Summary of 2014 Technology Needs Survey

Survey available April 3 to 24, 2014

138 responses

1. **What portion of your day-to-day job activities relies on technology:** 108 saying 75-100% they do relies on technology
2. **BC sponsored hardware:** 127 people used BC desktop, 33 use BC laptop, 15 use BC tablet, 72 use BC projector
3. **Personal equipment usage:** 35 use their own laptop, 36 use their own tablet, 11 use an iPod, 22 used their own digital camera, 12 used their own digital video camera, 32 use their own printer, 9 use their own projector, and 40 use a remote clicker for advancing slides.
4. **Top 8 software packages** (used by 40% or more of people): Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Adobe Reader, Adobe Acrobat, Banner, InsideBC, and Curricunet.
5. **Use of technology + personnel needs:** 132 people are confident in their ability to use the technology, 91 people know how to use technology to achieve their course SLOs, 99 people said their technology was up-to-date and well-maintained, 133 said that technology was imperative to their job function, 103 people said they would achieve better outcomes if they had new or improved technology, 51 did NOT know how to request new technology, 125 DID know how to request tech support, 126 received the tech support when they request it, and 117 were satisfied with the service they receive.

Short answer
Items listed are the one mentioned more than a few times.
6. If you think you would benefit from new technology, please explain: <repeated answers of 75 total responses only> need for increase wi-fi coverage; replace TVs in classrooms with projectors; need for new, faster equipment; doc cameras in all classrooms; some prefer Blackboard over Moodle (no comments favoring Moodle).
7. If you think BC as a whole would benefit from new technology, please explain: <repeated answers of 48 total responses only> technology in every classroom with computer + projector; not satisfied with Moodle; need to update computer hardware.
8. If you have another concern about BC technology, please explain: <repeated answers of 50 total responses only> more current faster technology; hardware problems due to age of equipment; IT doing the best it can with limited staff BUT limited staff negatively impacts the service that should be provided;