/18/2014 3:47 PM
534	Have at least one of the classrooms open for students to use the computers	11/18/2014 3:47 PM
535	Fix the projector in MS 26	11/18/2014 3:47 PM

536	The WiFi in the LA building upstairs is really bad. People can't get a signal.	11/18/2014 3:47 PM
537	I think you guys should add chat to the BC website.	11/18/2014 3:47 PM
538	Speed up load times	11/18/2014 3:47 PM
539	Get people in trouble if they use tumblr, facbook, etc. in the first floor of the library where others need to do research and print out work	11/18/2014 3:47 PM
540	Make sure that everything is up to date on the computers. One of the most irritating things is getting an interruption to update Java during your work and not having the access to do it.	11/18/2014 3:46 PM
541	Add a computer lab and library at the Delano campus, please	11/18/2014 3:46 PM
542	Teachers be required to use moodle for every course would better support my academic sucess	11/18/2014 3:46 PM
543	No charge printing	11/18/2014 3:45 PM
544	Quicker wifi. Tell teachers to suggest ebooks	11/18/2014 3:44 PM
545	Get rid of the out-sourced help desk. It's awful.	11/18/2014 3:44 PM
546	I feel as if many students don't know BC offers all of these options. I suggest making these more known to the students on the BC website or InsideBC, which are two things many students frequently get on.	11/18/2014 3:44 PM
547	WiFi all over campus	11/18/2014 3:41 PM
548	Bakersfield college, should have at least one more computer lab, one which is strictly a computer lab, and not able to be a classroom.	11/18/2014 3:41 PM
549	Better help assistants	11/18/2014 3:41 PM
550	Remove requirement to login to Wi-Fi after every disconnect.	11/18/2014 3:41 PM
551	Unsure	11/18/2014 3:41 PM
552	More pay for print ATM machines (not only in the library)	11/18/2014 3:40 PM
553	Speed of wifi is all that comes to mind. Bc is on top of their technology.	11/18/2014 3:40 PM
554	Make sure the computers on campus are up to date with necessary programs for schoolwork, such as mastering chemistry.	11/18/2014 3:40 PM
555	Get better technology	11/18/2014 3:40 PM
556	Better wifi	11/18/2014 3:40 PM
557	Stronger wifi strength and security	11/18/2014 3:39 PM
558	N/A	11/18/2014 3:38 PM
559	Faster wi-fi	11/18/2014 3:38 PM
560	BETTER WIFI ITS SUPER SLOW	11/18/2014 3:38 PM
561	Grades put up	11/18/2014 3:38 PM
562	Show more encouragement on using the labs	11/18/2014 3:38 PM
563	Fix the issues with the computers you currently have in a timely manner.	11/18/2014 3:38 PM
564	n/a	11/18/2014 3:38 PM
565	Better pc's	11/18/2014 3:38 PM
566	Better and faster wifi	11/18/2014 3:37 PM

Q4 When you need support for school-related technology activities, which sources do you typically use?

Answered: 1,103   Skipped: 76

Answer Choices	Responses	
Ask your peers, friends or family	**57.21%**	631
Ask your instructors	**49.23%**	543
Ask the lab assistants	**21.58%**	238
Search Google, YouTube, or another online source	**46.33%**	511
Use the BC Help Desk services	**15.87%**	175
Total Respondents: 1,103		

#	Other (please specify)	Date
1	Ask friends because I hate going to the website for anything whatsoever. Nightmare design.	11/25/2014 3:25 PM
2	Try to figure it out	11/24/2014 4:01 PM
3	I typically can't find assistance in the computer labs in the lower level of the library.	11/23/2014 1:03 PM
4	have more wifi stations set up with comfortable settings that are relaxed and family like atmosphere where you can talk and discuss and learn by others.	11/21/2014 11:42 PM
5	Haven't really had any problems other than learning to navigate a new system (new student at BC)	11/20/2014 11:41 AM
6	Just try to figure it out.	11/20/2014 11:04 AM
7	I use services in the BC Library website, but I don't think I've used the Help Desk.	11/20/2014 9:12 AM
8	Vet lounge or EOP&S	11/20/2014 7:35 AM
9	bc library	11/19/2014 11:46 PM
10	Depends on what the assignment is.	11/19/2014 9:53 PM
11	I dropped a computer class due to frustration and unable to keep up, technology slow and severe hand cramping.	11/19/2014 5:22 PM
12	The librarians are helpful	11/19/2014 4:32 PM
13	trouble shoot with the party responsible for the program or ask an instructor.	11/19/2014 3:09 PM
14	Basically I use them all.	11/19/2014 2:44 PM
15	I have lot of knowledge in computers but if i dont i ask my teachers	11/19/2014 12:31 PM
16	It depends on the situation	11/19/2014 12:10 PM
17	NO.	11/19/2014 9:43 AM
18	I suggest that the availability of technology should be mentioned in the SEP class to ensure all students are aware of available resources. It may already be covered in orientations but I was not offered an orientation as a new student.	11/19/2014 9:13 AM
19	The lab assistance are great people, and always will to go the extra mile, well at least a few of them.	11/19/2014 8:50 AM
20	fellow student and any place else I can think of	11/19/2014 7:52 AM
21	used whatever was available at that moment	11/19/2014 4:49 AM
22	Instructor, lab assistant, peers, internet.	11/18/2014 9:02 PM

23	I haven't needed to.	11/18/2014 6:12 PM
24	Not at all.	11/18/2014 5:48 PM
25	Some of your lab assistants are very helpful in our Excel and Access homework; things that we don't understand to do, but others are totally not knowledgeable about it. It would be nice that all who would be working as assistants really know the programs mentioned.	11/18/2014 5:44 PM
26	I didn't know there was a BC Help Desk Service.	11/18/2014 5:07 PM
27	The Internet gives wonderful advice along with the BC peoples who want to serve. For example, the workers are few in number who serve, the remaining takes clues from each other to sabatose the printer in ways of: manipulating the printer to only print on copy out, at a time; thus, swicking your card each time, per one copy; or asking if copies at leftover at the printer and one is coming, just to have those -certain- clerks tear them up as you approach them, and so on the bullying goes in this arena, also.	11/18/2014 5:02 PM
28	I asked the disabled student counselors and advisers	11/18/2014 4:34 PM
29	The library computer commons student assistants, and they will refer to Bob Schimmin, who has helped me.	11/18/2014 4:00 PM
30	We have a Help Desk service?? O.o	11/18/2014 3:55 PM
31	The libary commons staff is nice with answering questions.	11/18/2014 3:48 PM
32	N/a	11/18/2014 3:38 PM

Q5 Tell us what assistive technology you've used in your classroom or lab.

Answered: 969   Skipped: 210

Answer Choices	Responses	
I don't use assistive technology	**94.63%**	917
Kurzweil	**1.14%**	11
Jaws	**0.62%**	6
Zoomtext	**1.24%**	12
Read and Write Gold	**1.96%**	19
Windows Magnifier	**2.89%**	28
Balabolka	**0.31%**	3
Calibre	**0.62%**	6
NVDA	**0.10%**	1
Dragon	**1.24%**	12
Total Respondents: 969		

#	Other (please specify)	Date
1	In larged Text.	11/24/2014 10:50 PM
2	never knew about them	11/23/2014 11:03 PM
3	Radiology programs	11/23/2014 3:33 PM
4	ITV	11/23/2014 10:08 AM
5	SPSS	11/22/2014 11:52 AM
6	culinary computer programs for homework	11/21/2014 11:42 PM
7	platolab in the success lab	11/21/2014 9:24 AM
8	Never been informed about any of these programs	11/20/2014 10:02 PM
9	as I mention earlier, this programs are only for students with disabilities so regular students that don't have disability cannot use it. Unless a student is in the class of technology for students with disabilities.	11/20/2014 5:25 PM
10	I don't know what any of those programs are.	11/20/2014 11:41 AM
11	I absolutely hate windows magnifier. If I accidently activate it, I end up needing to restartthe computer.	11/20/2014 9:12 AM
12	Spss	11/19/2014 9:44 PM
13	SolidWorks	11/19/2014 9:26 PM
14	clickers	11/19/2014 8:33 PM
15	SPSS	11/19/2014 7:50 PM
16	I want and need to use dragon.	11/19/2014 5:22 PM
17	I haven't used any of them	11/19/2014 4:42 PM
18	Never has been offered or needed.	11/19/2014 3:00 PM

19	I would use--dragon if it were available. I'm a DSPS Student.	11/19/2014 2:28 PM
20	moodle, mitchell on demand all data Atech simulation software	11/19/2014 11:18 AM
21	CART	11/19/2014 11:03 AM
22	Moodle	11/19/2014 10:10 AM
23	none of the above	11/19/2014 10:02 AM
24	NO.	11/19/2014 9:43 AM
25	I have never heard of these and I'm not aware of what they are. I started taking classes in Fall 2011.	11/19/2014 9:13 AM
26	Training student workers on how the programs function would be great because sometimes there is a waiting period for information about the programs to be supplies or found	11/19/2014 8:50 AM
27	plato or aleks or google	11/19/2014 8:47 AM
28	I did not know these exsisted.	11/18/2014 9:58 PM
29	i don't know if MyMathLab counts?	11/18/2014 8:26 PM
30	Moodle	11/18/2014 8:06 PM
31	Computer	11/18/2014 7:32 PM
32	Not sure what these assistive tech even are.	11/18/2014 6:35 PM
33	Spss	11/18/2014 6:27 PM
34	Ebscohost	11/18/2014 6:16 PM
35	digital projector	11/18/2014 5:59 PM
36	No one told me about these programs	11/18/2014 5:44 PM
37	My computer usage is only for the BASIC Computer Service of: Microsoft Windows/THANK YOU FOR THIS SURVEY. IT FEELS RIGHT AND WILL MAKE HUGH DIFFERENCES; THANK YOU!!!!	11/18/2014 5:02 PM
38	When I do use it	11/18/2014 4:58 PM
39	word. Office	11/18/2014 4:08 PM
40	I signed up for Dragon, there was no one to teach.	11/18/2014 4:00 PM
41	Pearson	11/18/2014 3:41 PM