

Standard II.C

Student Support Services

II.C: Student Support Services

- How do we make sure that the student support services we provide *outside the classroom* support the learning that happens inside the classroom?
- How do we make sure that student activities outside the classroom are still learning environments that foster students' abilities to think critically, communicate effectively, and demonstrate competencies and skills in order to engage productively in their communities and the world?

II.C: Student Support Services

- Standard #1: Regularly evaluate our student support services and show that they do support student learning regardless of how + where the student takes a class.
- Standard #2: Assess the learning support outcomes and use that assessment to make improvements in the student support we provide.
- Standard #3: If we teach somewhere, we provide great student support there as well.

II.C: Student Support Services

- Standard #4: Co-curricular programs and athletics are also places where learning happens and are an integral part of BC's social and cultural environment.
- Standard #5: We provide accurate & effective counseling & advising that enables students to understand what they need to do to get their degree/certificate and then transition to more education or a good job.

II.C: Student Support Services

- Standard #6: Our admission policies match our mission, are fairly applied, and students at the start are clear about how to get their degree/certificate and then transition to more education or a good job.
- Standard #7: Our placement methods are unbiased and work properly.
- Standard #8: Student records are secure and confidential and we follow published policies about their release.

Standard III.C

Technology Resources

Standard III.C: Technology Resources

- How do we effectively use our computer/AV technology to achieve BC's mission and to improve academic quality and institutional effectiveness?

Standard III.C: Technology Resources

- Standard #1: We have the technology we need to take care of all our operations.
- Standard #2: We have a technology update/replacement plan to meet our mission and we follow it.
- Standard #3: We have reliable technology resources wherever we teach classes.

Standard III.C: Technology Resources

- Standard #4: We train our employees in how to most effectively use the technology to do their job.
- Standard #5: We have policies/procedures about appropriate use of technology.

Standards II.C & III.C

Student Support Services + Technology Resources