

Samantha Felix

Bakersfield, CA 93309

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Authorized to work in the US for any employer

Work Experience

Counseling and Advising Peer Mentor

Bakersfield College - Bakersfield, CA

August 2023 to Present

Sales Associate

T-Mobile ~ Exclusive Wireless, Inc. - Wasco, CA

February 2023 to July 2023

Manager

Spacetel LLC Cricket Wireless AD - Bakersfield, CA

August 2021 to January 2023

Handled day-to-day operations

- Managed shifts
- Made weekly deposits
- Trained All new employees
- Assured customer satisfaction at all times
- Managed sales
- Did count of all store merchandise weekly to keep up with what is in stock

Sales Associate

Cricket Wireless - Bakersfield, CA

March 2020 to October 2020

- floor sales
- cashier and register transactions
- Sold phones and plans
- Answered product and service related questions
- Explained and negotiated phone contracts
- Provided outstanding customer service

Education

Currently working towards associates degree in Elementary Education

Bakersfield College - Bakersfield, CA

August 2023 to Present

Cosmetology college in Cosmetology

Milan Institute-Bakersfield - Bakersfield, CA

September 2021 to March 2022

High school or equivalent

Bakersfield High School - Bakersfield, CA

August 2014 to August 2018

High school or equivalent

Skills

- Great customer service
- Active listening
- Fast learner
- Handle difficult situations well
- Bilingual
- Customer service
- Multilingual
- Sales
- Cash handling

Assessments

Retail customer service — Proficient

April 2023

Responding to customer situations in a retail setting

Full results: [Proficient](#)

Sales skills — Proficient

April 2023

Influencing and negotiating with customers

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.