

ISIT Committee meeting of October 5, 2020

1. ISIT charge was reviewed; there were no changes.
2. The committee reviewed the Program Review Technology Prioritization process. The committee will finalize how they will proceed on hearing the requests, via zoom or by recorded videos, at the next meeting.
3. Kristin Rabe, Erin Miller, Dan Hall, and Nicole Hernandez will review and summarize the results for the Spring 2020 Employee Technology Survey and will bring the report to the November meeting.
4. For Student Success Technology, Dan Hall shared that Chat Bot has been really helpful and they have been able to help a number of students connect with personnel from Financial Aid, Counseling, etc. in one visit, though the wait has been long for some, but at least they were waiting at home and not standing in a line on campus. Chat Bot is expected to resolve or mitigate the long waits.
5. Todd Coston reported that BC Southwest building (on the CSUB campus) is scheduled to be completed by May 2021, and that move-in will begin mid-spring. Also, the Chrome-book (laptop) loaner program is up and running with over 500 laptops loaned out.
6. Kristin shared that Public Performance Rights flier. Reps were reminded to share that all faculty need to be aware of the rules regarding showing copyrighted material to the public. Information on Public Performance Rights can be found on the ISIT Committee website.

ISIT Committee meeting of November 2, 2020

1. The ISIT committee reviewed the technology prioritization process. On Monday, Nov. 30, faculty will be allowed 2 minutes per technology request to address the ISIT committee. Afterwards, committee members will rank their choices, and collectively, the rankings will be used to prioritize the list so that if or when funds become available (through grants, donations, or surplus), the requests can be filled by the order of the final ranking. Anyone unable to present their request at the zoom meeting will be permitted to send a 2-minute video of the request.

Kristin Rabe reported that there are currently 33 technology requests, which is lower than in the past, and she acknowledged that 7 academic programs have not turned in their Program Review; the Program Review report will be run this week, so this Friday is the deadline for getting in technology requests.

2. The Fall 2020 Student Technology Survey will not be conducted because students are not on campus.

3. The Spring 2020 Employee Technology Survey has been summarized and is available from the ISIT Committee website. 53% of the faculty surveyed noted that they use their personal laptop when on campus.
4. For Academic Technology, Matt Jones shared information about the 3 Education classes that up to 400 faculty can sign up for, receiving a \$1500 stipend. About 50 spots remain available, and the stipend will be paid this semester to those who sign up before November 12. The classes must be completed by August 2021.

Matt also noted that professional development sessions are continuing throughout the fall.

Pamela Rivers reminded everyone that requests for hosting spring 2021 flex sessions are welcome. Let her know if your topic and what day/times will work.

5. For Student Success Technology, Dan Hall shared that the Chat Bot on the BC homepage is operational. They are finding that not as many students as they expected are being sent to live people, so the Chat Bot seems to be taking care of the requests.
6. For Technology Support Services, Todd Coston noted that another batch of Chromebooks has been purchased for the student loaner program and that some laptops and/or monitors have been provided to employees. BC Southwest building is progressing. Looks like the BC Southwest portables won't be used in the spring.