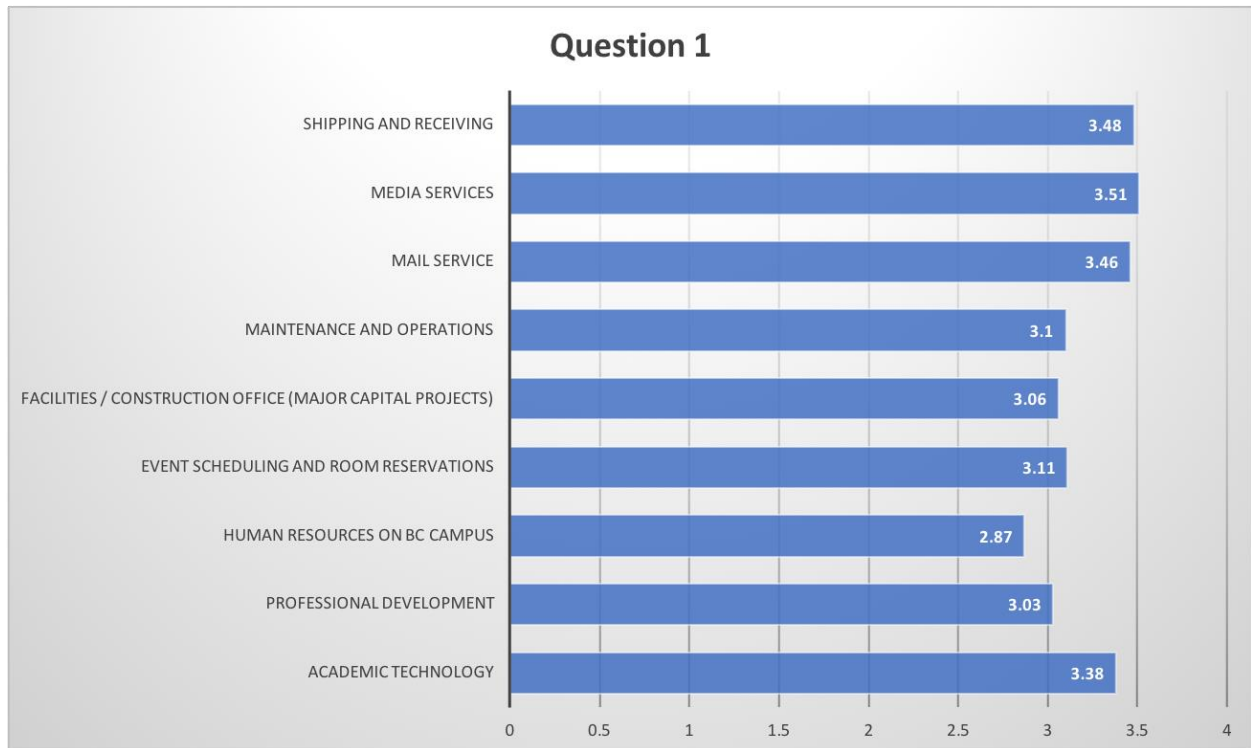


Spring 2018 Bakersfield College Services Survey
 216 Total Responses (versus 191 in 2016)

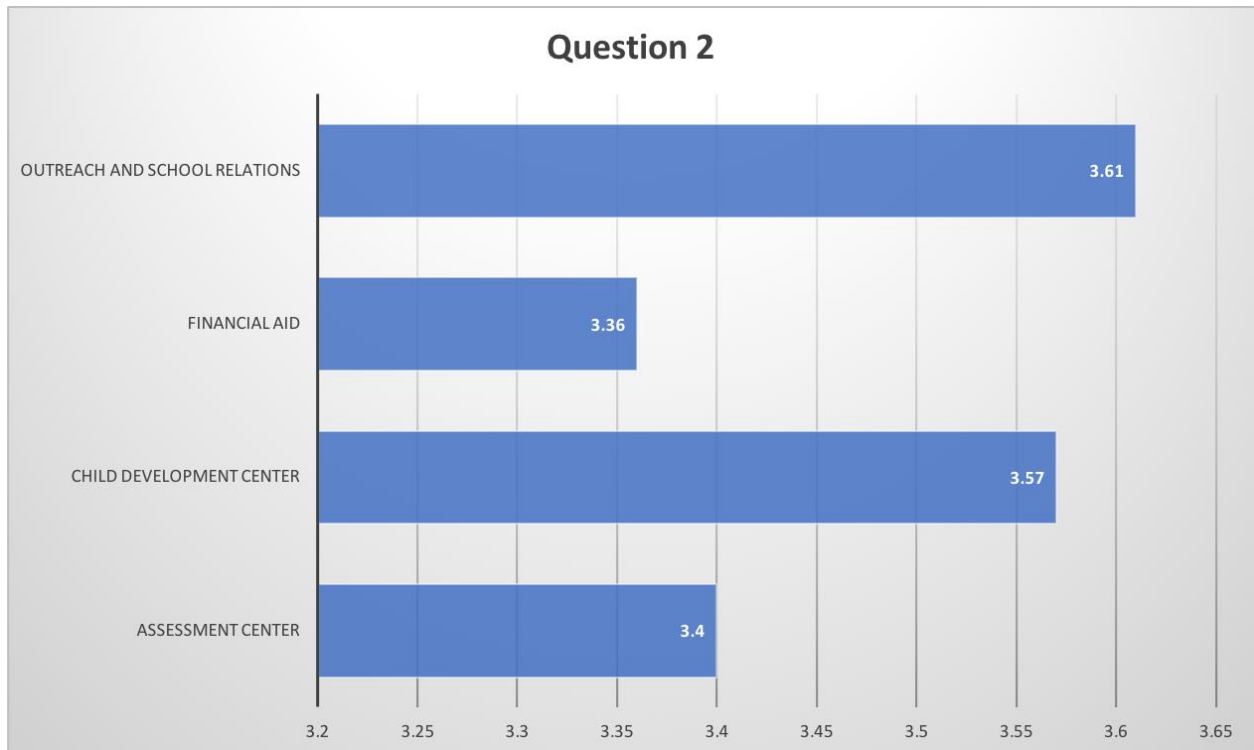
Question 1: This office provides effective service to the faculty and staff of Bakersfield College:
 Strongly Agree = 4 Somewhat Agree = 3 Somewhat Disagree = 2 Strongly Disagree = 1

Academic Technology	3.38
Professional Development	3.03
Human Resources on BC Campus	2.87
Event Scheduling and Room Reservations	3.11
Facilities / Construction Office (major capital projects)	3.06
Maintenance and Operations	3.10
Mail Service	3.46
Media Services	3.51
Shipping and Receiving	3.48



Question 2: This office provides effective service to the students of Bakersfield College:
 Strongly Agree = 4 Somewhat Agree = 3 Somewhat Disagree = 2 Strongly Disagree = 1

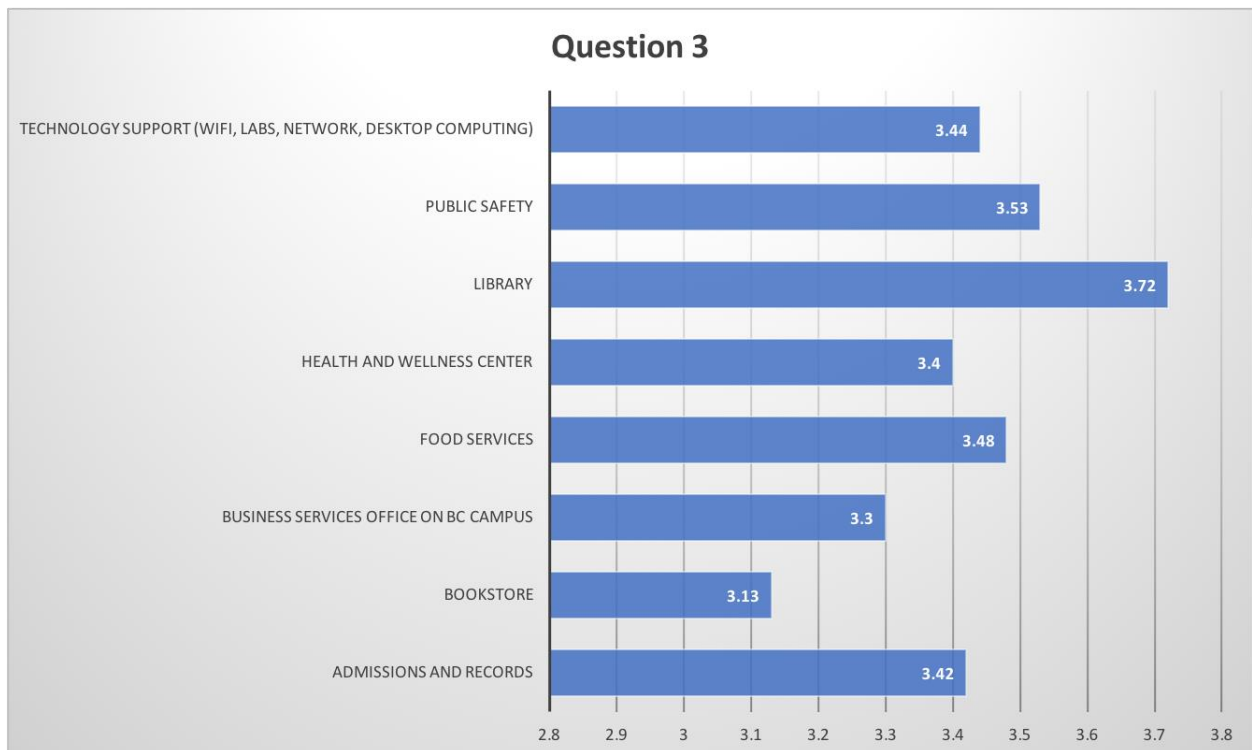
Assessment Center	3.40
Child Development Center	3.57
Financial Aid	3.36
Outreach and School Relations	3.61



Question 3: This office provides effective service to the students, faculty and staff of Bakersfield College

Strongly Agree = 4 Somewhat Agree = 3 Somewhat Disagree = 2 Strongly Disagree = 1

Admissions and Records	3.42
Bookstore	3.13
Business Services Office on BC Campus	3.30
Food Services	3.48
Health and Wellness Center	3.40
Library	3.72
Public Safety	3.53
Technology Support (Wifi, Labs, Network, Desktop Computing)	3.44



Question 4: This office provides effective service to Bakersfield College

Strongly Agree = 4

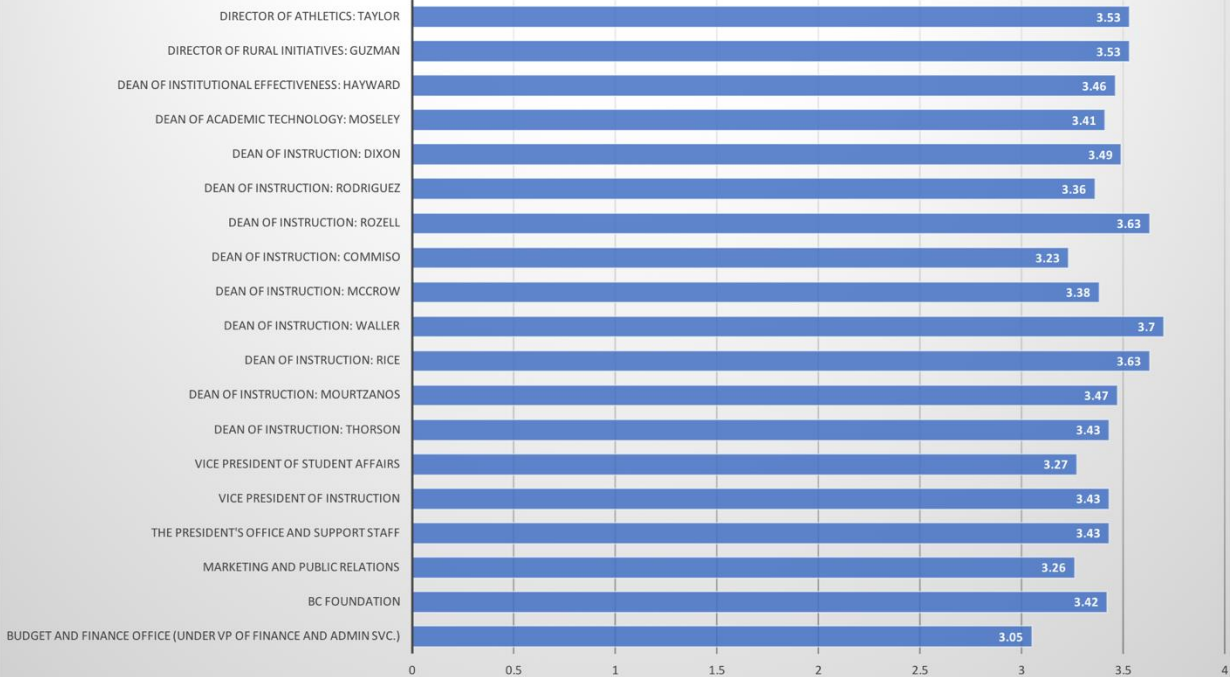
Somewhat Agree = 3

Somewhat Disagree = 2

Strongly Disagree = 1

Budget and Finance Office (Under VP of Finance and Admin Svc.)	3.05
BC Foundation	3.42
Marketing and Public Relations	3.26
The President's Office and Support Staff	3.43
Vice President of Instruction	3.43
Vice President of Student Affairs	3.27
Dean of Instruction: Thorson	3.43
Dean of Instruction: Mourtzanos	3.47
Dean of Instruction: Rice	3.63
Dean of Instruction: Waller	3.70
Dean of Instruction: McCrow	3.38
Dean of Instruction: Commiso	3.23
Dean of Instruction: Rozell	3.63
Dean of Instruction: Rodriguez	3.36
Dean of Instruction: Dixon	3.49
Dean of Academic Technology: Moseley	3.41
Dean of Institutional Effectiveness: Hayward	3.46
Director of Rural Initiatives: Guzman	3.53
Director of Athletics: Taylor	3.53

Question 4



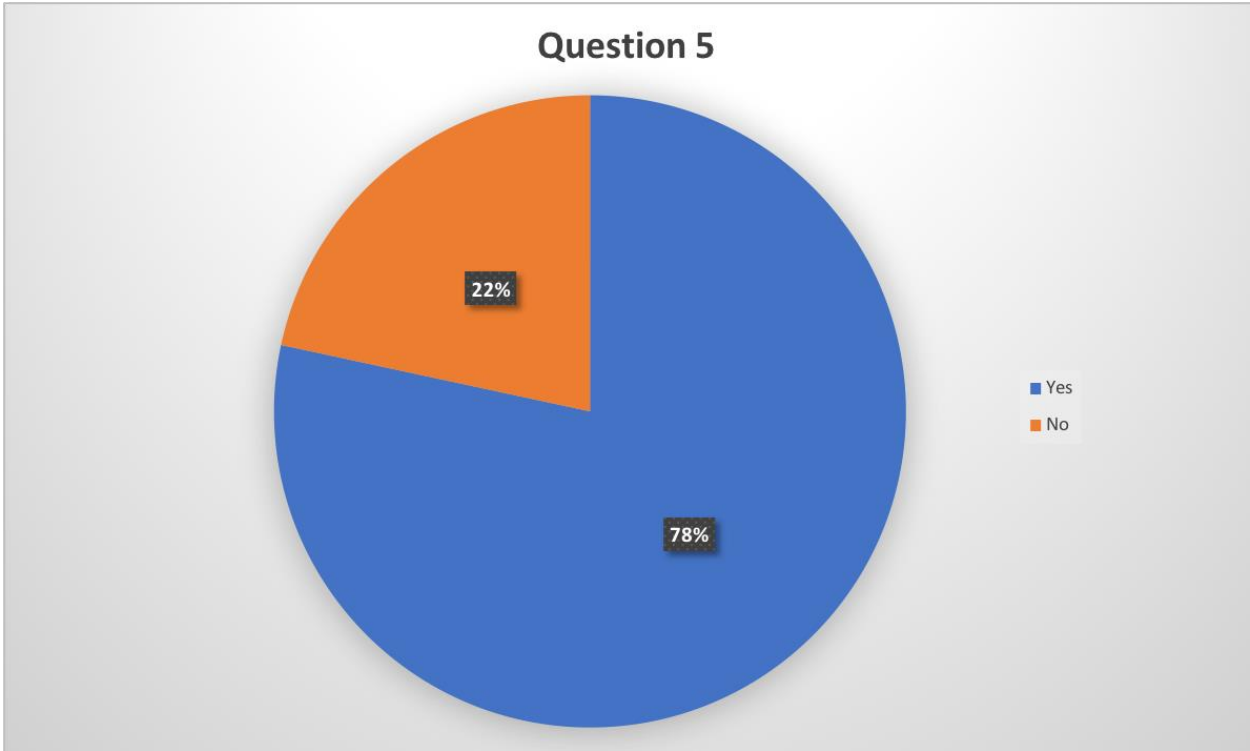
Question 5: Are employees treated fairly?

2018 Results

Yes	78.37%
No	21.63%

2011 Results

Yes	60.8%
No	39.2%



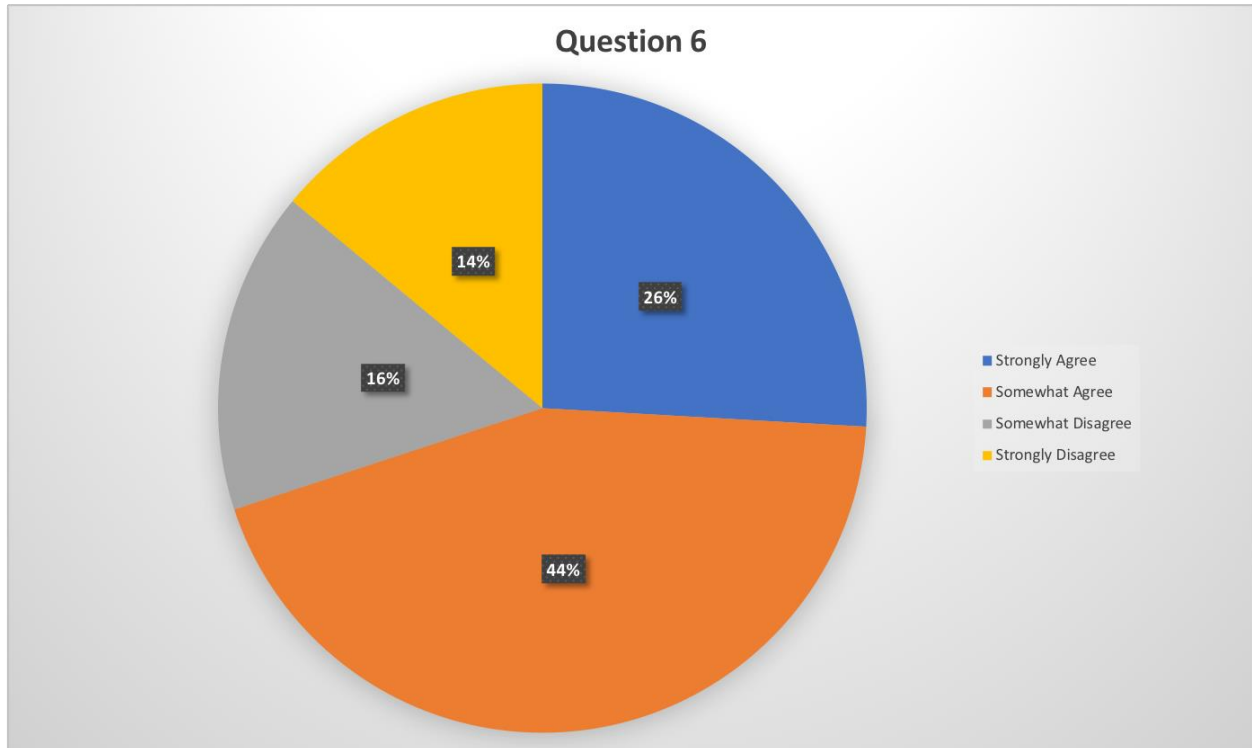
Question 6: Personnel policies and procedures are consistently applied.

2018 Results

Strongly Agree	23.81%
Somewhat Agree	40.48%
Somewhat Disagree	14.76%
Strongly Disagree	12.86%
Not Able to Evaluate	8.10%

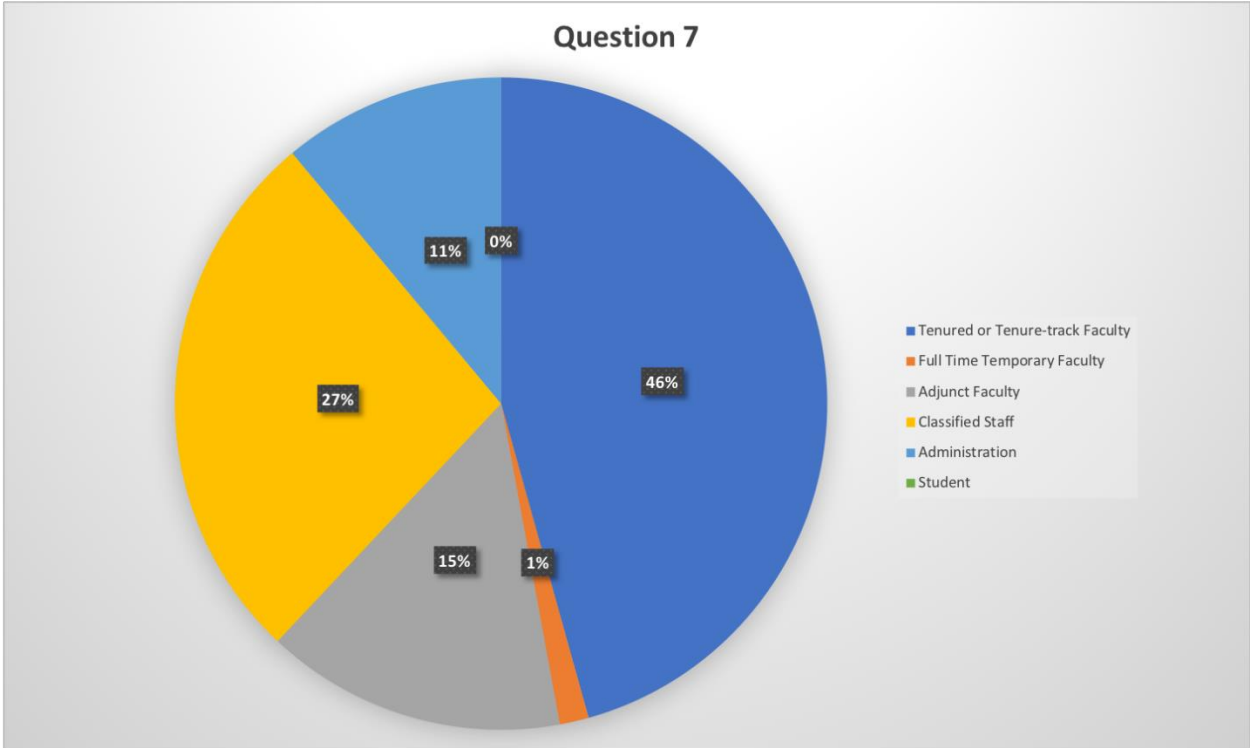
2016 Results

Strongly Agree	10.2%
Agree	33.9%
Somewhat Agree	20.5%
Somewhat Disagree	9.4%
Disagree	11.8%
No opinion	14.2%



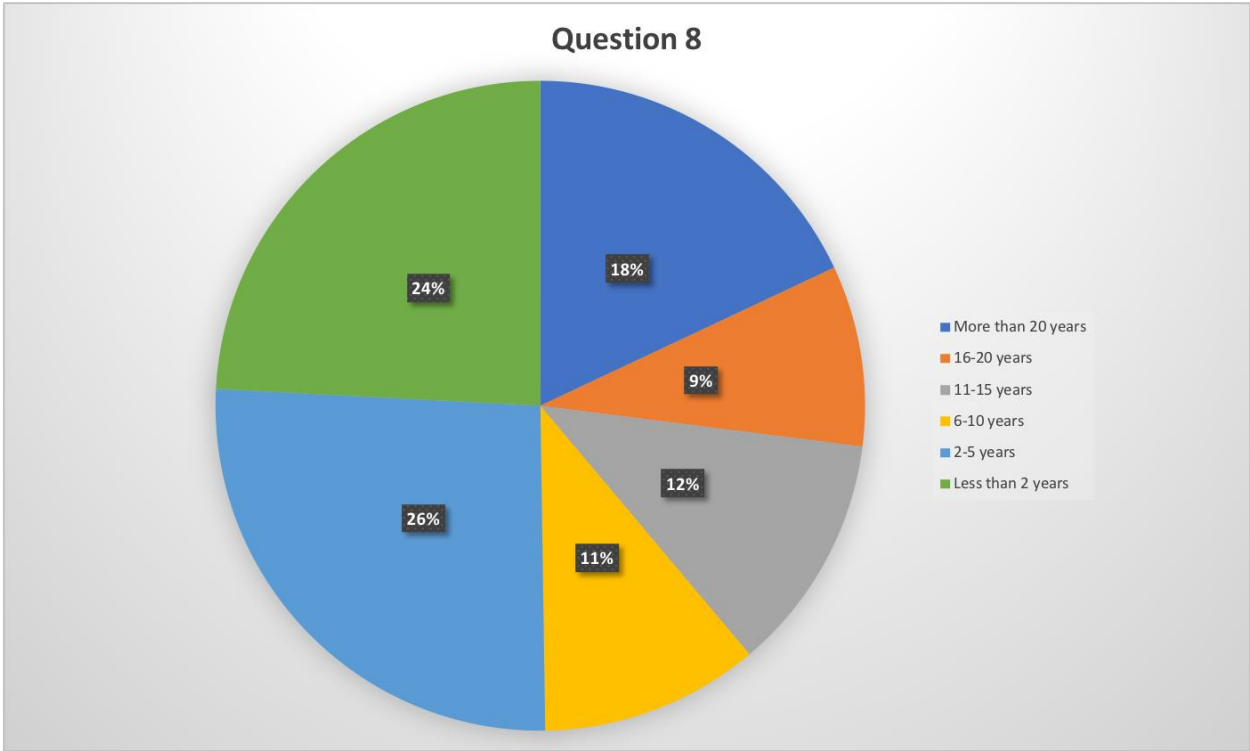
Question 7: How would you describe your position?

Tenured or Tenure-track Faculty	45.67%
Full Time Temporary Faculty	1.44%
Adjunct Faculty	14.90%
Classified Staff	26.92%
Administration	11.06%
Student	0.00%



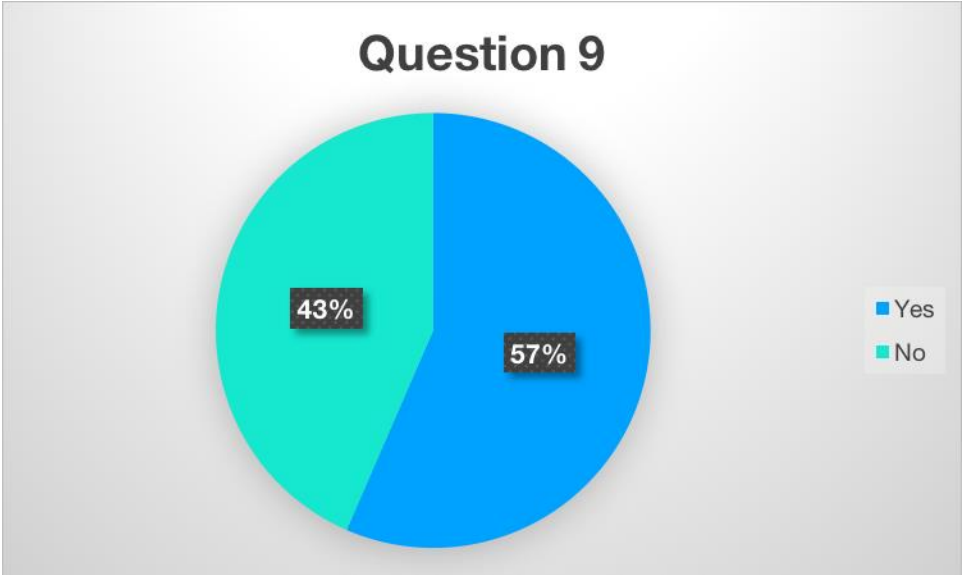
Question 8: How long have you worked for Bakersfield College?

More than 20 years	18.01%
16-20 years	9.00%
11-15 years	11.85%
6-10 years	10.90%
2-5 years	26.07%
Less than 2 years	24.17%



Question 9: Are you a member of any collegewide committees or councils?

Yes	56.52%
No	43.48%



Question 10: Please check all committees on which you are currently serving at BC.
 (107 skipped)

Academic Senate	13
Academic Senate Executive Board	6
Accreditation & Institutional Quality Committee (AIQ)	9
Administrative Council	16
Assessment Committee	9
Budget Committee	7
College Council	16
Curriculum Committee	9
Data Coaches	19
Educational Administrators Council	5
Enrollment Management Committee	2
EODAC	8
Equivalency Committee	3
Facilities Committee	8
Faculty Chairs/Directors Council (FCDC)	14
ISIT	15
President's Cabinet	14
Professional Development Committee	3
Program Review Committee	5
Safety Advisory Committee	5
Student Affairs Leadership Team (SALT)	5
SGA	0
SGA Executive Board	0
Other (please specify)	31

Various committees in my department.

Scholarship Committee
 Guided Pathways
 Guided Pathways
 English Colloquium
 I feel this information would be identifying.
 CCA
 Pathways
 one of the above but did not want to be identified
 Public Safety Committee, CTE Committee, Pathways
 Committee, EMS Committee
 African American Initiatives
 Club advisor
 pathways
 Union
 Delano Campus committees and activities
 Foster and Homeless Advisory

I serve in several of those but I don't want to identify myself
 so I'll just mark "other"

Programs Pathway
 None
 Guided Pathways
 Pathways
 ?
 Student Conduct Hearing Panel
 CTEC
 CTE
 STEM Coaching team, Scholarship committee
 BC Campus Health Advisory
 Levan program committee, steering committee
 Strategic Directions, Accessibility Task Force
 Pathways, Advisor for club on campus
 Accessibility Task Force

Question 11: What is your primary work location?

Panorama campus	193
Delano	7
Other (please specify)	6

