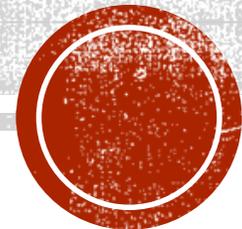# FRAUD MITIGATION STRATEGY

Bligh, Dixon & Wojtysiak

How Student Engagement Can Mitigate Enrollment Fraud

November 2021

Karen Chow
ASCCC Area B Representative, Online Education Committee Chair

Stephanie Curry
ASCCC Area A Representative, Curriculum Committee Chair

That student in your community college class could be a bot

BY CHARLOTTE WEST, MIKHAIL ZINSHTEYN, MATTHEW REAGAN AND EMMA HALL

SEPTEMBER 2, 2021

Fake students tried to get financial aid at California community colleges in massive scam, officials say

Associated Press

Published 2:19 p.m. ET Sept. 2, 2021 | Updated 2:20 p.m. ET Sept. 2, 2021

Fake Students Potentially Stealing Millions From Financial Aid

KCAL NEWS

December 2, 2021 / 8:44 PM PST / KCAL News

Thousands of 'ghost students' are applying to California colleges to steal financial aid. Here's how

Nobody knows how much money the fraudsters have managed to grab by impersonating enrollees.
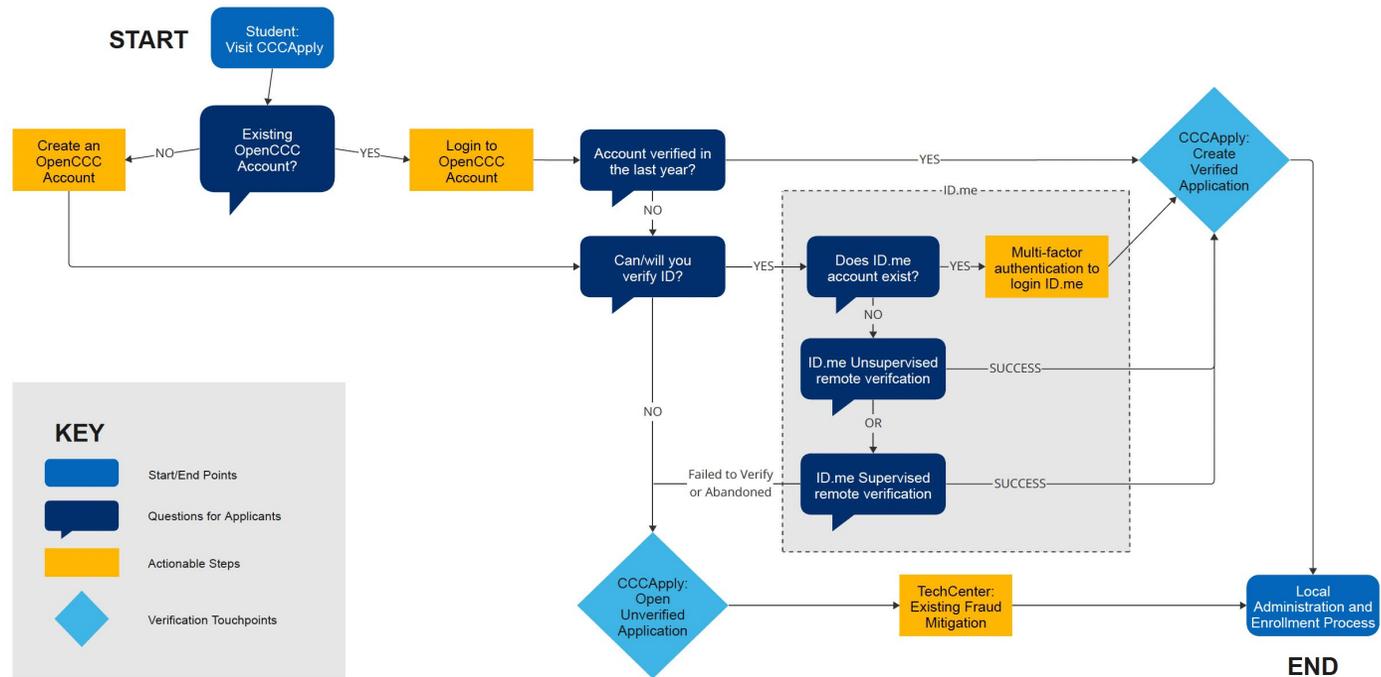
By **Nanette Asimov**
Updated June 4, 2023 9:34 a.m.

STATE RESPONSE: ID ME

ID Verification Business Workflow

BC'S ONGOING FRAUD MITIGATION EFFORT

- Districtwide Fraud Mitigation Group

- In December, BC Deans reviewed rosters to identify suspected fraudulent accounts

- Collaboration with IT, A&R, Financial Aid, Instruction across all three colleges to utilize this data to test fraud mitigation strategies.
  - Enhanced knowledge of fraudulent patterns to support algorithm development;
  - Testing of batch fraud holds to stop re-enrollments and batch drops for FR hold accounts;
  - Saved about $650,000 in Financial Aid Disbursements.

BC is leading the district's effort to safeguard taxpayer money and to demonstrate that we are good stewards of our resources.

DEPARTMENT CHAIR PERSPECTIVE

MITIGATION EFFORTS
JASON DIXON & KIMBERLY BLIGH

EDUC DEPARTMENT TIPS AND STRATEGIES

Class List

- Addresses

Student Transcript review

- Major
- First Semester Student (@0084####)
- Coursework pattern/units

Bridge to BC

- Completed ACDV B55NC … REAL!!!

If in doubt, flag on roll and watch assignment submissions.

- CHAT GPT
- Examples

EDUC DEPARTMENT EXAMPLES

College:	Bakersfield College
Major:	Art History

This is NOT an Official Transcript

COURSES IN PROGRESS   -Top-

Term: Spring 2024
College: Bakersfield College

Subject	Course	Level	Title	Credit Hours	Start and
EDUC	B11	BC	Spcl Populations in Education		3.000
EDUC	B13	BC	Social-Emotional Learning		3.000
EDUC	B3	BC	Role/Resp of Paraprofessional		3.000
EDUC	B5	BC	Learning in Math and Science		3.000
EDUC	B9	BC	Foundations of Literacy		3.000
FIRE	B25A	BC	Wildland Fire Behavior		3.000
FIRE	B7	BC	Building Const/Fire Protection		3.000
GEOL	B11	BC	Historical Geology		3.000