BAKERSFIELD COLLEGE HOMELESS INITIATIVE

Hire Up

"Homeless to a Job" in 6 months

24 participants from **The Mission at Kern County**

Basic Office Skills Certificate (Noncredit)

Employment Partner

Step 1 Orientation & Registration

Step 2 Career & Life Skills Instruction
- Cohort 1 begins in spring 2020 with the goal of completing the Basic Office Skills Certificate.
- Anticipated completion of the certificate program is one month
- Costs covered by BC

Step 3 Job Development
- Resume building
- Interview skills workshop
- Job readiness training

Step 4 Transition to Employment

Step 5 Ongoing Support

Course Offerings Include:

- Introduction to Careers
- Office Procedures
- Best Practices in Customer Service
- Computer for Beginners
- Learn to Type
- Introduction to Word Processing Software
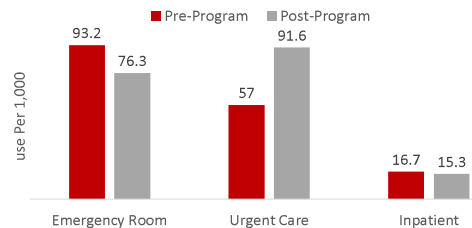- Word Entry for Food Service Worker

The Homelessness Data Initiative

An Initiative of the Kern County & Bakersfield Homeless Collaborative

- **Our Community needs housing**

  In 2018, Kern County saw a 9% rise in homelessness and a 38% increase in the number of unsheltered people.

- **Our College needs housing**

  18% of community college students experienced homelessness in the past year.

- **Health and Homelessness**

  Results indicate that when housing and health agencies work together, positive health outcomes can be realized.

Shifting to More Positive and Proactive Health Services Usage

Pre-Program | Post-Program

	Pre-Program	Post-Program
Emergency Room	93.2	76.3
Urgent Care	57	91.6
Inpatient	16.7	15.3

use Per 1,000

By improving the quality and effectiveness of the health services, the cost of health services actually declined by 26% from pre-program to post-program!
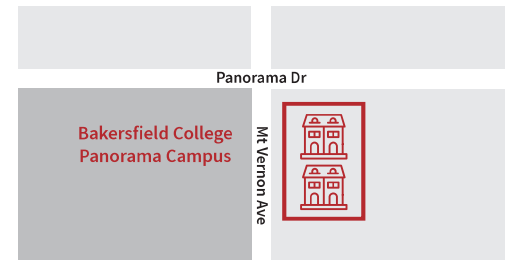
Supplemental Data Collection & Surveys

Local Homelessness Surveys
BC faculty and students surveyed 80 individuals accessing services at local missions and soup kitchens. They found 61% slept in shelters, 67% were in contact with relatives, 37% had a cell phone, and 33% received financial support.

The Project Hope Survey is now included in the Bakersfield College intake form. Administered by Starfish in partnership with the Hope Center for College, Community and Justice, the survey includes information regarding food and housing insecurity faced by college students.
Learn more at **http://bit.ly/Hope-4-College**

The Bakersfield College Housing Project

What is it?

The Bakersfield College Housing Project is a proposed 43-unit affordable housing facility to be located on land owned by Bakersfield College in close proximity to the main campus.

Who is involved?

Partnership

BAKERSFIELD COLLEGE · HOUSING AUTHORITY OF THE COUNTY OF KERN

Panorama Dr

Bakersfield College Panorama Campus

Mt Vernon Ave

At an estimated Cost of $8 Million the proposed affordable housing development will be located on a 0.69 acre vacant lot directly across the street from the BC campus. It will provide shelter to 48 students.
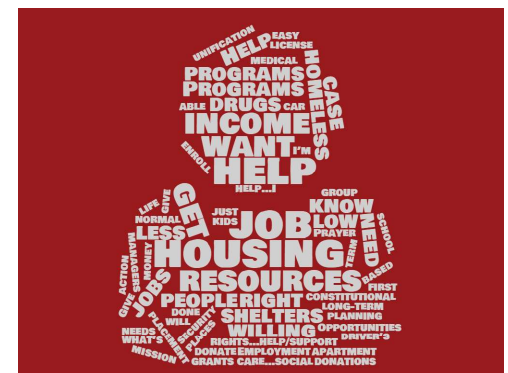
"…job placement would help …I just want a normal life again."
"…a job. Please help me, I need a job."

BAKERSFIELD COLLEGE

The Homeless Management Information System (HMIS)

What is an HMIS?

An HMIS is a computerized data collection tool specifically designed to capture client-level information over time. Data collected include the characteristics and service needs of those experiencing homelessness as well as the services and possibly cost of services provided to these clients.

Bakersfield College, Adventist Health and other members of the Bakersfield-Kern Homelessness Collaborative are exploring the use of the HMIS as the main data collection and sharing portal for identifying unsheltered and housing insecure individuals along with the service utilization of these individuals. The HMIS system is administered by Kern Behavioral Health & Recovery Services (KBHRS) and currently includes data points on 85% of homeless individuals in the Bakersfield area.

Workplan

- Develop and vet all agency-level MOUs and BAAs necessary to authorize sharing of data.
- Develop updated, comprehensive client consent form.
- Share high level data from existing reports and mine to generate excitement & project buy-in.
- Secure new funding to allow use of the Bakersfield-Kern HMIS to be expanded to include new partner agencies and capabilities. Current HUD grant of $80,000 is insufficient to allow expansion of the system.
- Grant all agency partners access to the Coordinative Data Entry Program which will function as an umbrella program within the HMIS to allow for greater sharing.
- Access and analyze data for opportunities to improve services, outcomes, and efficiency.

Key Research Questions

How can we improve services and outcomes for unsheltered individuals in and around Bakersfield?

Can we identify and improve case management of high utilization/high cost clients?

Caveats and Challenges

Obtaining client consent that complies with privacy requirements of HIPAA & FERPA.

Some referrals are highly sensitive and typically not shared (e.g., mental health, substance abuse, HIV status).

Key partners

Adventist Health Bakersfield	Good Samaritan Hospital
Bakersfield College	Kern County
Bakersfield Homeless Center	Kern BHRS
Clinica Sierra Vista	Kern Housing Authority
Community Action Partnership of Kern (CAPK)	Kern Health System
Dignity Health	Kern Medical