

Student Success Technology Updates

College Council
December 10, 2021

Student Portal Considerations



Why consider a new student portal? Why not just keep the portal we have now?



From a Guided Pathways perspective, how might a new student portal help our students in each of the four pillars?



What are the costs associated with these new portals for our college/district?



What are the IT criteria/challenges that we need to consider?

BAKERSFIELD COLLEGE

STUDENT RESOURCES

ACADEMICS

Catalog

Degrees & Programs

Finals Schedule

Graduation

Online Class Help

Transcripts

And More

ADMISSIONS

Admissions Info

Class Schedule

Class Search

Enrollment Steps

Probation

Tuition Information

And More

STUDENT SERVICES

Career Center

Counseling

Delano Campus

Financial Aid

Health Center

Library

And More

STUDENT LIFE

Athletics

BCSGA

Clubs/Organizations

KVC Student Discount

Student Life Office

Renegade Rip

And More

RESOURCES

Bookstore

Campus Map

Emergency Prep

Help Desk

Parking Info

Public Safety

And More



Search



Dashboard

Activity

Tasks 3

Announcements 7

Discover

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Shortcuts

Tools

View all

Student Tools

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Courses - Canvas

Office 365

Everyday Tools

Course Registration

Grades

IT & Library Help Desk

Popular Tools

Room Booking

Dashboard



Alert

1mth

Don't forget to enroll for the next term! Please speak to your advisor should you need more information.



Courses

Eng 291 Early British Literary History

You received an A on your midterm paper.

MAT 205 Discrete Mathematics

CS 235 Data Structures and File Processing

CS 310 Computer Organization

View Gradebook



Office 365

Email

Files

Study session tonight
Are you coming to tonight's study session...

Outdoor club: Weekend 14er
Don't let pandemics get you down. Hike M...

Campus on Wheels: Wednesday
Got wheels? Ride around campus with us!

Future Educators of America
Learn the unexpected ways online...

New research builds COVID-19...
One of the toughest mysteries to crack...

See All Emails



Student Calendar

Today

Ends at 8:00pm
Special Assembly/Advisory Schedule

All day
Orientation Week

November 24

9:00am - 8:00pm
Future Business Leaders of America...

4:30pm - 7:00pm
Battle of the Books

November 25

Load More



Academic Profile

GPA **3.92** Courses completed **24/120**

Major
Computer Science

Advisor



Balances

Financial Aid Balance **\$2105.30**

Bookstore Dollars: **\$98.14**



Twitter

Path
@meet_path

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View Gradebook

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BC Student Information Desk



Student Information Desk

We can help you with enrollment, account holds, academic advice and more.

- Monday - Thursday: 8 a.m.-6 p.m.
- Friday: 8 a.m.-12 p.m.
- Saturday: 9 a.m. to 1 p.m.
- Sunday: 10 a.m. to 2 p.m.

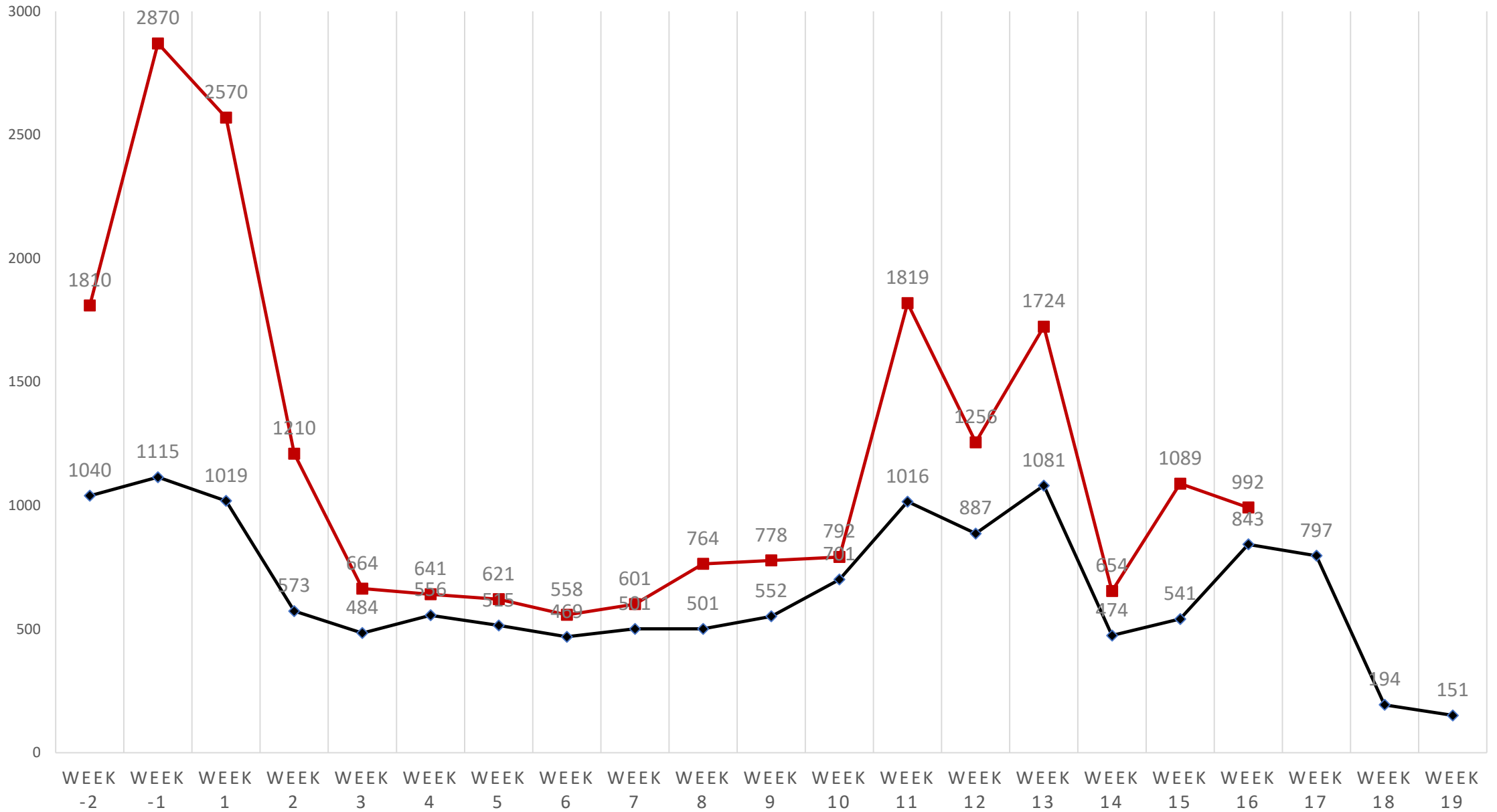
[Go to the Student Information Desk](#)

No. of Instances of Students Entering SID

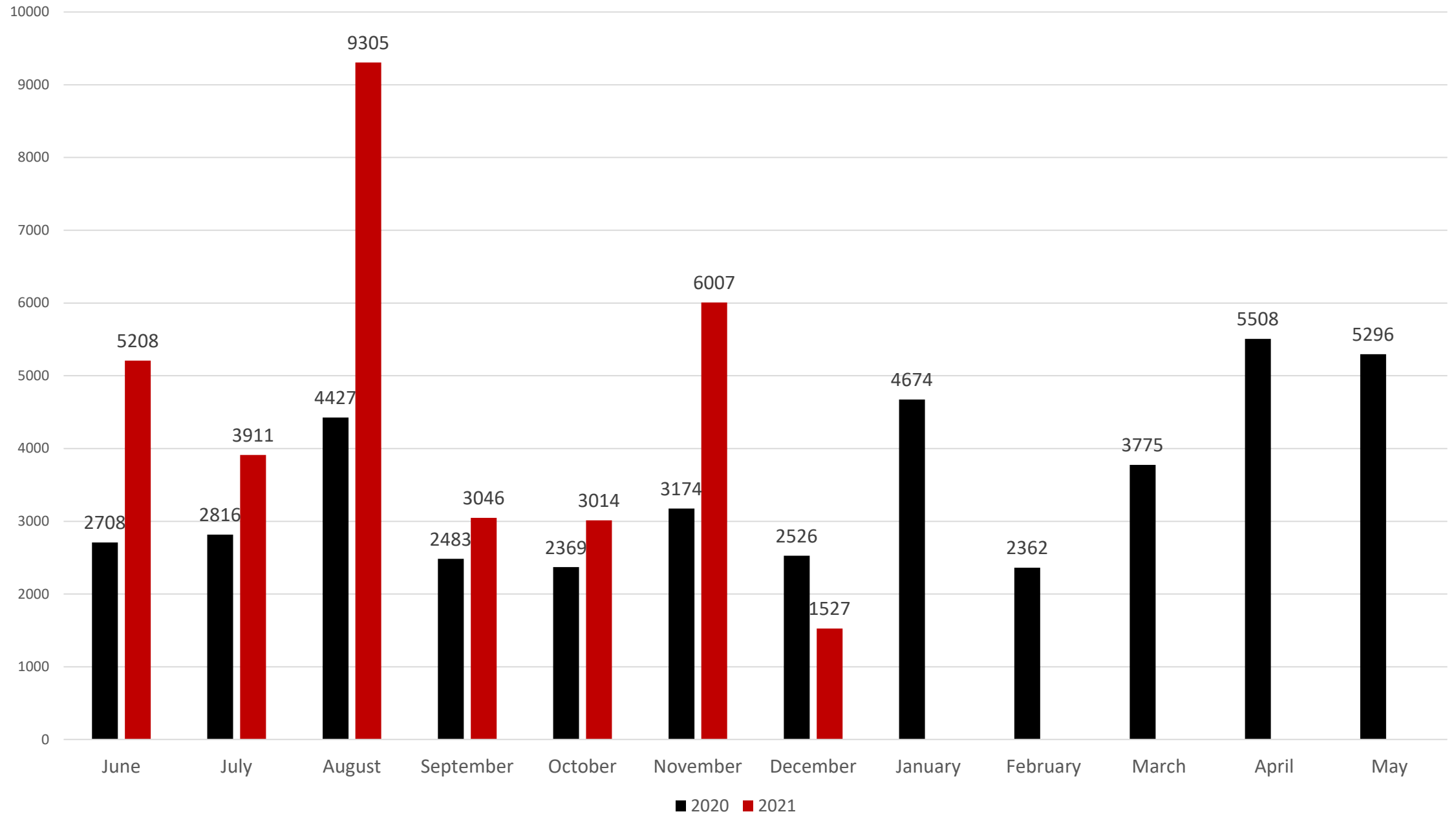
	Fall 2020	Fall 2021	Percent Increase
Week -2	1040	1810	74%
Week – 1	1115	2870	157%
Week 1	1019	2570	152%
Week 2	573	1210	111%
Week 3	484	664	37%
Week 4	556	641	15%
Week 5	515	621	21%

SID STDUENT COUNT FALL'20 VS FALL'21

◆ Fall 2020 ■ Fall 2021



Monthly SID Count 2020 vs 2021



SID Satisfaction Survey

- 1860 Students surveyed who visited the SID in November
- 157 Responses (8%)
- This was the first visit to the SID for 31% of the responders
- 46% of the students received assistance from 2 or more departments
- 95% of the students indicated that they would use the SID again if needed