

Book Advisory Committee Meeting

Minutes

1/24/24

Roll Call: Sara Wallace, Melissa Ysais, Calvin Yu, Andrea Thorson, Patrick Staten, Fabiola Butcher, Liliana Linares, Michael McNellis, Rita Jones

Old Business:

- Updated: FCDC Presentation/AS report/eCampus
- Trending book order issues

New Business:

- Books being changed without faculty, chair, or dean knowledge/consent. Refunds problematic in processing and taking a long time to get refunded.
- Start reading contract
- Orders with multiple items being split and given different order numbers without informing students.
- Books not ordered on time by eCampus costing more because they didn't order on time and charging students both markup and late fee making book about \$100 more.
- Question: Where does Dual Enrollment order their books? Week 2 and students don't have books yet. HS teachers report that this is a continuing problem. Answer: They don't go through the system. HS is responsible for paying for books. Faculty submit book orders to the coordinators and HS. Issue might be that HS is new and they don't know the process yet, but older schools also occasionally have this problem.
- Feedback on BC printing packets: Joe reports that packet process has been "flawless". Seems like it is working well since there are no complaints yet in areas that had problems las semester.
- Bookstore hours changed from 8-4 to 10-5.
- BAC to meet with campus store manager up to 4 times annually, per contract.
- Contract does or does not permit faculty to tell students they can seek books other places than bookstore. Presentation said it offered more freedom than B&N contract that forbade it. Language on contact says "exclusive" but what does that mean? Language changed between March and April versions of contract. Exhibit C is also different.
- Michael to send contract for everyone to read for next meeting. Discussions about possibly having that meeting in person to make going over the contract together easier.

Meeting Closed. Next Meeting: 2/7/24