

1.

A. **shermaine cox**

I had kept getting emails that i owed money. I really didn't know how to not uncheck the box during registration. I didn't check the box or unchecked the box and i didn't use any services for that semester. I was giving the instructions to appeal the situation and i hope this will clear all the matters regarding this. I do attend certain games and would like all the discounts but didn't sign up and didn't receive any the wonderful options available thank you for taking the time to review my application and have a blessed day. BC go renegades.

B. **Brenda Rodriguez**

Hello my name is Brenda Rodriguez and I accidentally clicked on the student service sticker that's costs \$15 and I do not know how to remove that out of my balance because I do not want to purchase it or have any pending purchases on my account. I do not want it because I do not use any of the services at school like eating on campus and attend any games, besides purchasing books at the book store, but maybe in the future I will purchase one, but not now because I do not need it and do not know how to use it. Thank you and sorry for the inconvenience.

C. **ava mclean**

I had no idea that I was able to use services to benefit me. I was not aware that I could have this waived until I was charged a fee. I do not use these services. I will never use these services, and I was unaware about this being charged to my account. I also never received a sticker to even have these services benefit me. I am requesting a refund due to me being unaware or unknowledgeable about this situation. I was told that I can still use this for the summer, at this time I will be moving and I will not need these service for summer time.

D. **Mia Lopez**

I am asking that these charges be disputed because I never utilized these services or received a sticker. I am not even entirely sure what the BCSGA Sticker is. I also did not attend school here at Bakersfield College in the Fall of 2018 or any other college at that. Please remove these charges from my account in the following amounts of \$15 increments. I believe that this optional service was selected accidentally when I registered for courses. Again, I never utilized or knowingly selected the BCSGA sticker. If you have any further questions

E. **Johana Solis**

I was not aware that I was purchasing the sticker I just thought I was paying off my registration debts, therefore, for the aforementioned semesters I never went in and picked up the KVC stickers. I have not reaped the benefits that come attached with the sticker so I was hoping that because of this I would be able to get a refund. This last time I went in to pay off my debts I was informed of this situation by the ladies who work in the business administration office and they suggested I file a refund claim. They guided me to this website and told me that this pertained to the semesters I indicated. Thank you for your time and consideration.

F. **Adeana Williams**

Although I am an avid supporter of Bakersfield College Student Government Association or better yet, SGA, I did not purchases these discount card. Not only that but I also unaware that I needed to select a box. I am requesting that all the BCSGA fee's be removed from my account. Also moving forward I will be more mindful of the box and check it. Thank you for your time and please let me know if you need anything.

This statement did not reach your 100 word minimum; therefore, I needed to write this statement. Thank you !

G. **Adrian Marquez**

I was not aware of this services, therefore, I never applied or I did not even try to purchase any of these kind of discount cards, KVC stickers or student service sticker. The only reason that I noticed i was getting charged for these services that I never used was because I received a billing statement for a lot more money than what I was expecting. I was only expecting to pay for my enrollment fees. I believed I should get a refund because like I stated before I did not applied for these services and I'm not planing on using them in the future either.

H. Joseph Mawhinney

I was register for classes and accidentally pushed on it I thought it was for my classes I really didn't mean to click on it and at this time I really can't be purchasing stuff that is not in my budget now that I am going back to school for the first time in over 13 years I'm really really really really sorry that I am in convincing you with a refund but at this time I can't get the bcsga I will look into next semister getting it but if you could refund me this once I would really appreciate it

I. Zorayna Daniel

I didn't benefit from this! I buy all my school stuff out of pocket and I have not notice I am being charge from this every semester. I need my refund! I have been buying my stuff and I have not use any of the benefits offer. I need my refund so I can purchase some of my school stuff and be able to be compensated! This is not fair not able to be notified that it is automatically added without being notice everytime you enrol every semester. I don't need to py extra for this. Please give me my refund.

J. Karina Garcia

Hello my name is Karina garcia I paid for 4 BCHGS On 8/21/2019 and I only need one I would like a refund for the extras I won't need I also have the bog waiver for 2019-2020 when I was online I paid the amount stated it was from past semesters that I owed money for and it also charged me for 4 cards that I don't need. My number is+16614465322 my address is 8604 Eakins drive please call me if you need more information or if I need to go in person.m to speak to someone Thank you Sincerely Karina t Garcia

K. lissette Trujillo

No one advised me that the sticker was optional and I was not informed to pick it up. If I had been informed about it, then it would have been of great use to me, but for those semesters I bought my scantrons and did not use any of the discounts or benefits. Basically I lost money that I could have used for other important materials at the time. I took a break from school, but now I am coming back and an advisor informed me about the student services sticker being optional, which before no one had informed me of. So I would appreciate a compensation for what I had been paying for something I had not used.

2.

A. Tiffanie Brightwell

I am the Public Health Teacher at Wasco High School. I have a duel enrollment class with BC. My course is Public Health with Lisa Villanueva-Caputo. I thought I had to register for the course; however, I do not. I dropped the class, yet the student fees did not. I had a student fee of \$15, could you please remove this charge. Thank You.

.....
-Tiffanie Brightwell

B. Arely Martinez

My name is Arely Martinez. My BC student IDS is @00712763. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. I have been charged the 15 dollars SGA fee. According to the Rural Initiatives Program Manager, Manuel

Murralles, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

C. Enrique Carrillo

My name is Enrique Carrillo. My BC ID is @00656130. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murralles, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

D. Kaylee Rodriguez

My name is Kaylee Rodriguez. My BC student ID is @00709083. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murralles, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

E. Benjamin Adamak

My name is Benjamin Adamak. My BC ID is @00712769. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murralles, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

F. Cassandra Hinojosa

My name is Cassandra Hinojosa and my BC ID is @00708983, I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murralles, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

G. Kianna Rubio

My name is Kianna Rubio-Pergis. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. I have been charged the \$15 SGA fee. According to the Rural Initiative Program Manager, Manuel Murralles, I was likely charged this fee because I forgot to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge of \$15. I was under the impression that I am not supposed to be charged this because I am taking this class through my high school, which is Wasco Union High School.

H. yareli campos

My name is Yareli Campos. My BC ID is @00712771. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murralles, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

I. Rosa Carrillo Mercado

My name is Rosa G. Carrillo Mercado. My BC ID is @00713968. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

J. Juan Perez

My name is Juan Perez. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the 15 dollar SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

K. Axel Mejia

My name is Axel Mejia Rivera My BC ID is @00712775. I am a Wasco High School student taking a Bakersfield collage dual enrollment course on the high school campus. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school

L. Savannah Hicks

My name is Savannah Hicks. My BC ID is @00712766. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school

M. Jesus Ojeda

My name is Jesus Ojeda . My BC ID is 00712759. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

N. Jared Torres

My name is Jared Torres. My BC ID is @00629497 . I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

O. Oscar Pelayo Salgado

My name is Oscar Pelayo Salgado. My BC ID is@00712760. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

- P. Ruby Pina
My name is Ruby Pina. My BC IS is 00709319. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The Course is History B2. I have been charged the \$15 SGA fee. According to Rural Initiatives Program Manager, Manual Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.
- Q. Mauricio Velasquez
My name is Mauricio Velasquez. My BC ID is 00629267. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to contemplating registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.
- R. Sebastian Figueroa
My name is Sebastian Figueroa. My BC ID is 00712761. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. according to the Rural Initiatives Program Manager, Manuel Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I an taking this class through my high school.
- S. Jose Ojeda
My name is Jose Ojeda . My BC ID is @00712758 . I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.
- T. Angel Almazan
My name is Angel Almazan .My BC ID is 00712757 .I am a Wasco high school student taking a Bakersfield College Dual Enrollment course on the high school campus.The course is History B2 .I have been charged the \$15 SGA fee.According to the Rual Initiatives Program Manger,Manuel Murrallas,I was likely charged this fee because I may have forgotten to uncheck the box prior too completing Registration.He sent me this link to dispute the SGA charge.I was under the impression that i am not supposed to be charged this fee because i am taking this class through my high school .
- U. Yesenia Padilla
My name is Yesenia Padilla . My BC ID is @00656057 . I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.
- V. Estefini Lucero
My name is Estefini Lucero. My BC ID is 00656153. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to

completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

W. Mikayla Orozco

My name is Mikayla Orozco . My BC ID is 00712842 . I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallles, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

X. Nancy Acosta

My name is Nancy Acosta . My BC ID is 00656106 . I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallles, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

Y. Nicholas Gutierrez

My name is Nicholas Gutierrez. My BC ID is 00656032. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallles, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

Z. Marilyn Memis

My name is Marilyn Memis. My BC ID is @0065066. I am a Wasco High school student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is history B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallles, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that i am not supposed to be charged this fee because i am taking this class through my high school.

AA. Jasmine Ruvalcaba

My name is Jasmine RUvalcaba . My BC ID is 00656055. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallles, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

BB. guadalupe Nolasco

My name is Guadalupe Nolasco . My BC ID is @00712840 . I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallles, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

CC. jennifer luna

My name is Jennifer Luna. I am a Wasco High School student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is history B2. I have been charged the \$15 SGA fee. According to the Rural Initiatives Program Manger, Manuel Murrallles, I was likely charged

this fee because I may have forgotten to uncheck the box prior to completing registration. he sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

DD. Alexander Ocampo

My name is Alexander Ocampo. My BC ID is @00712832. I am a Wasco High Student taking a Bakersfield College Dual Enrollment course on the high school campus. The course is History B2. I have been charged a \$15 SGA fee. According to the Rural Initiatives Program Manager, Manuel Murrallas, I was likely charged this fee because I may have forgotten to uncheck the box prior to completing registration. He sent me this link to dispute the SGA charge. I was under the impression that I am not supposed to be charged this fee because I am taking this class through my high school.

EE. Crystal Velasco

I am a Wasco high student and I accidentally checked the box when I wasn't supposed to and my BC adviser said so.....