

## **Rationale for AVC Ed Services**

A position similar to the AVC of Educational Services has existed in KCCD in the past and offered essential support to the Educational Services operations for all colleges. Carried out by a former BC president, the work of what would now become the AVC, Ed Services included meeting regularly with college Vice Presidents of Student Services, college Student Services Deans and Directors to coordinate district wide student support services, initiatives, categorical funding and other projects. In this role, the administrator facilitated dialog on key district-wide student services issues, reviewed and managed the sending of categorical state-level reports, and initiated action by colleges' Student Services Divisions as required due to changes in California legislation, Education Code or KCCD Board Policy.

KCCD's AVC of Educational Services also plays a critical role in filling the void in technology selection, acquisition, training, and implementation for software to meet instructional and student services operational needs. While KCCD's IT department ensures that technology solutions are compatible with our operational systems, practices and procedures, no one was coordinating the implementation of technology solutions with an eye toward the instructional and student services requirements. The AVC of Educational Services leads this charge, bringing together the right mix of instructors, student services personnel, technology workers and vendors to meet the needs of our district. Integral in this process is the requirement that the AVC, Educational Services work with all participants to find a unified solution that both meets the needs of three campuses and can mitigate the workload on an IT Department that is most often stretched too thin.

Finally, now that KCCD has moved to the Community College League of California Board Policy language and format, the AVC of Educational Services oversees the transition of district policy and procedures related to Section 5, Student Services. This effort includes coordination of policy restructure with recommendations being vetted by the AVC through participatory governance groups before being presented to the Board of Trustees for adoption.