## **Default Question Block**



Welcome to the Accreditation and Institutional Quality survey of **BC** and **KCCD Services** rendered in the **Fall 2022 Term!** Your responses to this survey are anonymous and we ask that you refrain from including identifying information about yourself or anyone else in the open text boxes, as well. Your feedback on this survey will be shared and used to improve Bakersfield College. Thank you for your participation!

Indicate the extent to which you agree that the following **Bakersfield College** services and departments have provided you with **effective service**. If you do not have any basis to evaluate the service provided by an area, select "N/A" (not applicable).

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	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	N/A
Academic Technology (e.g., Canvas, Professional Development)	0	0	0	0	0	0
Admissions & Records	0	0	0	0	0	0
Bookstore	0	0	0	0	0	0
Budget & Finance	0	0	0	0	0	0
Counseling and Advising	0	0	0	0	0	0
DSPS	0	0	0	0	0	0
Event Scheduling	0	0	0	0	0	0
Financial Aid	0	0	0	0	0	0
Food Service (cafeteria)	0	0	0	0	0	0
Food Service (Renegade Room)	0	0	0	0	0	0
Food Service (special events)	0	0	0	0	0	0

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	N/A
Foundation (donor contributions, account mgmt.)	0	0	0	0	0	0
Library	0	0	0	0	0	0
Maintenance & Operations (custodial)	0	0	0	0	0	0
Maintenance & Operations (major building projects)	0	0	0	0	0	0
Maintenance & Operations (repairs, maintenance)	0	0	0	0	0	0
Mail Service	0	0	0	0	0	0
Marketing & Public Relations (web)	0	0	0	0	0	0
Marketing & Public Relations (graphic design)	0	0	0	0	0	0
Marketing & Public Relations (public relations)	0	0	0	0	0	0
Office of Institutional Effectiveness	0	0	0	0	0	0
Office of Student Life	0	0	0	0	0	0
Outreach	0	0	0	0	0	0
Print Shop	0	0	0	0	0	0
Public Safety (security & parking)	0	0	0	0	0	0
Shipping & Receiving	0	0	0	0	0	0
Student Information Desk (SID)	0	0	0	0	0	0
Student Success Lab	0	0	0	0	0	0
Technology Support Services (IT and Media Services)	0	0	0	0	0	0
Testing and Placement Center	0	0	0	0	0	0
Tutoring	0	0	0	0	0	0
Writing Center	0	0	0	0	0	0

Use the space below to provide any comments about how the <b>Bakersfield College</b>
services and departments described above have provided you with <b>effective service</b> .
Please comment on the overall service of the department/unit. Comments that identify
individuals will be redacted or excluded.

Please indicate the extent to which you agree that the **office staff** of the following offices provided you with **effective service**. Note that this is not an evaluation of the office's administrator for the given office but rather an assessment of the overall level of effective service achieved by all office staff as a unit. If you don't have a basis for evaluating a unit select "N/A" (not applicable) as your response.

			Neither			
	Strongly agree	Somewhat agree	agree nor disagree	Somewhat disagree	Strongly disagree	N/A
President's Office Staff	0	0	0	0	0	0
Office Staff of Dean Bolton	0	0	0	0	0	0
Office Staff of Dean Cordova	0	0	0	0	0	0
Office Staff of Dean Farley	0	0	0	0	0	0
Office Staff of Dean Gard	0	0	0	0	0	0
Office Staff of Dean Jett	0	0	0	0	0	0
Office Staff of Dean Larkin	0	0	0	0	0	0
Office Staff of Dean Marquez	0	0	0	0	0	0
Office Staff of Dean McCrow	0	0	0	0	0	0
Office Staff of Dean Waller	0	0	0	0	0	0
Office Staff of Dean Wilmot	0	0	0	0	0	0
Office Staff of Dean Wojtysiak	0	0	0	0	0	0

Use the space below to provide any comments about how the preceding **Bakersfield College** offices have provided you with **effective service**. Please comment on the overall service of the office. Comments that identify individuals will be redacted or excluded.

Indicate the extent to which you agree that the following **KCCD** offices and services (located in the downtown office building) are **effectively supporting** Bakersfield College in achieving its mission.

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	N/A or Don't know
KCCD Chancellor's Office	0	0	0	0	0	0
KCCD Educational Services	0	0	0	0	0	0
KCCD Business Services	0	0	0	0	0	0
KCCD Human Resources	0	0	0	0	0	0
KCCD Information Technology	0	0	0	0	0	0
KCCD Facilities Department	0	0	0	0	0	0
KCCD Research Office	0	0	0	0	0	0

Use the space below to provide any comments about how the preceding **KCCD** offices have provided you with **effective service**. Please comment on the overall service of the office/unit. Comments that identify individuals will be redacted or excluded.

In this section, indicate the extent to which you agree that Bakersfield College and KCCD are operating in keeping with accreditation standards.

The BC President provides effective leadership in planning, organizing, budgeting, selecting and developing personnel, and assessing institutional effectiveness (Standard IV.B.1).

- O Strongly agree
- Somewhat agree

Neither agree nor disagree
O Somewhat disagree
O Strongly disagree
O No opinion or N/A
If you have any comments on the above question, please include them in the box below.
KCCD clearly delineates their own operational functions from those of Bakersfield College (Standard IV.D.2).
O Strongly agree
Somewhat agree
Neither agree nor disagree
O Somewhat disagree
O Strongly disagree
O No opinion or N/A
If you have any comments on the above question, please include them in the box below.
KCCD effectively controls its expenditures (Standard IV.D.3).
O Strongly agree
O Somewhat agree
Neither agree nor disagree
O Somewhat disagree
O Strongly disagree
O No opinion or N/A

If you have any comments on the above question, please include them in the box below.
KCCD and Bakersfield College effectively communicate with each other (Standard IV.D.7).
<ul> <li>Strongly agree</li> <li>Somewhat agree</li> <li>Neither agree nor disagree</li> <li>Somewhat disagree</li> <li>Strongly disagree</li> <li>No opinion or N/A</li> </ul>
If you have any comments on the above question, please include them in the box below.
KCCD and Bakersfield College exchange information in a timely manner (Standard IV.D.7).
<ul> <li>Strongly agree</li> <li>Somewhat agree</li> <li>Neither agree nor disagree</li> <li>Somewhat disagree</li> <li>Strongly disagree</li> <li>No opinion or N/A</li> </ul>
If you have any comments on the above question, please include them in the box below.

## Block 1

ndicate your <u>primary</u> work location.
<ul> <li>BC Main Campus</li> <li>BC Delano College Center</li> <li>BC Southwest Campus</li> <li>BC Online</li> <li>BC Weill Institute</li> <li>Other BC Location</li> </ul>
ndicate your primary role at BC.
<ul><li>Classified</li><li>Faculty</li><li>Administrator/Manager</li></ul>
Are you employed part-time or full-time?
O Part-time O Full-time
How long have you worked for Bakersfield College?
<ul> <li>Less than two years</li> <li>Two to ten years</li> <li>Eleven to twenty years</li> <li>More than twenty years</li> </ul>

Have you served on any of the following committees, currently or in the past?

Academic Senate
Accreditation & Institutional Quality Committee (AIQ)
Administrative Council
Assessment Committee
Budget Committee
College Council
Curriculum Committee
Educational Administrators Council (EAC)
Equal Opportunity & Diversity Advisory Council (EODAC)
Facilities & Sustainability Committee
Faculty Chairs/Directors Council (FCDC)
Information Services & Instructional Technology (ISIT)
Professional Development Committee
Program Review Committee
Safety Advisory Committee
Student Affairs Leadership Team (SALT)
O Yes
O No
Why are we asking questions about gender identity and sexual orientation?
In 2011, California passed a law (AB 620) requiring forms that collect demographic information to be designed in such a way that they allow respondents to "identify their sexual orientation, gender identity, and gender expression." These questions are optional and all of your responses to this survey are <i>anonymous</i> .
What is your gender?
O Female

O Male

O Non-binary

O Prefer not to say

Do	you consider yourself to be transgender?
0	Yes
_	No
	Prefer not to say
	•
Do	you consider yourself to be:
0	Gay
	Straight/Heterosexual
_	Bisexual
	Other
_	Prefer not to say
Indi	cate your age group:
0	30 or under
0	31 to 40
0	41 to 50
0	51 to 60
0	61 or over
0	Prefer not to say
Indi	cate your ethnic identification:
0	Asian
0	Black/African American
0	Hispanic/Latino
O	Native American
O	Pacific Islander/Native Hawaiian
O	White
0	Two or more

0		Other
0	Prefer not to say	

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